

To retrieve product information

The BlasterControl Adapter Information module gives you specific hardware and software product information of the graphics card(s) installed in your system.

To select the Adapter Information module

▶ Click the Adapter Information button on the module selection bar.

The following information is displayed in the Adapter Information module:

This Text Box Displays

Processor	Name of graphics processor on the graphics card.
Display Driver	Name of display driver and its version.
Device Driver	Name of device driver and its version.
Memory	Type and amount of memory on the graphics card.
BIOS	Version of BIOS on graphics card.
DAC	Type of DAC on graphics card.

To generate technical report on your graphics card

- 1 Click the Adapter Information button on the module selection bar.
- 2 In the Adapter Information module, click the Report button to open the Report dialog box.
- 3 Enter your comments, notes, or symptoms of any problems encountered in the Comments text box.
- 4 To copy the contents of your report to the clipboard, click the Copy button.
To print the report, click the Print button.
To save the report into a file, click the Save As button.
To close the BlasterControl Report dialog box and return to the Adapter Information module, click the Close button.

Tip

- Should you encounter any problems with your Creative graphics card, the information contained in the report will help our Technical Support personnel to better understand the problems and to solve them more efficiently.

Displays the hardware and software product information for the selected graphics card.

Click this to open the Report dialog box which is used to generate and save technical report on your graphics card.

Click this to copy the contents of your report to the clipboard.

[Click this to print a copy of the report.](#)

Click this to open the Save As dialog box where you can specify the directory for saving your report in.

Displays the hardware and software product information of the selected graphics card. This information will be included in all printed or saved reports.

Allows you to enter personal notes about the graphics card, and symptoms of any problems that you encounter.

