

## **Improv Install Program**

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## **Installing Improv on a Network Server**

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## **Installing Improv on a Network Node**

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## Specifying the Lotus Common Directory

This directory stores files shared by Lotus Windows products. Information about the location of the Lotus Common Directory is stored in the lotus.ini file located in the Windows directory. Information about the structure of the Lotus Common Directory is stored in the lotusapp.ini file at the top level of the Lotusapp directory

Specify the disk drive and directory name of the Lotus Common Directory, if Install cannot determine its location

1. Select a disk drive from the Drives and space list

The list displays all drives connected to your system and the available disk space on each. The drive you see is the default drive which is the first drive Install found that contained enough space for the shared files

To see additional drives, click the arrow of the box, or press ALT+DOWN. To select a different drive, click it, or highlight it and then press ALT+UP

**Note** Drives that do not contain enough space for the shared files appear in parentheses

2. Install displays the default Lotus Common directory name, \LOTUSAPP, in the box labeled Lotus Common Directory. Lotus recommends that you accept the default directory name

If you change the directory name, limit the directory name to eight characters or less. If you use subdirectories in your path, each subdirectory name is limited to eight characters or less

The name cannot contain spaces or the following characters:

[ ] ; , ? \* : " + = < > |

3. Choose OK or press ENTER

## Specifying the Lotus Common Directory

When you install Improv on a server, you must specify the disk drive and directory name of the Lotus Common Directory that will store files shared by Lotus Windows products, then make the directory accessible to users

### Specifying the drive and directory

1. Select a disk drive from the Drives and space list

The list displays all drives connected to the server and the available disk space on each. The drive you see is the default drive which is the first drive Install found that contained enough space for the shared files

To see additional drives, click the arrow of the box, or press ALT+DOWN. To select a different drive, click it, or highlight it and then press ALT+UP

**Note** Drives that do not contain enough space for the shared files appear in parentheses

2. Install displays the default directory name, \LOTUSAPP, in the box labeled Lotus Common Directory. Lotus recommends that you accept the default directory name

If you change the directory name, limit the directory name to eight characters or less. If you use subdirectories in your path, limit each subdirectory name to eight characters or less

The name cannot contain spaces or the following characters:

[ ] ; , ? \* : " + = < > |

3. Choose OK or press ENTER

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### Creating the Lotus Common directory on your network

For information about access privileges and share names for your network, select your network from the following list:

Novell NetWare

Banyan VINES

Microsoft LAN Manager

IBM LAN Server

DEC Pathworks

IBM PC LAN

AT&T/NCR StarGroup

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## **Specifying the Drive for the Lotus Common Directory**

Install cannot determine where your network administrator created the Lotus Common Directory on the server

1. Type a drive letter in the box labeled Drive letter

If you do not know the drive letter for the Lotus directory, ask your network administrator

2. Choose OK or press ENTER
-

## **Lotus Common Directory Install**

Lotus Install tries to save and minimize disk space by installing files shared by multiple Lotus products in the Lotus Common Directory

The application cannot be installed as specified for one of the following reasons:

- The path is invalid
- The drive does not exist or a net drive is not mounted
- There is not enough space to transfer the files
- Improv cannot write to the drive (read only drive)

Choose Continue to display the next screen, which prompts you for a new drive and path name

Choose Quit to quit the Install program without installing Improv

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## Specifying the Licenser Utility Directory

When you install Improv on a server, you must specify the disk drive and directory name of the Licenser Utility directory that will store the Licenser utility

### Specifying the drive and directory

1. Select a disk drive from the Drives and space list

The list displays all drives connected to your system and the available disk space on each. The drive you see is the default drive which is the first drive Install found that contained enough space to fit the Licenser utility

To see additional drives, click the arrow of the box, or press ALT+DOWN. To select a different drive, click it, or highlight it and then press ALT+UP

**Note** Drives that do not contain enough space to store the Licenser utility appear in parentheses

2. Install displays the default Licenser directory name, \LICENSER, in the Licenser Directory text box. Lotus recommends that you accept the default Licenser directory name

If you change the Licenser directory name, limit the directory name to eight characters or less. If you use subdirectories in your path, each subdirectory name is limited to eight characters or less

The name cannot contain spaces or the following characters:

[ ] ; , ? \* : " + = < > |

3. Choose OK or press ENTER
4. For information about specifying the License Files directory, [click here](#)

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### Creating the Licenser Utility directory on your network

For information about access privileges and share names for your network, select your network from the following list:

[Novell NetWare](#)

[Banyan VINES](#)

[Microsoft LAN Manager](#)

[IBM LAN Server](#)

[DEC Pathworks](#)

[IBM PC LAN](#)

[AT&T/NCR StarGroup](#)

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## Specifying the License Files Directory

When you install Improv on a server, you must specify the disk drive and path of the directory that will store the license files. The license files regulate the number of users who can use Improv at the same time. The directory also contains the log file, which shows the date and time that users tried to run the application but were denied access. The name of the license files directory must be LOTSHARE with a subdirectory called IMPROV.V20, for example, X:\LOTSHARE\IMPROV.V20. This directory must be at the top level of a drive in all node users search path

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### Creating the License directory on your network

For information about access privileges and share names for your network, select your network from the following list.

Novell NetWare

Banyan VINES

Microsoft LAN Manager

IBM LAN Server

DEC Pathworks

IBM PC LAN

AT&T/NCR StarGroup

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## **Inserting Disks**

Each time Install finishes transferring files from a disk, it prompts you to insert another disk

If you inserted the wrong disk, remove the disk and insert the disk Install requests

If the disk drive is not ready, make sure the correct disk is properly inserted in the drive and close the drive door. Select OK or press ENTER to continue transferring files

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## Specifying Files and Directories

When you install Improv on a server, specify the disk drive and directory name where the files are stored. Then make the directory accessible to users

### Specifying the drive and directory

1. Select a disk drive from the Drives and space list

The list displays all drives connected to the server and the available disk space on each. The drive you see is the default drive which is the first drive Install found that contained enough space for the program files

To see additional drives, click the arrow of the box, or press ALT+DOWN. To select a different drive, click it, or highlight it and then press ALT+UP

**Note** Drives that do not contain enough space for the program files appear in parentheses

2. The default directory name appears in the box labeled Server Directory. Lotus recommends that you accept the default directory name

If you change the directory name, limit the directory name to eight characters or less. If you use subdirectories in your path, each subdirectory name cannot contain more than eight characters

The name cannot contain spaces or the following characters:

[ ] ; , ? \* : " + = < > |

3. Choose OK or press ENTER.

**Note** After installing your Lotus application, you must make each file in the program directory a read-only file. To do so, use the DOS ATTRIB command. For more information, see your DOS manual

4. Choose OK or press ENTER

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### Creating the program directory on your network

For information about access privileges and share names for your network, select your network from the following list:

Novell NetWare

Banyan VINES

Microsoft LAN Manager

IBM LAN Server

DEC Pathworks

IBM PC LAN

AT&T/NCR StarGroup

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## **Type of Installation**

You can choose the type of installation. Click one of the icons to install.

Choose Server Installation to install Improv on a server. Node users on the network can then perform a Node Installation and execute Improv from the server across the network

Choose Distribution Installation to install Improv on a server. Other workstation users on the network can then perform a Workstation Installation from the server, rather than from diskette

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## Specifying Files and Directories

When you install a Lotus application on a server, you must specify the disk drive and directory name where the files are stored, then make the directory accessible to users.

### Specifying the drive and directory

1. Select a disk drive from the Drives and space list

The list displays all drives connected to the server and the available disk space on each. The drive you see is the default drive which is the first drive Install found that contained enough space for the program files

To see additional drives, click the arrow of the drop-down box, or press ALT+DOWN. To select a different drive, click it, or highlight it and then press ALT+UP

**Note** Drives that do not contain enough space for the program files appear in parentheses

2. The default directory name appears in the box labeled Distribution Directory. Lotus recommends that you accept the default directory name

If you change the directory name, limit the directory name to eight characters or less. If you use subdirectories in your path, each subdirectory name cannot contain more than eight characters

The name cannot contain spaces or the following characters:

[ ] ; , ? \* : " + = < > |

3. Choose OK or press ENTER

**Note** After installing your Lotus application, you must make each file in the program directory a read-only file. To do so, use the DOS ATTRIB command. For more information, see your DOS manual

4. Choose OK or press ENTER

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### Creating the program directory on your network

For information about access privileges and share names for your network, select your network from the following list:

Novell NetWare

Banyan VINES

Microsoft LAN Manager

IBM LAN Server

DEC Pathworks

IBM PC LAN

AT&T/NCR StarGroup

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## Install with Options

You must specify which Improv program files you want transferred, and the disk drive and directory name where the Improv program files will be stored

1. Select a disk drive from the Drives and space list

Drives and space lists all drives connected to your system and shows the available disk space on each. Install displays the default drive, which is the first drive Install found that contains enough space for the program files

To see additional drives, click the box, or press ALT+DOWN. To select a different drive, click it, or highlight it and then press ALT+UP.

**Note** Drives that do not contain enough space to store the program files appear in parentheses.

2. Install displays the default program directory name, \IMPROV, in the Program Directory box. Lotus recommends that you accept the default program directory name

If you change the program directory name, limit the directory name to eight characters or less. If you use subdirectories in your path, limit each subdirectory name to eight characters or less

The name cannot contain spaces or the following characters:

[ ] ; , ? \* : " + = < > |

3. Under Files to Transfer, check one or more of the following options:

*Improv for Windows*

This is the Improv program

*Improv Help Files*

These Help files describe the Improv commands and includes How Do I and other helpful information

*LotusScript Help File*

This Help file contains a reference to the LotusScript programming language

*Guided Tour*

The Tour provides an animated demonstration of basic Improv concepts

*Example Models and Templates*

These examples correspond to those used in the *Improv in Action* application guide

4. Select OK or press ENTER
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## Specifying Your Personal Directory

You must specify the disk drive and directory name of the personal directory that will store your Lotus application configuration files

1. Select a disk drive from the Drives and space list

The list displays all drives connected to your system and the available disk space on each. The drive you see is the default drive which is the first drive Install found that contained enough space for the configuration files

To see additional drives, click the arrow on the box, or press ALT+DOWN. To select a different drive, click it, or highlight it and then press ALT+UP

**Note** Drives that do not contain enough space for the configuration files are displayed in parentheses

2. Install displays the default personal directory name in the Personal Directory text box

If you change the personal directory name, limit the directory name to no more than eight characters. If you use subdirectories in your path, limit each subdirectory name to eight characters or less

The name cannot contain spaces or the following characters:

[ ] ; , ? \* : " + = < > |

3. Choose OK or press ENTER
-



## Specifying the Improv Directory

You must specify the disk drive and directory name where the Improv program files will be stored

1. Select a disk drive from the Drives and space list

The list displays all drives connected to your system and the available disk space on each. The drive you see is the default drive, which is the first drive Install found that contained enough space for the program files

To see additional drives, click the arrow of the box, or press ALT+DOWN. To select a different drive, click it, or highlight it and then press ALT+UP

**Note** Drives that do not contain enough space for the program files appear in parentheses

2. Install displays the default directory name in the Program Directory text box. Lotus recommends that you accept the default directory name

If you change the directory name, limit the name to no more than eight characters. If you use subdirectories in your path, limit each subdirectory name to no more than eight characters

The name cannot contain spaces or the following characters:

[ ] ; , ? \* : " + = < > |

3. Choose OK or press ENTER
-

## Selecting a Diskette Drive

Install needs to transfer files from the Lotus application disks to your directory. To do this, Install needs to know the letter of the disk drive you are using

1. Enter the disk-drive letter in the box labeled Transfer from

Do not specify the letter of a hard-disk drive

2. Choose OK or press ENTER
-

## Adding Improv Icons to a Program Manager Group

Install adds icons for Improv to the Program Group you choose. These icons let you select the programs you have installed from the Windows Program Manager

1. Select a Program Group from the Group Name list

To add the icons to an existing Program Group, click the arrow of the box or press ALT+DOWN. Then select the group name by clicking it or by highlighting the group name and pressing ENTER

To create a new group for the icons, type the new group name

2. Improv adds the following icons to the Program Group you selected in step 1. Uncheck the icons if you do not want to add the icon to the Program Group

- \* Improv for Windows adds the Improv for Windows icon.
- \* Lotus Dialog Editor adds the Lotus Dialog Editor icon
- \* Guided Tour adds the Improv animated tour icon
- \* Install adds the Lotus Install program icon

3. Choose OK or press ENTER
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## Adding Improv Icons to a Program Manager Group

Install adds icons for Improv to the Program Group you choose. These icons let you select the programs you have installed from the Windows Program Manager

1. Select a Program Group from the box labeled Group Name

To add the icons to an existing Program Group, click the arrow of the drop-down box or press ALT+DOWN. Then select the group name by clicking it or by highlighting the group name and pressing ENTER

To create a new group for the icons, type the new group name

2. Install adds the following icons to the Program Group you selected in step 1. Uncheck an icon if you do not want to add it to the Program Group

- \* Server Install adds the Improv Install program icon
- \* Licenser adds the Licenser Utility icon

3. Choose OK or press ENTER
-

## **Main Menu - Installing from a Diskette**

Main Menu lets you install Improv on your computer or on a network server. You can also read Release Notes for Improv

1. Choose one of the following:

*Install Improv*

Transfer the Improv program files to your computer. If this is the first time you are using Install, select this option now

*Install Improv on a Server*

Transfers the Improv program files to a server. Choose this option only if you are a network administrator installing Improv on a network server

*View Release Notes*

Uses Notepad to display the Improv release notes

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## **Main Menu - Installing from a Hard Disk or Server**

Main Menu lets you install Improv on your computer, or read the Release Notes.

1. Choose from the following:

*Install Improv*

Transfers the Improv program files to your computer. If this is the first time you are using Install, select this option now

*View Release Notes*

Uses Notepad to display the Improv release notes

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## **Improv for Windows Install Program**

To return to the Help screen you were viewing before you selected Index, select Back.

To close the Install Help window, choose File Exit.

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## **Recording the Name and Company Name**

Install uses this dialog box to record name information on your original copy

### **If you are installing your own personal copy from floppy disks:**

1. Enter your name in the box labeled Name
2. Enter your company name in the box labeled Company name. If you do not have a company name, type your name a second time. Limit the names to 30 characters each. Be careful to type the names correctly because you cannot change them once they are recorded
3. Select OK or press ENTER when you finish entering both names

### **If you are installing your own personal copy from a network:**

1. Enter your name in the box labeled Name  
The Company name will be grayed out. It has already been recorded by the system administrator.
2. Select OK or press ENTER when you finish entering your name

### **If you are installing to a network:**

1. Enter the server name in the box labeled Name
  2. Enter your company name in the box labeled Company name. If you do not have a company name, type the server name a second time. Limit the names to 30 characters each  
Users will see these names every time they start the Lotus application. Be careful to type the names correctly because you cannot change them once they are recorded
  3. Select OK or press ENTER when you finish entering both names
-



## Network-specific Installation

For information about installing Improv on a network, choose one of these topics

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If you use the mouse, point to the network name and click the mouse button

If you use the keyboard, press TAB until the network is highlighted, and then press ENTER.

[Banyan Vines](#)

[DEC Pathworks](#)

[IBM LAN Server](#)

[IBM PC LAN](#)

[Microsoft LAN Manager](#)

[AT&T/NCR StarGroup](#)

[Novell NetWare](#)

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## Banyan VINES

**Note** To print this information, choose File Print Topic

When you install Improv on a Banyan VINES server, Lotus recommends that you organize the server directories as follows:

Improv Program directory

recommended StreetTalk item name - IMP\_SERV@GROUP@ORGANIZATION

access - read (R)

Lotus Common directory

recommended StreetTalk item name - LOTUSAPP@GROUP@ORGANIZATION

access - read (R)

Licenser Utility directory

recommended StreetTalk item name - LICENSER@GROUP@ORGANIZATION

access - none

License directory

recommended StreetTalk item name - LOTSHARE@GROUP@ORGANIZATION

access - Modify (M)

**Note** You should share the directory that contains the license directory rather than the license directory itself.

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### See also

#### ***Network Administrator's Guide***

Chapter 2, "Installing Lotus Applications"

## DEC Pathworks

**Note** To print this information, choose File Print Topic

When you install Improv on a DEC Pathworks server, Lotus recommends that you organize the server directories as follows:

Improv Program directory

recommended application file service name - IMP\_SERV

access - read (R)

Lotus Common directory

recommended application file service name - LOTUSAPP

access - read (R)

Licenser Utility directory

recommended application file service name - LICENSER

access - none

License directory

recommended application file service name - LOTSHARE

access - Read-Write-Create (RWC)

**Note** You should share the directory that contains the license directory rather than the license directory itself.

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### See also

#### ***Network Administrator's Guide***

Chapter 2, "Installing Lotus Applications"

## IBM LAN Server

**Note** To print this information, choose File Print Topic

When you install Improv on an IBM LAN server, Lotus recommends that you organize the server directories as follows:

Improv Program directory

recommended alias - IMP\_SERV

access - read (R)

Lotus Common directory

recommended alias - LOTUSAPP

access - read (R)

Licenser Utility directory

recommended alias - LICENSER

access - none

Path to License directory

recommended alias - LOTSHARE

access - Read-Write-Create (RWC)

**Note** You should share the directory that contains the license directory rather than the license directory itself.

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### See also

#### ***Network Administrator's Guide***

Chapter 2, "Installing Lotus Applications"

## Microsoft LAN Manager

**Note** To print this information, choose File Print Topic

When you install Improv on a Microsoft LAN Manager server, Lotus recommends that you organize the server directories as follows:

Improv Program directory

recommended share name - IMP\_SERV

access - read (R)

Lotus Common directory

recommended share name - LOTUSAPP

access - read (R)

Licenser Utility directory

recommended share name- LICENSER

access - none

License directory

access - Create-Delete-Read-Change Attributes-Write (CDRAW)

**Note** Share the directory that contains the license directory rather than the license directory itself.

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### See also

#### ***Network Administrator's Guide***

Chapter 2, "Installing Lotus Applications"

## AT&T/NCR StarGroup

**Note** To print this information, choose File Print Topic

When you install Improv on an AT&T/NCR StarGroup server, Lotus recommends that you organize the server directories as follows:

Improv Program directory

recommended share name - IMP\_SERV

access - read (R)

Lotus Common directory

recommended share name - LOTUSAPP

access - read (R)

**Note** After installing, Lotus recommends that you make each file in the Lotus Common directory a read-only file. To do so, use the DOS ATTRIB command. For more information, see your DOS manual.

Licenser Utility directory

recommended share name - LICENSER

access - none

License directory

recommended share name - LOTSHARE

access - read-write

**Note** You should share the directory that contains the license directory rather than the license directory itself.

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### See also

#### ***Network Administrator's Guide***

Chapter 2, "Installing Lotus Applications"

## Novell NetWare

**Note** To print this information, choose File Print Topic

When you install Improv on a Novell Netware server, Lotus recommends that you organize the server directories as follows:

Improv Program directory

access - Read-File Scan (RF)

Lotus Common directory

access - Read-File Scan (RF)

Licenser Utility directory

access - none

License directory

access - Create-Erase-File Scan-Modify-Read-Write (CEFMRW)

**Note** You should share the directory that contains the license directory rather than the license directory itself.

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### See also

#### ***Network Administrator's Guide***

Chapter 2, "Installing Lotus Applications"

## IBM PC LAN

**Note** To print this information, choose File Print Topic

When you install Improv on an IBM PC LAN server, Lotus recommends that you organize the server directories as follows:

Improv Program directory

recommended directory - IMP\_SERV

access - read (R)

Lotus Common directory

recommended alias - LOTUSAPP

access - read (R)

Path to License directory

recommended directory - LOTSHARE

access - Read-Write-Create (RWC)

**Note** You should share the directory that contains the license directory rather than the license directory itself.

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### See also

#### ***Network Administrator's Guide***

Chapter 2, "Installing Lotus Applications"



## Type of Installation

Select Install with Defaults or Install with Options

### *Install with Defaults*

Install asks you to specify a disk drive and a program directory name for the Improv files. Install then does the following:

- \* Transfers the program files to the program directory. Transfers sample model files to a subdirectory of the program directory called MODELS\EXAMPLES and templates to a subdirectory of the program directory called MODELS\TEMPLATE
- \* Transfers script examples files to a subdirectory of the program directory called \SCRIPTS and the SmartIcons to a subdirectory of the program directory called \ICONS
- \* Places the icons for Improv, Install, Tour, and Lotus Dialog Editor in a Program Group named Lotus Applications

### *Install with Options*

Install asks you to specify a disk drive and a program directory name, as well as which groups of Improv program files you want to transfer

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## Some Commonly Asked Questions about Installation

To read about any of these questions, click the topic:

[What files are stored in the Lotus Common Directory, and what are their functions?](#)

[Which configuration files must be updated if the Lotus Common Directory is moved or renamed?](#)

[How do I install Adobe Type Manager \(ATM\) fonts?](#)

[What should I do if I see the error message, "No License Directory Found"?](#)

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**Question:**

What files are stored in the Lotus Common Directory, and what are their functions?

**Answer:**

The Lotus Applications Common Directory stores Windows executable files, which are loaded on demand and may be used by more than one Lotus program. The Improv Install program places the following files in the \LOTUSAPP directory:

LTSBEN01.DLL - used to read and save common file elements

LTSICN03.DLL - SmartIcons program file

LTSIBX01.DDL - InfoBox resource

The Lotus Common Directory also contains subdirectories with other shared tools. The directories include the \DIALOGED directory, which holds the latest version of the Lotus Dialog Editor, and the \TOOLS directory, which contains the Lotus Chart program and help files:

LTSCHDW1.DLL

LTSCHEN1.DLL

LTSCHSV1.DLL

LTSRES01.DLL

LTSTLS01.DLL

LTSCHRT1.HLP

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**Question:**

Which configuration files must be updated if the Lotus Common Directory is moved or renamed?

**Answer:**

If the \LOTUSAPP directory must be moved to a new drive or renamed, all users must update their individual copies of LOTUS.INI and LTSTOOLS.INI in the Windows program directory to allow Improv to load its charting resources

**In LOTUS.INI**, the line that points to the Net Common Directory must resemble the following:

[Lotus Applications]

Net Common Directory=X:\LOTUSAPP

where

X: is the network drive containing the Lotus Common Directory

\LOTUSAPP is the subdirectory that stores the Lotus Common Applications

The Lotus Common Directory need not reside directly below the root of a network drive; the path to the Lotus Common Directory may be X:\WINAPPS\LOTUS\LOTUSAPP, for example

**LTSTOOLS.INI** should also be modified to reflect the current location of the Lotus Common Directory, using the conventions outlined above, as the following example demonstrates

[Improv 2.0 Node Additional Servers]

Lotus Chart=X:\LOTUSAPP\tools\ltschen1.dll,Lotus Chart (TM),.CHT

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**Question:**

How do I install Adobe Type Manager (ATM) fonts?

**Answer:**

ATM can be installed in one of two ways:

**From the user's node:**

From the Program Manager, insert the ATM Program Disk in drive A (or any other disk drive) and choose File Run. Type A:\Install in the command line. Click OK or press Enter

**From the server:**

To avoid carrying a disk to every workstation when you are installing ATM:

1. Use the DOS X COPY command to copy the ATM disk to a network drive to which everyone has ALL/FULL rights. (See your DOS manual for information about XCOPY)
2. If a user's Windows directory is on a network drive, make sure the user's access rights are FULL/ALL before the user installs ATM

If users try to install ATM without having full rights to their Windows directory, the Install program cannot modify the necessary files (WIN.INI and SYSTEM.INI). Unlike earlier versions of ATM, SHARE.EXE can be loaded on the machine without conflict

Once you copy the diskette up to the network drive, users who have the appropriate rights to that directory (all rights), can now install ATM:

1. Choose File Run from the Program Manager
2. Type V:/ATM/Install in the command line. Click OK or press Enter

This assumes that V is the network drive and ATM is the name of the directory where you copies the files from the ATM program disk

If the user does not see ATM fonts after installing ATM, check the fonts section within the window's control panel. From the Control Panel in the main window, click the fonts icons and click the TrueType button. Verify that Enable TrueType Fonts is the only checked option

**Recommendation:** For speed and quality of output, Adobe recommends that you increase the font cache. From the ATM Control Panel, located within your Main window increase the font cache size 96K for each Megabyte of memory on the user's machine. For example, the recommendation for a machine with 4 Megabytes of RAM is a 384k font cache

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**Question:**

What should I do if I see the error message, "No License Directory Found"?

**Answer:**

Ask yourself the following questions:

1. Have I created the /LOTSHARE directory?
  2. Have I created the IMPROV.V20 subdirectory?
  3. Is there a path or search mapping to the /LOTSHARE directory?
  4. Did I assign users all rights to /LOTSHARE directory and all subdirectories?
  5. Is /LOTSHARE placed directly off the root of the server?
  6. Is /LOTSHARE and its subdirectories spelled correctly?
  7. Have I generated the license files with the LICENSER utility?
  8. Is /LOTSHARE located on a TRUE network drive?
-

### **Specifying the Lotus Common Directory**

Install cannot locate the Lotus Common Directory as designated by the Network Administrator for one of the following reasons:

- The path is invalid
- The drive does not exist or a net drive is not mounted

Contact your systems administrator to find out the correct location. Use this information to select the correct drive letter and path

If this information is unavailable, select Main Menu and exit install. Try this installation at a later time

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