Microsoft Excel Version 3.0
Automated Product Support Service Fax-Script
Questions and Answers: Excel 3.0 Installation
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1 Q. When I try to install Excel for Windows version 3.0, I get an alert
message telling me Windows needs to be in standard or enhanced mode.
What am I doing wrong?

A. Microsoft Excel 3.0 requires Windows 3.0 to be in either standard or
enhanced mode. For Windows to run in standard or enhanced mode, the
Windows memory manager, HIMEM.SYS, must be present in the CONFIG.SYS
file.

The following five-step procedure will help you configure your system
for proper Windows 3.0 operation:

a. To install HIMEM.SYS, you will first need to know where on your
system's hard disk HIMEM.SYS is located. Windows will install this
file into the root directory. DOS will install HIMEM.SYS into
the DOS directory. Once you have determined where on your hard
disk HIMEM.SYS is located, copy it to the root of your hard drive
by typing the following:

copy himem.sys c:\

If you can't locate HIMEM.SYS on your system, please contact
Microsoft Windows technical support at (206) 637-7098.

b. Start Microsoft Windows. Once Windows has been started, choose Run
from the File menu in the Program Manager. In the Command Line
dialog box, type in SYSEDIT. This will start the Microsoft System
Configuration Editor.

c. Once SYSEDIT has loaded, you will see four windows titled
CONFIG.SYS, AUTOEXEC.BAT, SYSTEM.INI, and WIN.INI. Choose the
CONFIG.SYS window by clicking on the window title with your mouse
or by selecting CONFIG.SYS from the Window menu.

d. Once the CONFIG.SYS file has been selected, enter the following
line at the beginning of the file:

DEVICE=C:\HIMEM.SYS

e. Save the file by choosing Save from the File menu. Exit the System
Configuration Editor. Exit Windows and reboot your computer.

Once your computer has rebooted, restart Windows. Confirm that
Windows 3.0 is running in standard or enhanced mode by selecting the
Help menu and choosing About Program Manager. If Windows is in
standard or enhanced mode, you should now be able to install
Microsoft Excel 3.0. If Windows is still in real mode, please contact
Microsoft Windows technical support at (206) 637-7098.

2. Q. I am trying to install Microsoft Excel for Windows 3.0. When I enter
my name and company name and press ENTER, I get an unrecoverable

application error (UAE). I choose OK and am returned to Windows.
Sometimes my system completely locks up. What is happening?

A. This behavior is known to occur if you have installed PC Tools
version 7.0 from Central Point Software.

To correct this problem, use the following four-step procedure:

a. Start Microsoft Windows. Once Windows has been started, select the
Program Manager File menu and choose Run. In the Command Line
dialog box, type in SYSEDIT. This will start the Microsoft System
Configuration Editor.

b. Once SYSEDIT has loaded, you will see four windows titled
CONFIG.SYS, AUTOEXEC.BAT, SYSTEM.INI, and WIN.INI. Choose the
WIN.INI window by clicking on the window title by using your
mouse, or select WIN.INI from the Window menu.

c. The line modified by PC Tools is the LOAD= line. LOAD= is normally
the second line in the WIN.INI file. If you do not see the LOAD=
line, select the Search menu, choose Find, type in LOAD=, and
select Next or press ENTER.

d. Once you have found the LOAD= line, comment this line out by
placing a semicolon followed by a space before the line. Save the
file by choosing Save from the File menu. Exit the System
Configuration Editor. Exit Windows and reboot your computer.

Once your computer has rebooted, restart Windows. You should now be
able to install Microsoft Excel 3.0.

For more information regarding PC Tools, please contact Central Point
Software, the maker of PC Tools.

3. Q. I am about to install Microsoft Excel for Windows on my company's
network. Is there anything special I need to know about installing
Excel on a network?

A. There is a text file called NETWORK.TXT on the Excel for Windows
version 3.0 Setup disk that specifically discusses installing Excel
for Windows 3.0 on a network.

To view this file, follow this three-step process:

a. Put the Setup disk in your computer's A drive.

b. Start Windows by typing WIN and pressing ENTER.

c. Once Windows has started, select the Program Manager File menu and
choose Run. In the Command Line dialog box, type:

   notepad a:network.txt

Press ENTER. This will start the Windows Notepad application and
load the network text file.

For more information regarding installing Excel on a network server,
please refer to page 701 of the "Microsoft Excel User's Guide."

4. Q. During Excel for Windows installation, I am given the opportunity to
   pick and choose which Excel options I want to install. What are each
   of these options and why should I install them?

   A. There are six options you may choose from during Microsoft Excel for
   Windows setup. The following is an overview of the seven available
   options:

   a. Microsoft Excel: This option installs the minimum files set
      necessary for using Microsoft Excel 3.0. If you are installing
      Microsoft Excel 3.0 for the first time, you must turn on this
      option.

   b. Microsoft Excel Tutorial: Choosing this option installs a series
      of online lessons that provides an excellent way to interactively
      learn Microsoft Excel 3.0.

   c. Dialog Editor: Choosing this option installs an application called
      the Dialog Editor. You use the Dialog Editor to create custom
      dialog boxes for Microsoft Excel command macros and custom forms
      for entering database information.

   d. Macro Translator: Choosing this option installs the Macro
      Translation Assistant, a utility that will assist you in
      translating your Lotus 1-2-3 and Microsoft Multiplan macros into
      Microsoft Excel 3.0 macros.

   e. Macro Library files: Selecting this option installs a set of
      sample worksheets and add-in macros that offer ideas on how to
      combine Microsoft Excel features to create powerful worksheets,
      macros, and models.

   f. Microsoft Excel Solver: Choosing this option installs Microsoft
      Excel Solver, an easy-to-use companion application that allows you
      to get more and better answers out of the same worksheet you built
      to ask "what-if" questions.

   g. Q+E: Q+E for Microsoft Excel is an easy-to-use and powerful
      database application that allows you to manipulate and update
      database files from a variety of database systems, including dBASE
      and Microsoft SQL Server.

   For more information on installing Microsoft Excel for Windows,
   please see page 4 of the "Microsoft Excel User's Guide."