

Hyperwire 1.0 Installation Notes

This document contains details on issues with the Hyperwire Install process.

System Requirements

Your system must meet the following minimum system requirements in order to install and run Hyperwire.

- Windows 95 or Windows NT (3.51 or 4.0) installed
- 32 MB of RAM
- up to 110 MB of free disk space during installation
- 45 MB of disk space after installation if all options are installed

System Administrator Privilege Required

If you are an NT user and you choose to install the Whip! component of Hyperwire you must have administrator privilege to install all system components needed by Whip!. If you do not have administrator privilege a warning message will be displayed during the installation.

Administrator privilege is required to install two of Microsoft's "Redistribution Packages" which include system files needed by Whip!. All other components of Hyperwire install properly, even after the warning message is displayed.

The Whip! component in Hyperwire is used to display drawings generated by AutoCAD and saved in the .dwf format. You can choose not to install Whip! after selecting the "Custom" option for setup.

Whip! is only supported under Win95 and NT 4.0.

Copying Files Error

The Whip! support in Hyperwire requires the installation of two Microsoft "Redistribution Packages". Both packages are small installs that add a number of files to your system folder. We've found in some rare cases these packages are unable to complete the installation. A dialog is opened titled "Copying Files..." It includes a message "The file 'INLOADER.DLL' on DLL Installations could not be found. Insert DLL Installations into the drive selected below, and click OK."

If you get this error and you continue your Hyperwire install, the Whip! component of Hyperwire will not work. Other components of the product will operate normally.

If you encounter this message and wish to install Whip! support, use the Browser button in the dialog to find the folder in your Windows Temp folder (c:\windows\temp) named MSEXXX.tmp. The XXX represents a random hex number, for example 11b1. An example of a folder name would be MSE11B1.tmp. Once you've located this folder, select it with the file browser. The install should then complete successfully.

ISSET_SE Error

On rare occasions while installing under Windows NT two error messages will appear when the Hyperwire install has finished. A message reads, "An error has occurred in your application", followed by a second message which mentions a "General Protection Fault". This error does not have any effect on your Hyperwire install. Select the Close button on each message to close them.

Visit the Kinetix Web site at www.ktx.com for additional information and updates.

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