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Shanghai: Dynasty Demo

This Readme file contains installation and troubleshooting information for Shanghai: Dynasty Demo. For more information, please consult the Player's Manual or the Technical Help in the installer.

This Read Me file contains last-minute installation instructions and product information for Shanghai: Dynasty. The on-line guide – “Rules & Strategy,” under the Help menu, -- also provides essential information to help you begin playing Shanghai: Dynasty. For additional installation instructions click on the Help button on the Splash Screen.

Minimum System Requirements for Windows 95™

- Operating System: Microsoft Windows 95, English language version.
- Processor: Pentium™ Processor - 90 Mhz, 100% IBM PC™-compatible
- RAM: 16 MB
- CD-ROM Drive: 2x (double-speed - 300K/second sustained transfer rate).
- Hard Disk Space: 30 MB, uncompressed
- Video/Display: 256-color SVGA (640x480), PCI or VLB video card with 1MB RAM
- Sound: 100% Windows 95-compatible sound card and drivers
- Mouse: 100% Windows 95-compatible mouse and driver
- Windows 95 Drivers: 32-bit Windows 95-compatible drivers for CD-ROM, Video Card, Sound Card, Modem and input devices.

Additional Minimum System Requirements for Multiplayer Play (Windows 95 only)

- Internet: 100% Windows 95 compatible modem, 28.8 Kbps or faster or TCP/IP network
- Local Area Network (LAN): 100% Windows 95 compatible network or IPX (LAN) network
- Modem: 100% Windows 95 compatible modem, 28,000 bps or faster

Before Installing:

Before installing the game, check the minimum system requirements and the information below for additional important requirements and considerations. Please make sure your computer system is 100% Windows 95-compatible.

Installation Instructions:

1. Before installing, close all applications. Also make sure Virtual Memory (located in your System Control Panel under Performance) is NOT disabled.
2. Double-click on the Install.exe icon.
3. After the Shanghai: Dynasty splash screen appears, click on the Play/Install button and follow the instructions on the screen.
4. Now you can run Shanghai: Dynasty for Windows 95 by choosing Programs/Activision/Shanghai: Dynasty from the Start menu or by clicking Play on the Shanghai: Dynasty splash screen.

Troubleshooting (Windows 95)

Common Problems and Solutions

I am trying to install the game and can't find the Help option.

From the Splash Screen, select More, then Technical Help to get technical help.

Program won't install.

One of the reasons for this may be that you have insufficient hard disk space for the program to copy the files it needs from the CD to your hard drive. You need to free up more hard disk space by deleting more files.

Game doesn't start.

This problem may be caused by lost clusters on the hard drive.

1. Run SCANDISK to determine if this is the problem. See your Windows 95 manual for more details on SCANDISK.
2. Also make sure you have at least 10 MB of free hard disk space before starting Shanghai: Dynasty.

Game Freezes.

1. Make sure your computer has at least 16 MB of RAM.
2. Make sure you are using Windows 95 with the latest 32-bit drivers for all your peripheral devices.

Can't play Online. Game keeps asking for Demo CD to Install J.R.E. (Java Runtime Environment).

1. You must run the installer for the J.R.E. located in the ...\\Shdydemo\\JRE directory on the Game CD.

No sound, partial sound, or no voices or sound effects.

1. Make sure you have a 100% Windows 95 compatible sound card in your computer.
2. Make sure your speakers are plugged in correctly and turned on, and make sure the volume is turned up to an audible level.
3. Make sure your audio card is properly installed and that you have the correct audio drivers installed. Check your audio card's installation and its setup parameters within Windows 95 to be sure all is correct.
4. Select your audio control panel (either by double-clicking on the speaker icon on your screen or by going to the Start Menu and selecting Settings, Control Panels, Multimedia Properties, Audio) and adjust the volume. Consult your card's manual and your Windows 95 manual for details.
5. Make sure the Sounds option in the Preferences menu in Shanghai: Dynasty is checked.

Game too slow.

1. If your computer has a turbo button, make sure it is ON and set to the highest MHz possible.
2. Make sure you are running Shanghai: Dynasty on a Pentium 90 MHz or faster system.
3. Try using a larger install size if you have available space on your hard drive.

Customer Support

Before contacting Customer Support, please consult the technical help file. It contains the answers to some of our most frequently asked questions and may quickly and easily provide a solution to your difficulty. If after reviewing the technical help file you are still experiencing problems, please feel free to contact us through any of the services listed.

So that we can better help you, please be at your computer and have the following information ready:

1. Complete product title
2. Exact error message reported (if any) and a brief description of the problem
3. Your computer's processor type and speed (e.g. Pentium 90)
4. Video and sound card make and model (e.g., Diamond Stealth 64 video, Sound Blaster 16 sound)

*Online Services with Activision Forums,
E-Mail, and File Library Support*

- Internet: support@activision.com or www.activision.com
- America Online: Use keyword "Activision" to locate the Activision forum.
- CompuServe: 76004,2122 or [GO ACTIVISION]
- Activision BBS: (310) 255-2146; Up to 33,600 Baud; Settings: 8 Bits, No Parity, 1 Stop Bit (8, N, 1)

Please note that Technical Support for the multiplayer component is available via our online services only.

In the U.S.

Fax: (310) 255-2151, 24 hours a day

FaxBack: (310) 255-2153, 24 hours a day

Mail: Activision, Customer Support, P.O. Box 67713,
Los Angeles, CA 90067

Phone: Call our 24-hour voice-mail system for answers to our most frequently asked questions at (310) 255-2050. Or contact a customer service representative at the same number between the hours of 9:00 a.m. and 5:00 p.m. (Pacific Time) Monday through Friday, except holidays.

In Australia & the U.K.

For Technical Support:

In Australia, please call 1902 962 000.

In the U.K., please call 0990 143 525.

If you have any comments, questions, or suggestions about this game, or any other Activision product, you can contact us in the U.K. at 0181 742 9400 between the hours of 1:00 p.m. and 5:00 p.m. (U.K. time) Monday through Friday, with the exception of holidays.

For Technical and Customer Service for the rest of Europe please contact your local distributor.