Interplay Productions Tech Support: 714-553-6678 email: support@interplay.com \_\_\_\_\_

Non Tech Support Questions/Comments send e-mail to max@interplay.com \_\_\_\_\_

M.A.X Version History

1.04 Improved computer AI in single player modes. Fixed End-Turn Timer lock up.

1.03 Fixes Network disconnect bug and Video Card Conflicts with Matrox Mystique and others.

1.02 Fixes Auto-Survey Crash (All Languages)

1.01 Fixes Auto-Save in German Version

1.00 Original Foreign Release

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(1) System Requirements

**REQUIRED**:

- IBM PC compatible 486-66 or faster
- 8 MB RAM
- DOS 5.0 or later
- Microsoft compatible mouse
- Minimum 20 Megs Hard Drive Space for Minimum Installation

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- Minimum 12 Megs Hard Drive Space free for Virtual Memory

#### **RECOMMENDED:**

- Pentium processor
- 16 MB RAM
- stereo 16-bit soundcard
- 20 Megs Hard Drive Space free for Virtual Memory

# SUPPORTS:

- Sound cards: Soundblaster Pro/16/AWE32/compatibles, ProAudio Spectrum Plus/16/Studio, Gravis Ultrasound/Max.

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# (2) M.A.X. under Win95

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M.A.X. will run under Win95, and may been installed Windows by using the autorun feature. If your computer is set up to use the autorun feature, simply insert the MAX CD into your CD drive, and the Max install program will start automatically.

Multitasking, Screen Savers, or simply switching back to Windows while M.A.X. is running can cause M.A.X. to lock up on some systems. It is recommended that you exit M.A.X. before switching back into Windows if you experience this problem. If you must switch back into Windows while M.A.X. is running, be sure to pause the game first.

If you experience problems running any of the M.A.X. movies, check the Windows 95 CD ROM settings. If these are not correct for your CD-ROM the M.A.X. movies may skip or have other difficulties.

Your CD-ROM settings may be changed by clicking on the START button, selecting SETTINGS, and then selecting CONTROL PANEL. From the Control Panel select the SYSTEM icon. From the System Menu, select PERFORMANCE. Then click on FILE SYSTEM Button. From the FILE SYSTEM select the CD Tab. Insure that the information displayed on the CD Tab is correct for your system.

If you are experiencing any other problems running M.A.X. under Win95 (sound, netgame difficulties, etc.) try running M.A.X in DOS mode.

(3) Keyboard Reference

- Following is the full keyboard command reference list for M.A.X.
- D Activates the DONE button for the selected unit.
- E Enter (used to Enter Depots, Hangars or Docks)
- F Find Selected Unit. Currently selected unit will be centered on screen.

-,+ Zoom In, Out

- G Turns on Grid Display
- F1 Centers on Tagged Unit
- Arrow Keys: Scrolls the map
- ALT-L Opens the Load Game Menu
- ALT-S Opens the Save Game Menu
- ALT-X Exits the Game to the Main Menu

ALT-F5, ALT-F6, ALT-F7, ALT-F8 Saves the current window position

- F5, F6, F7, F8 Jumps to a previously saved window position
- /,? Initiates HELP mode. The cursor changes to a question mark, clicking on screen items will display help text.
- ALT-C Saves a screen shot of the game in PCX format.
- Shift Hold the Shift key while selecting units to create groups.
- Space Bar, Enter or ESC cancels the self running demo.

ENTER End Turn

- Shift-DONE Holding the shift key while clicking the DONE button on the M.A.X. control panel will cause all units to execute any outstanding orders.
- Shift-Click Test Path. If you are unsure about the path a unit will take when it is given a movement order, hold the SHIFT-KEY down while you click the mouse to give the MOVE order. The path the unit will take will then be displayed, but the unit will not move. Simply release the SHIFT key and click again if the path is satisfactory.

3a. Advanced Hot Keys

Many commands can be given using the 0-9 keys on your keyboard. The function of these keys depend on the Unit that is currently selected. For instance, hitting the 1 key will activate the BUILD command when a Constructor is selected, but will issue the AUTO-SURVEY command if a Surveyor is selected.

Hot keys for unit commands:

Press 1 (or the first letter of the word) for these functions: ...Activate

...Allocate ...Auto-Survey ...Build ...Buy Upgrade ...Disable ...Place Mines ...Reload ...Repair ...Research

Press 2 (or the first letter of the word) for these functions: ...Load ...Start ...Steal

Press 3 (or the first letter of the word) for these functions: ...Attack ...Transfer

Press 4 (or the first letter of the word) for the Manual function.

Press 5 (or the first letter of the word) for these functions: ...Enter ...Upgrade

Press 6 (or the first letter of the word) for the Upgrade All function.

Press 7 (or the first letter of the word) for the Stop function.

Press 8 (or the first letter of the word) for the Sentry function.

Press 9 (or the first letter of the word) for the Done function.

Press 0 (or the first letter of the word) for the Remove function.

(3b) Additional Features

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Shots Display: When the status button is clicked, units capable of firing may display small icons of a bullet along their path markers. These icons let you know how far the unit can move and still be able to fire a shot. Some units, like the Scout, can move all their movement for a turn and still be able to fire. Others, like the Missile Crawler, lose the ability to shoot in that turn if they move at all. Still other units, like the Tank and Assault Gun, can move a short distance and still be able to shoot in the same turn. The Shots Display can be used to gauge your firepower when advancing on the enemy.

Halt when enemy sighted:

By default, units will automatically stop when

they see an enemy unit. This option can be changed in the PREFERENCES MENU.

- Auto Survey: An "AUTO" button has been added to the Surveyor Unit. When Auto is On, the Surveyor will automatically search the map for resources.
- Alien Units: Alien Units are sometimes found in the Campaign and Stand Alone Missions, and can optionally be added to Custom Games if desired. When first found, Alien units do not belong to any team, and must be captured by an Infiltrator before they can be used.

#### Computer Opponent:

The settings for Computer Player level affects only the intelligence and tactics of the computer opponent. In all other respects, it is not a standard difficulty level setting.

Hint: If you are having trouble winning a particular mission, look beyond the more obvious tactics, or brute force attacks. There may be a simple trick which will gain you the advantage required to emerge victorious.

(4) Troubleshooting

Multitasking, Screen Savers, or simply switching back to Windows while M.A.X. is running can cause M.A.X. to lock up on some systems. It is recommended that you exit M.A.X. before switching back into Windows if you experience this problem.

If you are experiencing any other problems running M.A.X. under Win95 (sound, netgame difficulties, etc.) try running M.A.X in DOS mode.

If you use the Minimum or Medium Install, the M.A.X. sound files will not be copied off the CD to your hard drive. This may slow down game play on some systems. If you experience this problem, go to the Preferences Menu and turn Music off. If the game still runs too slow, turn off the Animate Effects option in the Preferences Menu.

If you get an "Out of Environment Space" message when running M.A.X., add the following line to your CONFIG.SYS:

shell=C:\DOS\COMMAND.COM /e:512 /p

The FILES statement in your CONFIG.SYS should read 25 or more:

# ex. FILES=25

M.A.X. doesn't support some brands of Sound Cards. If you experience problems try running under Sound Blaster Emulation.

M.A.X. has a built-in check to ensure all network game stay in sync. If a game goes out of sync, a message will be displayed. At this point you will be given the option to Quit or Restart the game. Restarting should allow you to continue without further problems. However, if you continue to experience problems, select the QUIT option and reload the AUTO-SAVE game.

#### CD-PATH

If the path to your CD ROM drive changes after you have installed MAX, the game will not be able to run until you tell it the new drive letter of your CD. To do this, edit the MAXRUN.BAT file and change the path to the new location.

Example: (MAXRUN.BAT)

Maxrun.exe -sD:\MAX

In the example above, the CD drive is listed as D: To change, simply replace with the correct drive letter, leaving the rest of the text alone.

In the following example, the CD drive letter has been changed to drive E:

Maxrun.exe -sE:\MAX

Once you have made your changes, save the file and run M.A.X. again.

If you recieve a message stating "Not enough memory for buffers" you'll need to free up some disk space. M.A.X. makes use of Virtual Memory, and must have at least 12 megs of free disk space available for the Virtual Memory function to work properly. 20 megs free disk space is recommended.

If you have problems running the Movies included with M.A.X. try the following:

Movies Slow or choppy:

Edit the MAX.INI file and change the movie\_play=0 parameter to read movie\_play=1

Movies won't play at all:

Some video cards are unable to display the special resolution used by the M.A.X. movies. If the movies will not play on your system,

edit the MAX.INI file and change alt\_movie\_res=0 to alt\_movie\_res=1.

This will set the movie resolution to the standard 640x480 mode which can be displayed by all SVGA video cards.

(5) CREDITS		
Project Leader: Ali Atabek		
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Director of Compatibility: John Werner		
Compatibility Technicians: Dan Forsyth John Parker Aaron Olaiz Derek Gibbs Phuong Nguyen Marc Duran		
Video Compression and Playback Technology: Paul Allen Edelstein		
Video Compression: Bill Stoudt		
Audio Director: Charles Deenan		

Game Music:	Brian Luzietti	
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VO Supervision:	Chris Borders	
VO Mastering:	Craig Duman	
VO Editing:	Sergio Bustamante Craig Duman Chris Borders Doug Rappaport	
Music Mastering:	Digital Brothers	
Gameplay Sound Effects:	Gregory R. Allen Larry Peacock	
Sound Effects Mastering:	Craig Duman	
Intro Movie:	James Doyle, Apples Animation	
Cinematics Music	: Albert Lloyd Olsen for Four Bars Entertainment	
Cinematics Sound Design: David Farmer		
Cinematics Mixer	s: Ken Teaney Marshall Garlington	
Cinematics Sound Supervision:	Charles Deenen	
Cinematics Ambie Voices:	ent Doug Rappaport	
Cinematic Voice Processing:	Doug Rappaport Sergio Bustamante	
Mixed in Dolby Surround at EFX Systems, Burbank, CA.		
QA Cell Leader (Europe): David Kinsella		
Testers (Europe):	Daniel Kingdom Ben Pettifer Gareth Glover Mark Lugli	
Game Guru (Europe): Shaun Devine.		

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Thanks to Tim Cain for GNW, Jay Patel for Technical Assistance, Newtek, Inc. for Lightwave 3D, Sanjay Bala-Krishnan for his support, and James Thomas for Story Elements and assorted inspirations

M.A.X. is Dedicated to the memory of Amanda Froistad.

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(6) Customer Support

If you are experiencing problems, Interplay Technical Support is available 24 hours a day through our Automated Customer Service system, with human representatives available during normal business hours at (714) 553-6678.

Please have your system information available, or better yet, try to be at your computer. The more detailed information you can provide our support personnel, the better service we can provide you.

Other ways to get help:

Interplay Productions attn: Customer Service 16815 Von Karman Avenue Irvine, CA 92606

In the UK, write to:

Customer Support UK telephone: +44 (0) 1628 423723 Harleyford Manor UK FAX: +44 (0) 1628 487752 Harleyford Henley Road Marlow Buckinghamshire SL72DX England

Japan: Customer Service via Electronic Arts Victor at: Japan Phone: 03.5421.3815 Japan FAX: 03.5421.3722

Hintline

If you need a hint about game play, you can call our hintline at 1-900-370-PLAY (1-900-451-6869 in Canada). The charge for this service is \$1.25 for the first minute and \$.75 for each additional minute. For Canada, these charges will be in Canadian dollars. All hint questions must be directed to this 900 service. No hints will be given on our

Customer Service lines. You must have a touchtone phone to use this service. The hintline is open 24 hours a day. All long distance charges are included in these prices. Callers under the age of 18 must get parental permission before calling the hintline. The hintline is only available in the U.S. and Canada. Charges subject to change without notice.

If you have a modem, you can reach us at the following: The Interplay BBS:

We have a 24-hour, 7-day a week multiline BBS available for customer questions, support and fixes. The number is 714-252-2822. Modem settings are 300-28.8k Baud, V.32bis, V.42bis, 8-N-1.

You also may contact our BBS over the Internet. Telnet to bbs.interplay.com. This is a free service. (Excluding toll charges.)

America Online: You can E-mail Interplay Customer Support at IPTECH. To reach our Customer Support board in the Industry Connection, press CTRL-K for "Go To Keyword." Then type INTERPLAY in the Keyword window. In addition to reading and leaving messages, you can download fixes and demos from the Software Libraries.

CompuServe: We are available for IBM and compatible on-line support. We are located in the Game Publishers B Forum, type GO GAMBPUB at any "!" prompt. Then select "Section 4" for Interplay Productions. You can leave technical support questions there.

You can also download fixes and demos from Library 4 in GAMBPUB. The best place for game play hints about our games is in the GAMERS forum. If you are not already a CompuServe member, you can call CompuServe toll-free at 1-800-524-3388 and ask Representative #354 for a free introductory membership and a \$15 usage credit. For game play hints look in the Gamer's Forum (GO GAMERS).

Besides technical support for Interplay products, CompuServe offers many other services, including communications, reference libraries, hardware and software support, travel, games and much more.

PRODIGY Interactive Personal Service: You may send mail directly to us. Our ID is "PLAY99B".

Internet: You can reach Interplay by sending Internet E-mail to support@interplay.com . Many Interplay demos and patches are available at Internet FTP sites. To visit our World Wide Web site, point your browser to:

http://www.interplay.com - or you may ftp to ftp.interplay.com.

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#### (7) Interplay's WEB site:

Welcome to the Interplay Web! As a company dedicated to providing innovative, high-quality interactive entertainment software, we are always striving to stay as close as possible to the leading edge of technology. This Web site is the latest example of our ongoing effort to provide a wealth of

#### information and opportunities to you.

As a company of fanatic gamers, we love the idea of gamers all over the world tapping into cyberspace to see, touch and feel our latest games. No hype, no marketing campaign; just great games. To make it work, our goal is to keep this site fresh and new, to make it a place where you can tell US what you like about our games... and what you don't like about them. So use the feedback options on these pages and sound off.

Enjoy your visit in our Web site, explore all the different areas we have to offer, and come back soon. Check us out in the weeks and months ahead; we will be introducing new and exciting areas for you to experience.

Once again, Welcome! Brian Fargo

(8) Limited Warranty

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If your compact disc is defective and a replacement is necessary, U.P.S.

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Warranty Replacements Interplay Productions 16815 Von Karman Avenue Irvine, CA 92606

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Thanks for Playing M.A.X.!

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