# Modeling the Transition to Graphical Computing

Worksheet 3: Cost/Benefit Model

This worksheet contains the actual cost/benefit model.

No changes can be made to this spreadsheet.

# Benefit Calculations (shaded areas are assumptions)

Productivity Data based on the graphical interface study (conservative)

0	Year 1 productivity gain per user (%)	Year 2:	0
Err:522	Year 1 reduction in support hours per user (%)	Year 2:	0
Err:522	Year 1 reduction in training hours per user (%)	Year 2:	0

#### Year 1 User Labor Cost Reductions (or New Labor Cost Avoidance)

Frr:522	Hours	ner dav	spent of	n PC hv	average user

Err:522 Number of PC users who will move to graphical software

Err:522 Number of work days per year

Work hours per year for one average employee

Average cost of one employee per year (incl. salary, benefits, etc. )

Err:522 Hours per day saved per worker

Err:522 Hours per day saved by department

Err:522 Hours per year saved by department

Err:522 Number of man-years saved by department

Err:522 Dollar value of labor savings by department (year 1)

#### Year 1 Support Cost Reductions

Err:522 Cost of providing one hour of support

Err:522 Support hours currently required per user per year

Err:522 Average support hours savings per user per year

Err:522 Total support savings (year 1)

# Year 1 Training Cost Reductions

0 Cost of providing one hour of training

0 Hours of training currently provided per user per year

Err:522 Average training hours savings per user per year

Err:522 Total training savings (year 1)

Err:522 Total cost reduction (or avoidance) from transition (year 1)

#### **Cost Calculations**

# One-time training cost from transition to graphical software

Err:522 Hours of training per user required to move to graphical software

Err:522 One-time training cost per user to make transition

Err:522 Total one-time training cost as a result of transition

#### Cost of hardware transition

Cost of replacing hardware not capable of running Microsoft Windows

- 0 Labor cost to install a new PC and load software
- 0 Number of 8086/88 users moving to new 286 PCs (2 mb assumed)
- 0 Cost of new 286 machine with 2 mb of memory
- 0 Total hardware cost of new 286 PCs
- 0 Total labor cost to install new 286 PCs
- 0 Total cost to purchase and install new 286 PCs
- 0 Number of 8086/88 users moving to new 386 PCs (2 mb assumed)
- 0 Cost of new 386 machine with 2 mb of memory
- 0 Total hardware cost of new 386 PCs
- 0 Total labor cost to install new 386 PCs
- O Total cost to purchase and install new 386 PCs

O Total cost of upgrading existing 8086/88 users to new hardware

## Cost of upgrading existing 286/386 PCs to a 2 mb configuration

- 0 Cost of 1 mb of memory
- 0 Labor cost to upgrade one PC (install memory, etc)

Category of PC	No. of existing PCs	Added memory mb/PC	add	al mb ed nory	Total memory cost	Total Labor cost
286 with 1 mb- 286 with 2 mb+ Sub- totals:	Err:52 Err:52	0	1	Err:522 ( Err:522	0	0
386 with 1 mb- 386 with 2 mb+ Sub-totals:	Err:52 Err:52 Err:52	2	1 0	Err:522 ( Err:522	0	0

Err:522 Total cost of upgrading existing 286 PCs

Err:522 Total cost of upgrading existing 386 PCs

## Summary of costs of hardware transition

0 Total cost of purchasing and installing new 286 PCs

Err:522 Total cost of upgrading existing 286 PCs

0 Total cost of purchasing and installing new 386 PCs

Err:522 Total cost of upgrading existing 386 PCs

Err:522 Total cost of hardware transition (including labor)

#### Cost of software transition

0 Number of Windows capable PCs for which new software is required

# Cost of purchasing Microsoft Windows

0 Number of PCs needing Microsoft Windows

Err:522 Average retail price of Microsoft Windows

Err:522 Total cost of Microsoft Windows

#### Cost of purchasing a Windows Word Processor

- 0 Number of PCs needing Windows word processor
- 0 Average retail price of Windows word processor
- 0 Total cost of Windows word processer

# Cost of purchasing a Windows Spreadsheet

- 0 Number of PCs needing Windows spreadsheet
- 0 Average retail price of Windows spreadsheet
- 0 Total cost of Windows spreadsheet

# Cost of purchasing another Windows application

Err:522 Number of PCs needing another Windows application

0 Average retail price of other Windows application

Err:522 Total cost of other Windows application

Err:522 Total cost of software transition

# Summary of Costs and Benefits

#### Benefits

Err:522	Year 1 labor savings by department	Year 2:	Err:522 Year 3:
Err:522	Year 1 total support savings	Year 2:	Err:522 Year 3:
Err:522	Year 1 total ongoing training savings	Year 2:	Err:522 Year 3:
Err:522	Year 1 total benefits of transition	Year 2:	Err:522 Year 3:

Costs

Err:522 Total one-time training cost as a result of transition Err:522 Total cost of hardware transition (including labor) Err:522 Total cost of software transition

Err:522 Total costs of transition

Net Benefit (Cost)

Err:522 Year 1 net benefit (cost) of transition

Year 2:

Err:522 Year 3:

Year 3: 0 Year 3: 0 Year 3: 0