The previous installation was not completed. This can occur when the connection to the Internet is broken or interrupted during downloading. Setup can attempt to complete installation by starting from the last item successfully downloaded.

If you choose **Resume Setup**, Setup uses your previous choices from the last installation and attempts to continue from the last item successfully downloaded or installed.

If you choose **Install Now - Typical set of components**, Setup installs the browser and the typical components you need to view Web pages. If you are running setup through an ISP (Internet service provider) or from a corporate intranet, the network administrator may include additional components recommended or needed for your Internet services.

If you choose **Install Minimal, or customize your browser,** Setup displays a screen where you can change where Internet Explorer and Internet Tools will be installed, choose which components to install, and read descriptions of each component.

If you later need additional components in order to view or display Web items, you will be prompted to download the components when they are needed. You can also install additional components whenever you want to without reinstalling all of Internet Explorer and Internet Tools.

On the Component Options screen, you can choose where to install Internet Explorer and Internet Tools and which components to install.

When you choose **Minimal**, **Typical**, or **Full** installation, the list displays the components that are included for that type of installation. If you select or remove components from this list, your installation type changes to **Custom Installation.**

To see a description of a component, click the component name in the list. If an item in the list appears in bold, then the latest available version is already installed on your computer. If a component appears dimmed, then you already have a newer version installed on your computer than the one available here for installation.

Note By clicking the **Advanced** button, you can preserve your previous version of Internet Explorer, download the files without installing now, or preserve your settings for associating file types used to display Web pages, Internet addresses, and media content.

On the Download Options screen, you can specify where you want the setup files to be downloaded. This can be a location on your computer or on a network drive.

You can also choose the operating system (for example, Windows 95) that you want to use. By default, Setup selects the same operating system that your computer is currently running. But if you are downloading the setup files to a network drive, you need to download the files needed for the operating system that Internet Explorer and Internet Tools will be run on. If you need to download the setup files for more than one operating system, you must download the files for each operating system separately and to a different folder.

Setup can download from many different sites on the Internet. By default, Setup chooses a region based on your current locale and the version of Windows that you are running.

If Setup cannot connect to the original site you selected, it will try to connect to other download sites in the same region.

Using your current browser, you should confirm that you can connect to the Internet by trying to connect to http://www.microsoft.com/ or your system administrator's download server.

Setup cannot continue because it has detected that there is not enough disk space to complete the installation you selected.

If you are installing Internet Explorer and Internet Tools (as opposed to just downloading files), Setup needs disk space to download the installation files and to complete installation.

For information about how to get more disk space, look up "free disk space, increasing" in Windows Help. Or you can change your Setup desktop options to download only, and then install Internet Explorer and Internet Tools to a different drive from the one where the files are downloaded.

Setup cannot save backup information about your previous configuration. You can continue with the installation, but you cannot uninstall Internet Explorer 5 and Internet Tools after installation is finished.

Setup has detected that there are files missing from the installation folder on your computer. These files may have been missed when the setup files were copied from another system, or they may have been deleted accidentally.

Various Windows system files are being updated; you need administrator rights to complete the installation. If you do not currently have these rights, you should contact your system administrator for further instructions about how to complete Setup.

Setup tried to contact different download sites while installing Internet Explorer and Internet Tools, but could not connect because of network problems. Try Setup again at a less busy time, such as early in the morning or late at night.

There could also be problems with your Internet service provider connection.

When you are able to connect to the Internet again, click **Resume Setup** to have Setup continue where it left off.

It appears you have the correct setup files, but installation failed. Try closing down all other programs and try running Setup again. If that still does not work, contact Microsoft Product Support Services for additional help.

Some components were not installed correctly. Review the error list to determine whether any of the items that were not installed are required for basic Web browser functionality. If they are not required at this time, you can run Setup again later, and Setup will try to install the items that were not installed correctly.

Some components might not be installed correctly because of lack of free disk space or errors while downloading. Also, some items may depend on related components installing correctly.

You must choose whether you do or do not accept the license agreement before you can proceed. If you choose not to accept the agreement, Setup will close. Neither option is selected by default, so until you choose one, you will not be able to click **Next.**

A proxy server acts as a security barrier between your internal network (intranet) and the Internet, keeping other people on the Internet from gaining access to confidential information on your internal network or your computer. Setup may not have been able to determine your proxy server settings.

Connect using a proxy server Specifies whether you want to connect to the Internet through a proxy server on your local area network (LAN).

Address Provides a space for you to type the address of the proxy server you want to use to gain access to the Internet.

Port Provides a space for you to type the port number of the proxy server you want to use to gain access to the Internet. Many proxy servers use 80 for the port number.

The Setup files you are installing from do not include the files needed to install one or more of the components you have selected.

When the Setup files were downloaded, fewer components were selected. Only the files needed for those components were downloaded. If you have access to the Internet, you can download the additional files needed.

If you want to install all of the components you have selected, and you have access to the Internet, click **Yes**.

If you do not have access to the Internet, click **No**. Then clear some of the components you have selected, and try again. If you still cannot install the components you want, contact your network administrator to find out which components are already available or to request that more components be made available.

Setup could not download the needed files. This could be because the Internet site you are connecting to is busy, your Internet connection is slow, or the connection to your Internet service provider (ISP) was broken.

Please try connecting again at a later time to complete the download, when the Internet site is less busy or you can get a better connection.

If you have other default programs you would like to use for Web pages, Internet addresses, or media content, select the **Don't associate file types** check box. You can still use any program to open file types typically associated with it by opening the program first and then opening the file from within the program.

If you need to be able to run both Internet Explorer 5 and Internet Explorer 4 on this computer, select the **Compatibility** check box.

You will be able to run Internet Explorer 5 as you typically do. You will also find your previous version in the Internet Explorer group: click the **Start** menu, point to **Programs,** point to **Internet Explorer**, and then click **Previous Internet Explorer Ver. 4**.

Note Running Internet Explorer 4 in compatibility mode is for testing and evaluation purposes only. You should not use the compatibility mode for your regular browsing. You also should not use Internet Explorer 4 in compatibility mode to get product updates, because Internet Explorer 4 updates could damage your Internet Explorer 5 installation.

If you just want to download the files needed to install the components you selected and then complete the installation later, select the **Download only** check box. Then you can run Setup from your computer later to install the components without being connected to the Internet.

Setup was unable to connect to the Microsoft download site or your system administrator's download server to retrieve the instruction file for the Setup program. This could be caused by invalid proxy server settings on your computer, a busy Internet, or other problems with your current Web browser.

Using your current browser, you should confirm that you can connect to the Internet by trying to connect to http://www.microsoft.com/ or your system administrator's download server.