# README file for "The Internet Experience" Version 1.0 Copyright 1995 Gradient Software, Inc.

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SECTION 1 -INSTALLATION

#### INSTALLATION

To install, use File Manager to run the install.exe program in the root directory on the CD-ROM.The install program will create a program group and two icons in your Windows environment.

Or from program manager hold down the "ALT" key and type:

F "for File" R "for Run"

Then type in:

D:\INSTALL (Assuming your CD-ROM drive is D:)

SECTION 2 -REQUIREMENTS & RECOMMENDATIONS

### MINIMUM SYSTEM REQUIREMENTS

<sup>\*\* 486</sup>sx or better CPU

<sup>\*\* 8-</sup>bit (256 colors), 16-bit (64,000 colors), or 24-bit

(16.8 million colors) graphics card.

- \*\* Double Speed CD-ROM / Triple Speed recommended.
- \*\* 4 megabytes of Random Access Memory 8 recommended.
- \*\* Microsoft Windows 3.1 and DOS 5.0 or HIGHER, and a mouse.

Some video cards require updated driver software for proper operation of Video for Windows and QuickTime for Windows. If you experience color display problems, please contact your video board manufacturer to see if newer driver software is available. See section 3

You should also check if you are using the most recent versions of HIMEM.SYS, EMM386.EXE, and SMARTDRV.EXE. The copies that came with DOS 6.x are the most recent, and Windows 3.1 files are better than DOS 5.0 files. You may need to tweak your system to get optimal performance. Your config.sys should look similar to this:

#### **EXAMPLE:**

DOS=HIGH,UMB
DEVICE=C:\WINDOWS\HIMEM.SYS
DEVICE=C:\WINDOWS\EMM386.EXE NOEMS RAM

or

DOS=HIGH,UMB
DEVICE=C:\DOS\HIMEM.SYS

DEVICE=C:\DOS\EMM386.EXE NOEMS RAM

We recommend using a diskcache software if one is not already in use.

Your autoexec.bat should look similar to this:

C:\WINDOWS\SMARTDRV.EXE 1024 1024 (if you have 8 MB or more memory) (if you have less memory)

SECTION 3 -PROBLEMS

## MEMORY PROBLEMS

Video for Windows, QuickTime for Windows and Windows 3.1 are very memory dependent. The best way to speed-up video quality and system performance is to have at least 8 MB RAM. If you have less, make sure you do not have EMM386 allocating any expanded memory (Windows doesn't need any, but DOS apps do). Also, you should have SMARTDRV using as little memory as possible (512K cache). If your system has 4 MB RAM, you will see a performance boost by upgrading your memory.

You can also use the 386 enhanced Virtual Memory settings to create a permanent swap file. This feature is located in the MAIN - CONTROL PANEL -

<sup>\*\*</sup> Sound Blaster or Compatible recommended.

ENHANCED. This seems to improve performance slightly, but more physical RAM is better.

## VIDEO PROBLEMS

Some video cards require updated driver software for operation of Video for Windows and QuickTime for Windows. If you experience color display problems, contact your video board manufacturer to see if newer driver software is available.

If the video display is slow, you may not have enough memory. You can also adjust the colors to 64K colors rather than truecolor (16.7 million). This results in faster video display with minor affect in picture quality. For best performance, we recommend using a 32-BIT color display card.

Listed below are the numbers of some of the manufacturers who make video cards and other computer equipment, should you need to get updated drivers.

Ahead Systems Inc. (510) 623-0961 Appian (408) 954-7312 ATI Technologies Inc. (905) 882-2626 Boca Research Inc. (407) 241-8088 Cardinal (717) 293-3124 Creative Labs (408) 742-6622 (800) 462-9749 Cyrix Diamond Computer Systems Inc. (408) 736-2000 Goldstar (800) 777-1192 IBM (800) 517-0001 (800) 262-9867 Maxtor Media Vision (800) 638-2807 Micropolis (818) 709-3300 Microsoft (800) 772-2227 Orchid Technology Inc. (510) 683-0327 Roland (213) 685-5141 Samsung (800) 446-0262 Sigma (510) 770-0100 Trident Microsystems Inc. (415) 691-9211 Tseng Labs (215) 968-0502 Turtle Beach Systems (717) 767-0200 Western Digital (717) 932-4900

DISK CACHE SOFTWARE

Some disk cache software will cache the CD-ROM drive. For optimal playback of video, we suggest that you turn this feature off. If you keep the cache active, on some machines this will cause the video to pause, then play great, then pause. The pause happens while the cache software loads the next series of frames from the CD-ROM. If you are using SMARTDRV, you can eliminate this by adding a "/U" to the command line in the AUTOEXEC.BAT file. For example:

C:\WINDOWS\SMARTDRV.EXE 1024 512 /U

SECTION 5 -WINDOWS 95 NOTES

!! Sorry, currently not available !!