

## Important Information for WINCheckIt 4.02

This document contains important information that is not included in the WINCheckIt *User's Guide*. Listed below are the topics in this file. Each topic has its own number so you can use the Find command (under the Find menu) to quickly jump to any section. Just type in the number for the section you wish to view.

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### **1.1 – Installing WINCheckIt**

#### **Default Directory**

The default directory where WINCheckIt is installed has changed. In the manual, it is C:\TOUCHST. It has been changed to C:\TSC\WCHECK4.

#### **Installing TouchStone's CD-ROM**

During the installation of WINCheckIt, when you reach the post installation options (View the ReadMe file, Run WINCheckIt, or Return to Windows), a fourth option (radio button) to install the Technical Reference Library on the CD-ROM has been added. If you want to do so, select that radio button and continue with the setup process.

If you want to install the Technical Reference Library at a later time, you must run its setup program from the CD-ROM. Otherwise, the four-volume library will not be accessible in WINCheckIt.

### **1.2 – Performing a Data Collection**

As stated in the manual, you do not want to use the "Drop to DOS" collect type in Windows 95 because it will exit Windows and restart your computer. But, if you do use this collect type in Windows 95, the information that is displayed may not accurately reflect the status of certain components (for example, your network, CD-ROM, and sound cards) because their drivers are not loaded.

### **1.3 – Test Reports and Journals**

With regard to tests and journals, the manual did not mention that running the CKMODEM test produces a report file and journal file (CKMODEM.RPT and CKMODEM.JNL, respectively). In addition, running the CD test produces a report file, called CDINFO.RPT, but no journal file.

### **1.4 – Removing WINCheckIt**

In Windows 95, if you create shortcuts to access WINCheckIt outside of where it is installed, the Add/Remove Program utility will not delete them from the taskbar when you uninstall the application.

To explain, when you install WINCheckIt, it is placed under the Programs group in the Start menu. But let's say you don't want it there. You want to access WINCheckIt under a new group that you have called "TouchStone Applications." In this event, the Add/Remove Program utility will not get rid of the shortcuts under the new group. You will have to manually delete them using the Taskbar command under the Settings option in the Start menu.

If you leave WINCheckIt in the Programs group, the Add/Remove Program utility will find and delete the shortcuts.

### **1.5 – Right Mouse Button Support**

WINCheckIt supports the right mouse button on the main window. If the pointer is over the System Summary area, clicking on the right mouse button allows quick access to the Collect, Load, Resource Options, and Exit commands (for more information, check the WINCheckIt User's Guide or on-line help system). In addition, you can open the About box to find technical support information.

### **1.6 – Recovering Files from a Rescue Disk**

When you restore files from a rescue disk on a floppy, you may want to copy the files from that floppy disk to your hard drive. Because the rescue process involves uncompressing files on the fly and that takes a very long time from a floppy disk, you could save a great deal of time by copying the compressed files to your hard drive, then performing the rescue procedure.

### **1.7 – CKDATA Detecting Modem IRQs**

During the modem step of the CKDATA data collection process, if the modem is detected but its IRQ setting cannot be determined, a minus-one (-1) reading will appear in the Port IRQ field of the Modem/Fax part of the Hardware report (access through Hardware command in the SysInfo menu or the **Hardware** toolbar button).

Reasons why a modem might be detected but not its IRQ include the device being in a strange location or sharing an IRQ. As an example, LPT ports typically have an IRQ setting of 5 or 7. Your modem may also have one of those two settings. Because LPT ports are not interrupt driven and allow IRQ sharing, your modem could use the same IRQ. In that event, WINCheckIt would be unable to detect the modem's IRQ setting and report the minus-one reading.

### **1.8 – New Name for WINCheckIt Removal Program**

The name of the program that uninstalls WINCheckIt has changed from **removeit.exe** to **checkout.exe**. If you uninstall WINCheckIt and want to get rid of this program, which cannot delete itself, **checkout.exe** is the file name that that you would look for.