

Grant S. Warkentin, B.Sc.

407, 315 - 9A Street N.W. Messages: (403) 235-3450 - Cindy,
Calgary, Alberta T2N 1T7 DeVry Graduate Placement
(403) 283-1553

EDUCATION

Bachelor of Science Degree in Computer Information Systems - October 1992
DeVry Institute of Technology, Columbus, Ohio

■ GPA 3.86/4.0 ■ President's List ■ Dean's List ■ DPMA Member

SPECIAL SKILLS

LANGUAGES:

- Pascal
- COBOL
- OS/JCL
- CICS
- Saber LAN Menu
- C
- BASIC
- Pan Audit
- DL/I
- SQL
- Prolog

SOFTWARE:

- Netware 3.11
- IBM PC Lan
- WordPerfect
- Quattro Pro
- Windows
- ROSCOE
- dBase IV/Foxpro 2
- PC Focus
- Oracle 6
- Excelerator
- SCO UNIX

BUSINESS:

- Business/Technical Writing
- Public Speaking
- Financial & Managerial Accounting
- Business Mathematics
- Statistics
- Management
- Psychology
- Humanities

HARDWARE:

- IBM XT/AT/486
- IBM 3270/79 Terminals
- IBM 3084
- IBM System 36
- IBM Token-Ring LAN
- TCP/IP Ethernet Link
- Eicon SNA Gateway
- SCO UNIX Server
- Netware 3.11 Server

TEAM PROJECTS

Senior Project: Used Foxpro 2 to program a computer aided employee scheduling system for a ski rental business.

Current Concepts: Acted as consultant for undergraduate business students. Helped design and recommend appropriate hardware and software for an executive information system and wide area network.

Systems Analysis: Project Leader of team which analyzed and designed a computer aided employee scheduling system.

WORK EXPERIENCE

Software Support Technician, ■ Provided technical support for phone in customers - including:
Technical program
5 Months questions, modem communication support, and tax help.
CANTAX Corporation Ltd. ■ Responsible for BETA testing software packages.
Calgary, Alberta ■ Performed customer account inquiries and maintenance.

Lab/LAN Supervisor and ■ Managed control room and 60 station network, conducted
tours of computer lab, tutored/assisted students, staff, and faculty in use of all hardware
Faculty Assistant, 21 Months and software. ■ Installed & maintained IBM PC LAN, SNA Gateway and
DeVry Institute of Technology ■ Installed and maintained Novell Netware 3.11 file server and UNIX
numerous software packages. server.
Calgary, Alberta ■ Performed PC support duties institute wide, effected minor hardware
repairs, contacted vendors, and purchased hardware and software for
institute use.

Data Entry Person, 6 Months ■ Performed manual data entry of insurance policies, during a major
conversion project.
Western Union Insurance Co., Calgary

OTHER ACTIVITIES

Volunteer, 6 Months ■ Installed and maintained a 20 work station Appletalk local
area network.
Belfast Elementary School ■ Instructed teachers in use of network.

Volunteer, 3 Years ■ System operator of club's bulletin board system and leader of the
Modem SIG.
Calgary Commodore User's Group ■ Helped out with displays, exhibitions, and demonstrations.