



**NTT/VERIO**

# CUSTOMER BACKROOM

# OUTLINE

- **Accessing the Backrooms**
- **Reseller**
  - **Administrative Interface**
  - **Order Wizards**
  - **Reseller Resources**
- **Retail**
  - **Administrative Interface**
  - **Order Wizards**

# Reseller Backroom

## Backroom Homepage

This is the first page the Reseller sees once logged into the Backroom. It is a brief summary of the Reseller's information found in the backroom, as well as current promotions.

The screenshot shows the NTT/VERIO Reseller Backroom homepage. The browser title is "Backroom Utilities & Interfaces - Web Hosting Backroom - Microsoft Internet Explorer". The address bar shows "https://reseller.securesites.com/customer/backroom/". The page features a navigation bar with "Administrative Interfaces", "Order Wizards", and "Reseller Resources". The main content area includes a "New Special Offers" section with a "Consolidator Promotion" and a "Refer a Reseller" offer. Below this is a "Server Health Report" showing all servers as "ALIVE". The "Account Summary and Search" section displays 1 active account, 0 disabled accounts, a current level of "Bronze", and 440 total points. The "Domain Name and Domain Registration Summary" section shows 0 total domain names and 0 total domain registrations. The "Recent Billing History" section shows a current running balance of \$0.00 and an invoice for 12/04. The "Recent Mailing List Announcements" section shows a mailing list archive for October 2002. The "Your Current Mailing Address and Contact Information" section displays the mailing address and contact information for Test.

Thu, Dec 5, 2002  
10:48:17 GMT  
[Change Password](#)  
[Contact Customer Care](#)  
[Logout](#)

Administrative Interfaces   Order Wizards   Reseller Resources

Administrative Interfaces   Web Hosting Backroom   ID: 58981825   Level: Bronze   Points: 440

[Web Hosting Documentation](#)  
[Mailing List Archive](#)  
[Customer Information Interface](#)  
[Account Information Interface](#)  
[Billing Information Interface](#)  
[Brandina Interface](#)  
[Custom Reports Engine](#)  
[Domain Registration Manager](#)  
[DNS Information Interface](#)  
[Server Health Report](#)  
[Network Health Reports](#)  
[Backroom Help/Training](#)

**Web Hosting Backroom Training/Help**

Welcome to the Backroom Tools, Utilities, & Interfaces section of the Customer Backroom. These resources are made available exclusively for you. Help on each of the Tool, Utilities, & Interfaces sections is available.

**New Special Offers**

**Consolidator Promotion**  
Make money, move your accounts to viaVerio - we will pay you \$100/shared, \$200/VPS, and \$1000/MPS per account that you migrate to viaVerio! [Click here](#) for more details.

**Refer a Reseller**  
Verio will pay you \$100 for every Reseller you refer who signs up as a viaVerio Reseller and activates three hosting accounts within 30 days of signing up! [Click here](#) for more details.

**Signature, Virtual Private Servers, and Managed Private Servers -- FREE SETUPS!**  
We are offering Free Setups on all new hosting accounts. [Click here](#) for more details.

**Server Health Report**  
All servers hosting your accounts are **ALIVE** (as reported by Customer Care)

**Account Summary and Search**

<b>Active Accounts:</b>	1	test100 (test100.tempdomainname.com, 192.220.109.23)
<b>Disabled Accounts:</b>	0	<a href="#">Review</a> <a href="#">Advanced Search</a>
<b>Current Level:</b>	Bronze	
<b>Total Points:</b>	440	

[Order New Account](#)

**Domain Name and Domain Registration Summary**

Total Domain Names: 0	Total Domain Registrations: 0
-----------------------	-------------------------------

[Add Domain to Account](#)   [Register New Domain Name](#)

**Recent Billing History**

Current Running Balance*	\$ 0.00
12/04 <a href="#">invoice-00-0625978</a>	\$ 0.00

[\(more\)](#)

**Recent Mailing List Announcements**

10/09/2002: [Mailing List Archive- Reseller Newsletter -- October 2002](#)

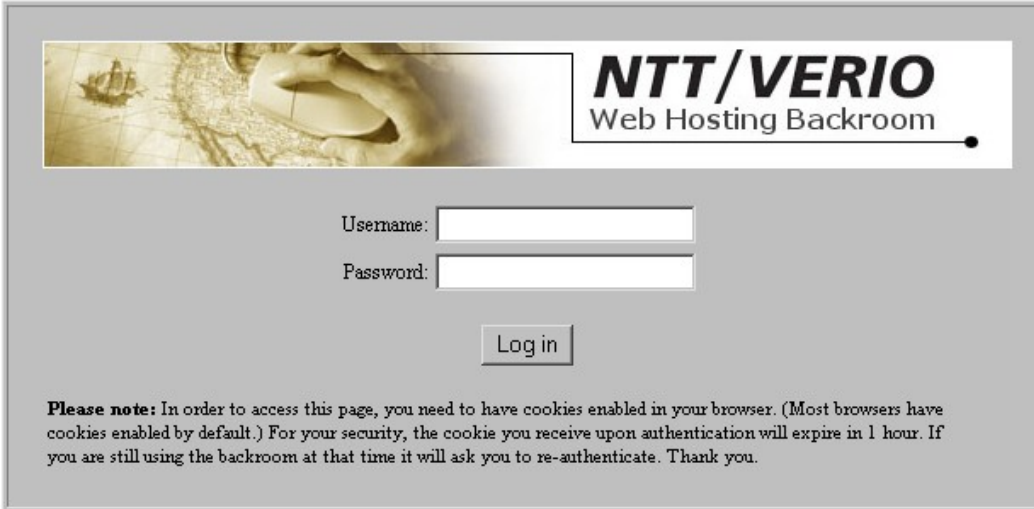
**Your Current Mailing Address and Contact Information**

<b>Mailing Address</b>	<b>Contact Information</b>
Test 1203 Reserach way Orem, UT, US, 84097 <a href="#">(modify)</a>	Test 555-555-5555 555-555-5555 FAX <a href="#">(modify)</a>

# Accessing Backroom

## Customer Backroom URL's

- **RESELLER** <http://reseller.securesites.com>
- **RETAIL** <http://vps.securesites.com>



**NTT/VERIO**  
Web Hosting Backroom

Username:

Password:

**Please note:** In order to access this page, you need to have cookies enabled in your browser. (Most browsers have cookies enabled by default.) For your security, the cookie you receive upon authentication will expire in 1 hour. If you are still using the backroom at that time it will ask you to re-authenticate. Thank you.

# Backroom Access



Reseller  
backroom



Retail  
Backroom

**In the Reseller and Retail backroom, the Customer will see the NTT/Verio logo. As well as links to change the backroom password, email Support, and logout of the Backroom.**

# Administrative Interfaces

## Web Hosting

## Documentation

- Download VPS Handbooks

Backroom Utilities & Interfaces - Web Hosting Documentation - Microsoft Internet Explorer

Web Hosting Documentation ID: 58981825 Level: Bronze Points: 440

### Administrative Interfaces

- [Web Hosting Documentation](#)
- [Mailing List Archive](#)
- [Customer Information Interface](#)
- [Account Information Interface](#)
- [Billing Information Interface](#)
- [Branding Interface](#)
- [Custom Reports Engine](#)
- [Domain Registration Manager](#)
- [DNS Information Interface](#)
- [Server Health Report](#)
- [Network Health Reports](#)
- [Backroom Help/Training](#)

### Documentation

- [Virtual Private Server Handbook](#)
- [Virtual Private Server Training Guide](#)
- [Signature Hosting Platform Branding Manual](#)

### Help on Web Hosting Documentation Section

The [Documentation section of the Web Hosting Backroom](#) contains useful materials that will help you become more familiar with your Virtual Private Server. For example, the VPS Handbook contains step-by-step instructions for the basic tasks that you will perform on your VPS and also provides tips for advanced

### Virtual Private Server Handbook

The Virtual Private Server Handbook is an invaluable resource. It contains over 200 pages of basic and in-depth information that will help you better understand your Virtual Private Server.

The Virtual Private Server Handbook is available for you to download in Adobe Portable Document Format (PDF). In order to view PDF documents, you will need to [download the free Adobe Acrobat reader](#). Please do not alter or redistribute this version of the Virtual Private Server Handbook.

[VPS\\_Handbook.pdf](#)  
Version: 4.3  
Last updated July 2, 2002  
File size = 3043 kb

Spanish Virtual Private Server Handbook.

[Manual para Servidores Virtuales.pdf](#)  
Version: 4.1  
Last updated November 7, 2001  
File size = 2509 kb

Japanese Virtual Private Server Handbook.

[Japanese\\_VPS\\_Handbook.pdf](#)  
Version: 4.1  
Last updated November 13, 2001  
File size = 857 kb

### Copyright

These PDF versions of the Virtual Private Server Handbook display the Verio copyright.

© Copyright 2001 Verio

# Administrative Interfaces

## Mailing List Archive

Administrative Interfaces Web Hosting Backroom ID: 58981825 Level: Bronze Points: 440

[Web Hosting Documentation](#)  
[Mailing List Archive](#)  
[Customer Information Interface](#)  
[Account Information Interface](#)  
[Billing Information Interface](#)  
[Branding Interface](#)  
[Custom Reports Engine](#)  
[Domain Registration Manager](#)  
[DNS Information Interface](#)  
[Server Health Report](#)  
[Network Health Reports](#)  
[Backroom Help/Training](#)

### Help on Mailing List Archive

We periodically distribute important information to our Resellers via a mailing list. A summary of the recent messages sent to the Reseller mailing list is available in the [Mailing List Archive](#).

### Mailing List Archive

We use a mailing list to disseminate important information to our customers. For example, the Mailing List is used to announce promotionals, support for new products, training courses, partnerships, and post our regular customer newsletter. An archive of the recent messages sent to this mailing list is included here for your reference.

- 10/09/2002: [Reseller Newsletter -- October 2002](#)
- 08/14/2002: [Reseller Newsletter -- August 2002](#)
- 06/03/2002: [Reseller Newsletter -- June 2002](#)
- 04/03/2002: [Reseller Newsletter -- April 2002](#)
- 01/08/2002: [Reseller Newsletter -- January 2002](#)
- 11/08/2001: [Announcing Our Expanded Reseller Discount Program -- November 2001](#)
- 11/06/2001: [.biz Domain Name Registrations -- November 2001](#)
- 11/01/2001: [Important Notice Regarding Payments Sent To Verio -- November 2001](#)
- 10/10/2001: [Server Enhancements and .info domain name registrations now available -- October 2001](#)
- 09/17/2001: [Reseller Newsletter -- September 2001](#)

[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] >>

- View Current and Past Customer Newsletters

# Administrative

# Interfaces

## Customer Information Interface

- **View/Modify Mailing Address**
- **View/Modify Contact Information**
- **View/Modify Email Address**
- **Update Backroom password**
- **Review Contracts & Agreements**

Backroom Utilities & Interfaces - Customer Information Interface - Microsoft Internet Explorer

Administrative Interfaces ID: 58981825 Level: Bronze Points: 440

[Web Hosting Documentation](#)

[Mailing List Archive](#)

[Customer Information Interface](#)

[Account Information Interface](#)

[Billing Information Interface](#)

[Branding Interface](#)

[Custom Reports Enquire](#)

[Domain Registration Manager](#)

[DNS Information Interface](#)

[Server Health Report](#)

[Network Health Reports](#)

[Backroom Help/Training](#)

**Customer Information**

[Modify Mailing Address](#)

[Modify Contact Information](#)

[Modify E-mail Addresses](#)

[Review Contracts & Agreements](#)

[Change Backroom Password](#)

**Help on Customer Information Interface**

You can review and change the address and contact information for your company stored on our database by using the [Customer Information Interface](#). You may also change your Backroom Password using the Customer Information Interface. Copies of contracts and agreements

**Your Current Mailing Address Information**

Test  
1203 Reserach way  
Orem, UT, US, 84097  
[Modify Mailing Address](#)

**Your Current Contact Information**

Test  
555-555-5555  
555-555-5555 FAX  
[Modify Contact Information](#)

**Your Current E-mail Address Information**

Billing/Service Correspondence: <test@test.com>  
Announcements and Mailing List: <test@test.com>  
Low Disk Space Notifications: <test@test.com>  
[Modify E-mail Addresses](#)

**Change Backroom Password**

Your Backroom Password is used in conjunction with your ID ('58981825') for authentication purposes. You may use the form below to specify a new Password.

New Password:

New Password (Confirm):

Done Internet



# Administrative Interfaces

## Account Information Interface

The screenshot shows a web browser window titled "Backroom Utilities & Interfaces - Account Information Interface - Microsoft Internet Explorer". The page displays account details for "test100" with ID 58981825, Level Bronze, and 440 points. The interface includes a left sidebar with navigation links, a main content area with account details, and a right sidebar with action buttons.

**Administrative Interfaces** Account Information Interface ID: 58981825 Level: Bronze Points: 440

[Web Hosting Documentation](#)  
[Mailing List Archive](#)  
[Customer Information Interface](#)  
[Account Information Interface](#)  
[Billing Information Interface](#)  
[Branding Interface](#)  
[Custom Reports Engine](#)  
[Domain Registration Manager](#)  
[DNS Information Interface](#)  
[Server Health Report](#)  
[Network Health Reports](#)  
[Backroom Help/Training](#)

**Account Information**  
[View Account Summary](#)  
[Advanced Account Search](#)  
[View Account Details](#)  
[Disable Account](#)  
[Terminate Account](#)  
[Remote Account UI](#)

**Account Details - test100**

Current Date: 4 Dec 2002  
Reseller ID: 58981825  
Account ID: test100  
Account Platform: FreeBSD  
Account Name: Test  
Order Date: 04/DEC/2002 Status: Active since 04/DEC/2002  
Hostname: test100.tempdomainname.com IP Address: 192.220.109.23  
Login: test100 Password: #####  
Server: ca1-fv00001 Data Center: San Jose, CA USA

Server Type: VPS Server A  
Domains Hosted on Account: 0

Disk Quota: 0.80%  
250 MB total; ~2 MB in use

Change Server Type  
Add Domain to Account  
Modify Disk Quota  
Add SSL to Account  
Disable This Account  
Terminate This Account  
View Account Details in Printer Friendly Format

- Server Information
- Change Server Password
- Change Server Login
- List of Domains hosted on the Server
- Add/Change/Remove Products
- Terminate Server

# Administrative Interfaces

## Billing Information Interface

**Administrative Interfaces** | **Billing Information Interface** | ID: 58981825 | Level: Bronze | Points: 440

**Billing Statement for 01 Jun 2002 to 5 Dec 2002**

Test  
Test  
1203 Reserach way  
Orem, UT 84097  
US

Verio, Inc.  
P. O. Box 972813  
Dallas, TX 75397-2813  
US  
billing@viaverio.com  
801-437-0215

Customer ID: 58981825

**Summary of Activity for 01 Jun 2002 through 5 Dec 2002**

**U.S. Dollar**

Beginning Balance	Invoices	Credits	Payments	Ending Balance
\$16.00	\$84.00	\$0.00	\$100.00	\$0.00

**Aging Summary**

**U.S. Dollar**

Current	1-30 Days Past Due	31 or More Days Past Due	Total
\$0.00	\$0.00	\$0.00	\$0.00

**Invoices**

**U.S. Dollar**

Invoice	Due Date	Invoice Date	Amount	Balance
00-0502088	20-JUN-2002	01-JUN-2002	\$0.00	Closed
00-0513223	20-JUL-2002	18-JUN-2002	\$16.00	Closed
00-0522454	20-JUL-2002	01-JUL-2002	\$0.00	Closed
00-0536999	20-AUG-2002	25-JUL-2002	\$16.00	Closed
00-0545497	20-AUG-2002	01-AUG-2002	\$0.00	Closed
00-0550053	20-SEP-2002	06-AUG-2002	\$16.00	Closed
00-0551126	20-SEP-2002	08-AUG-2002	\$16.00	Closed
00-0564823	20-SEP-2002	01-SEP-2002	\$0.00	Closed
00-0567469	20-OCT-2002	03-SEP-2002	\$20.00	Closed
00-0584168	20-OCT-2002	01-OCT-2002	\$0.00	Closed
00-0603802	20-NOV-2002	01-NOV-2002	\$0.00	Closed
00-0622755	20-DEC-2002	01-DEC-2002	\$0.00	Closed

**Interface**

The Billing Information Interface allows you to view your current bill, set your Billing Statement Preferences, Download your Billing Statement, and check your Credit Card Status.

**Invoices**

**U.S. Dollar**

Invoice	Due Date	Invoice Date	Amount	Balance
00-0502088	20-JUN-2002	01-JUN-2002	\$0.00	Closed
00-0513223	20-JUL-2002	18-JUN-2002	\$16.00	Closed
00-0522454	20-JUL-2002	01-JUL-2002	\$0.00	Closed
00-0536999	20-AUG-2002	25-JUL-2002	\$16.00	Closed
00-0545497	20-AUG-2002	01-AUG-2002	\$0.00	Closed
00-0550053	20-SEP-2002	06-AUG-2002	\$16.00	Closed
00-0551126	20-SEP-2002	08-AUG-2002	\$16.00	Closed
00-0564823	20-SEP-2002	01-SEP-2002	\$0.00	Closed
00-0567469	20-OCT-2002	03-SEP-2002	\$20.00	Closed
00-0584168	20-OCT-2002	01-OCT-2002	\$0.00	Closed
00-0603802	20-NOV-2002	01-NOV-2002	\$0.00	Closed
00-0622755	20-DEC-2002	01-DEC-2002	\$0.00	Closed

**Credits**

**Payments** - All payments are applied to oldest outstanding invoice of like currency first. Make an [online payment](#) via credit card or electronic check.

**U.S. Dollar**

Payment	Payment Date	Amount	Status
00-0296071	25-JUL-2002	\$16.00	
00-0296073	25-JUL-2002	\$32.00	
00-0320554	16-AUG-2002	\$16.00	
00-0341236	03-SEP-2002	\$16.00	
00-0374506	06-NOV-2002	\$20.00	

View Billing Statement in Printer Friendly Format

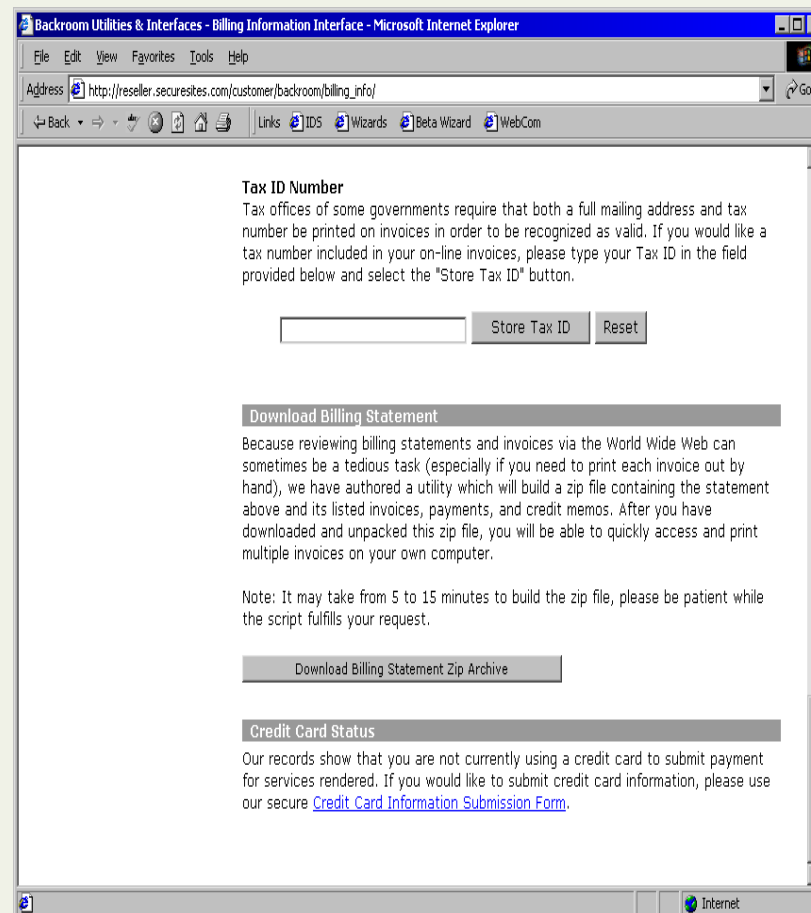
- View Billing Statement including Invoices, Credits, and Payments

# Administrative

# Interfaces

## Billing Information Interface

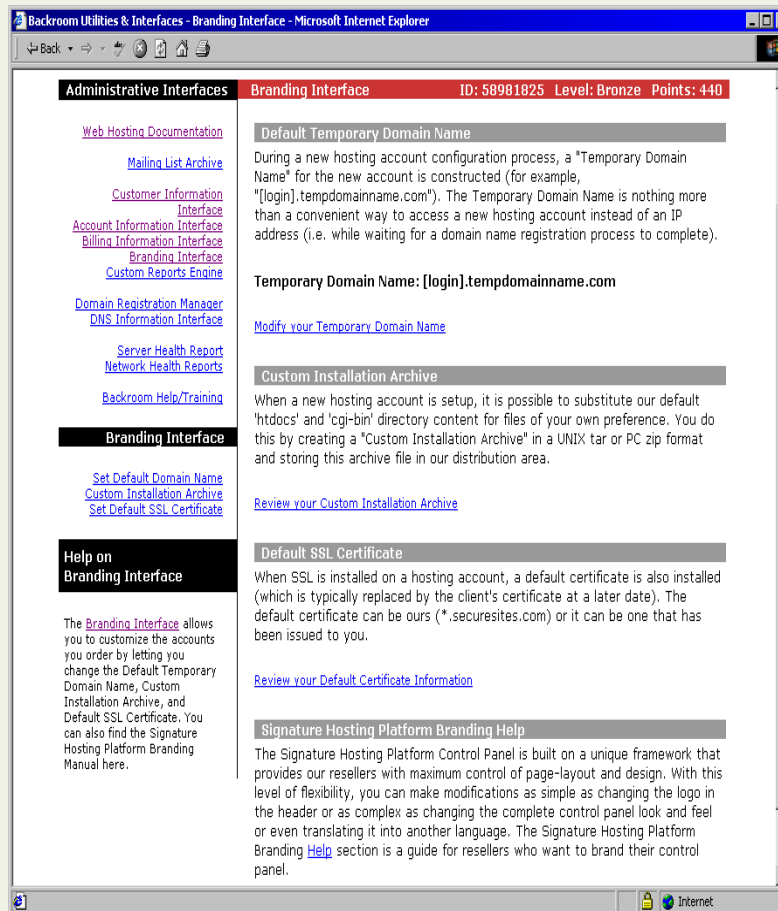
- Enter Tax ID Number
- Download Billing Statement
- Submit new credit card for monthly billing



# Administrative Interfaces

## Branding Interface

- **Modify temporary domain name**
- **Custom installation archive**

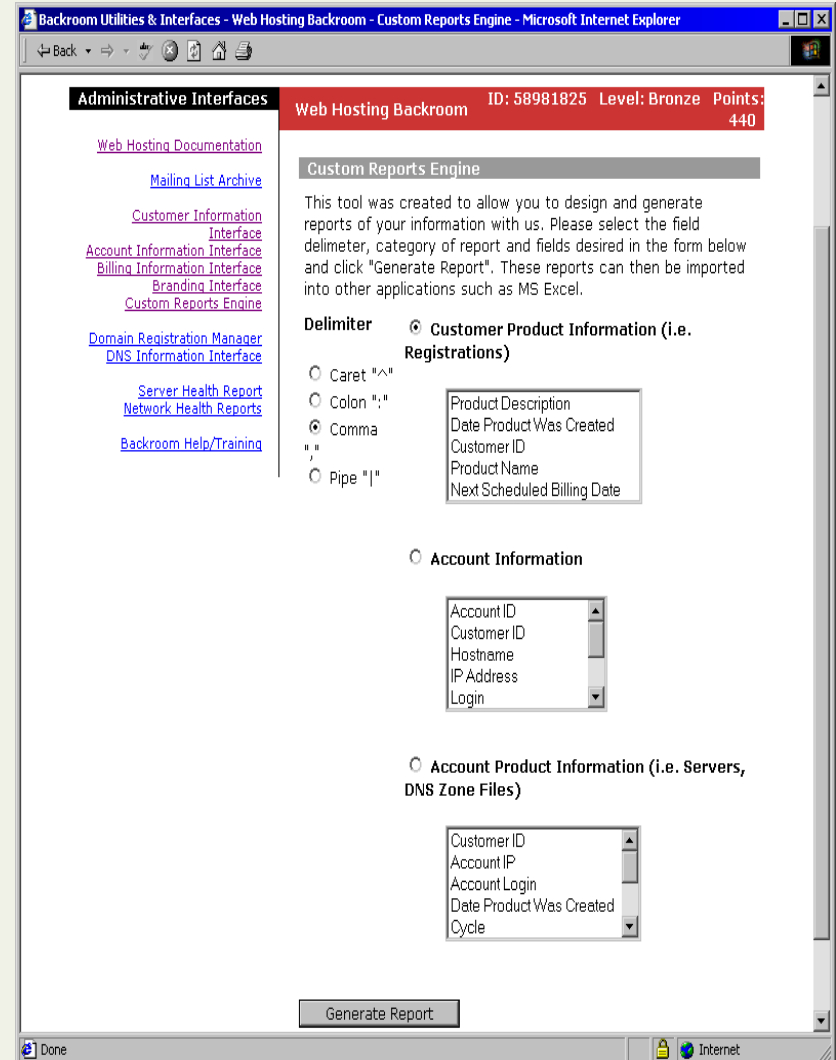


- **Setup default Digital Certificate**
- **Signature Hosting Branding help page**

# Administrative Interfaces

## Custom Reports Generator

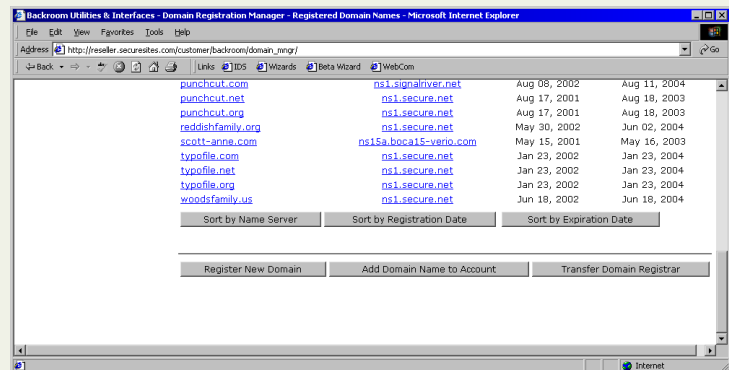
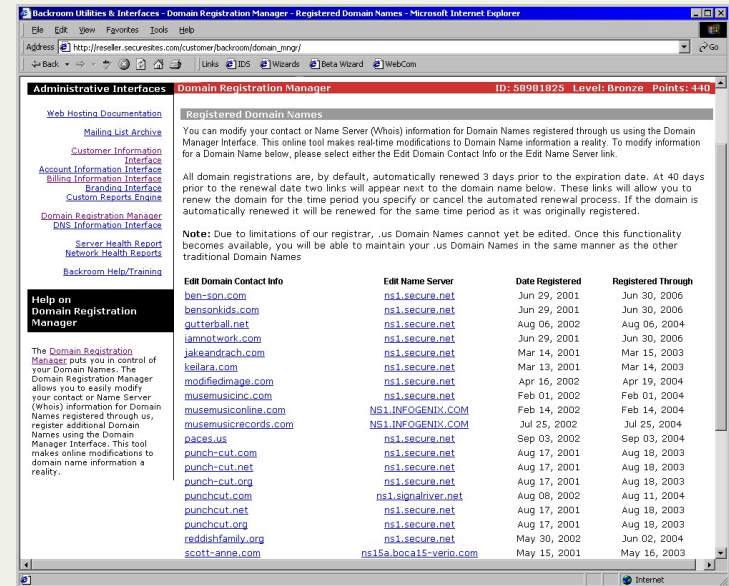
- Design and generate reports



# Administrative Interfaces

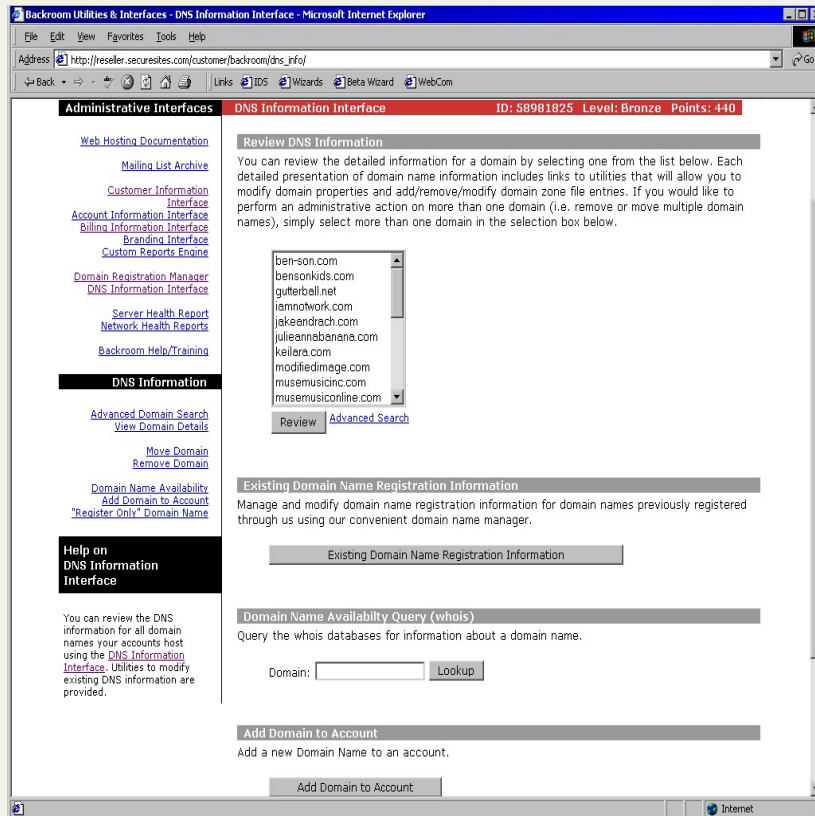
## Domain Registration Interface

- Modify how the list is viewed
- List Registered domains
- Renew/Remove
- Register New
- Request Registrar Transfer
- Add domains to Nameservers



# Administrative Interfaces

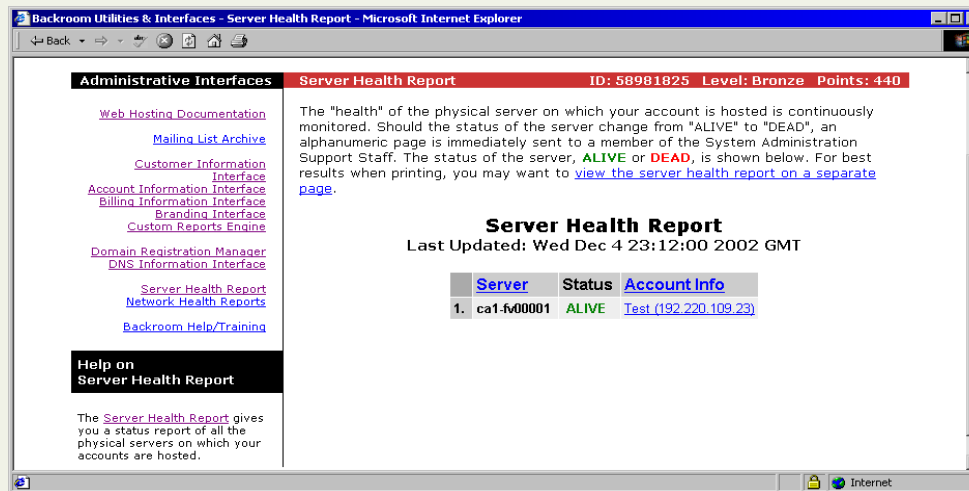
## DNS Information Interface



- View/Modify zone files
- View existing domain registration information
- Whois
- Add domains to account
- Register only domains
- Move domain name between accounts

# Administrative Interfaces

## Server Health Reports



The screenshot displays a web browser window with the following content:

- Administrative Interfaces** (left sidebar):
  - [Web Hosting Documentation](#)
  - [Mailing List Archive](#)
  - [Customer Information Interface](#)
  - [Account Information Interface](#)
  - [Billing Information Interface](#)
  - [Branding Interface](#)
  - [Custom Reports Engine](#)
  - [Domain Registration Manager](#)
  - [DNS Information Interface](#)
  - [Server Health Report](#)
  - [Network Health Reports](#)
  - [Backroom Help/Training](#)
- Server Health Report** (main content):
  - ID: 58981825 Level: Bronze Points: 440
  - The "health" of the physical server on which your account is hosted is continuously monitored. Should the status of the server change from "ALIVE" to "DEAD", an alphanumeric page is immediately sent to a member of the System Administration Support Staff. The status of the server, **ALIVE** or **DEAD**, is shown below. For best results when printing, you may want to [view the server health report on a separate page](#).
  - Server Health Report**
  - Last Updated: Wed Dec 4 23:12:00 2002 GMT

Server	Status	Account Info
1. ca1-fv00001	ALIVE	<a href="#">Test (192.220.109.23)</a>
- Help on Server Health Report** (bottom left):
  - The [Server Health Report](#) gives you a status report of all the physical servers on which your accounts are hosted.

- Provides current status of physical servers hosting Reseller's accounts



# Administrative Interfaces

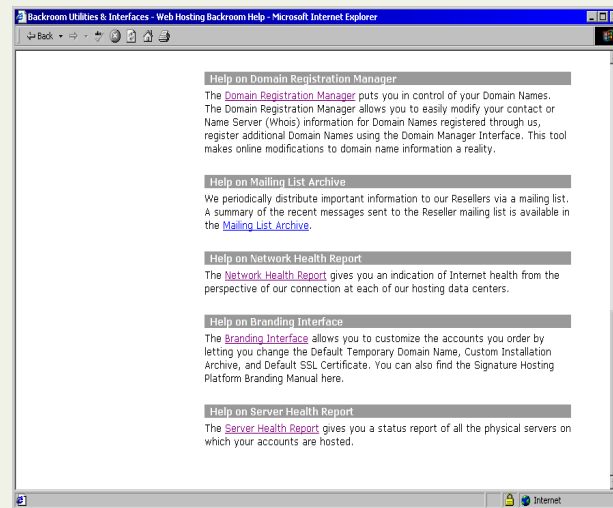
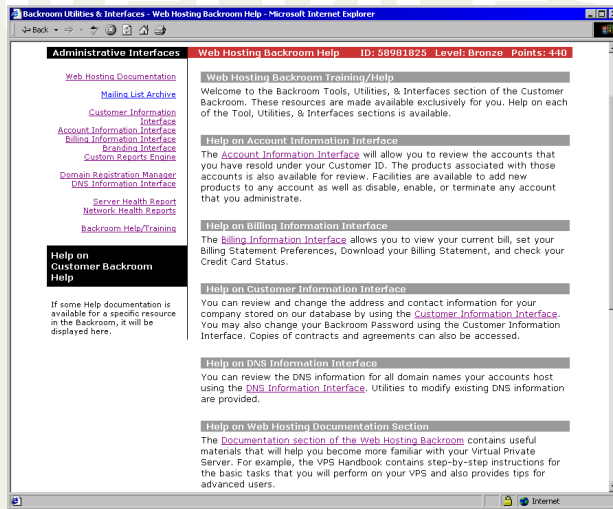
## Network Health Reports

Backbone/VAP	Location	Status	Packet Loss	Latency in ms (min/avg/max)
Abu Dhabi	207.126.56.162	GREEN	0%	65 / 70 / 174
AGS/Italia	208.137.48.5	GREEN	0%	41 / 41 / 42
ATT/TCO/CFBNet	192.153.156.3	RED	100%	???
Broadwing	216.140.58.162	GREEN	0%	55 / 55 / 56
CAIS	63.217.26.47	GREEN	0%	3 / 3 / 3
CWIX	206.151.167.34	GREEN	0%	2 / 3 / 23
Demon(UK)	158.152.1.65	YELLOW	20%	75 / 86 / 153
EI	209.63.0.2	GREEN	0%	81 / 83 / 108
Epoch	206.135.10.119	GREEN	0%	68 / 69 / 69
g.sprint	208.222.97.82	GREEN	0%	3 / 3 / 5
FINET	208.163.224.7	GREEN	0%	48 / 48 / 54
Genuity/GTE/BBN	4.2.49.2	GREEN	0%	72 / 73 / 73
GlobalCenter	216.136.180.150	RED	100%	???
Globix	208.10.67.87	RED	100%	???
ICG/Netcom	199.174.33.80	GREEN	0%	52 / 52 / 53
IDT	198.4.75.100	GREEN	0%	11 / 12 / 15
Intermedia/DIGEX	164.109.1.3	GREEN	0%	5 / 5 / 6
Level3	208.244.0.1	GREEN	0%	2 / 2 / 2
Lightning	209.51.160.5	GREEN	0%	10 / 10 / 12
MitLabcom	214.178.156.8	GREEN	0%	76 / 77 / 77
NTT	210.175.160.162	GREEN	0%	163 / 164 / 169
PSINet	38.8.49.2	GREEN	0%	3 / 3 / 3
Qwest	216.111.65.217	GREEN	0%	87 / 88 / 90
RMU/DynNet	199.190.65.3	GREEN	0%	5 / 5 / 5
Sarvis	204.194.10.206	GREEN	0%	64 / 64 / 64
SpinRock	64.197.255.58	RED	100%	???
Sprintlink	208.228.179.10	GREEN	0%	3 / 4 / 13
Telepath	199.200.55.2	GREEN	0%	6 / 6 / 77
UNINET/MCL/Worldcom	208.243.117.123	GREEN	0%	5 / 5 / 5
Verio-Dulles	161.58.194.106	GREEN	0%	0 / 0 / 0
Verio-Frankfurt	213.198.60.67	GREEN	0%	109 / 110 / 110
Verio-London	213.130.35.166	GREEN	0%	76 / 77 / 77
Verio-Orem	192.41.62.194	RED	100%	???
Verio-SanJose	128.121.217.73	GREEN	0%	65 / 65 / 65
Verio-WWW	204.0.52.20	GREEN	0%	31 / 31 / 31
Xnet	166.82.1.3	GREEN	0%	51 / 67 / 94
XO/Concentric	207.155.184.74	GREEN	0%	39 / 40 / 43

- Information about packet loss and latency from each Datacenter

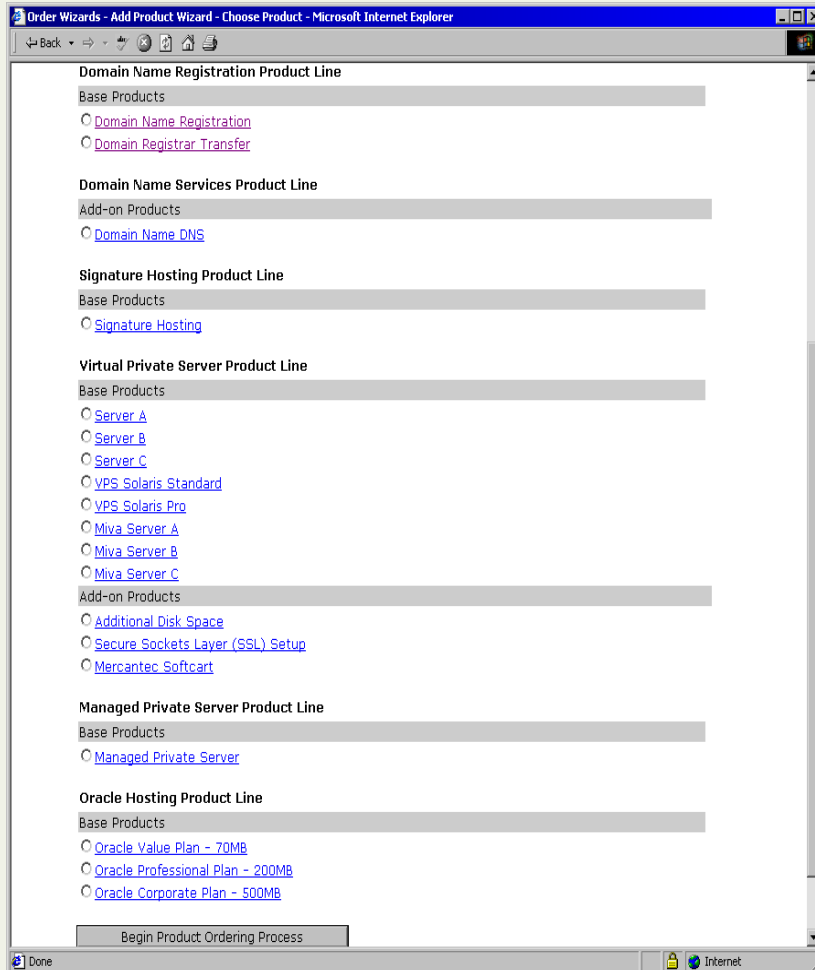
# Administrative Interfaces

## Backroom Help/Training



- Explains capabilities and information found in each Interface

# Order Wizards



Each product is listed with links to the product description on the Verio website

# Reseller Resources

- **Marketing Information**
- **Tools and Demos**
- **Additional Resources**

Reseller Resources - Reseller Resources - Microsoft Internet Explorer

Reseller Resources ID: 58981825 Level: Bronze Points: 440

[Introduction to Online Marketing](#)  
[Building Clientele](#)  
[Print and Electronic Advertising](#)  
[Special Offers](#)  
[Downloadable Sales Tools](#)

The Reseller Resources section provides information and materials designed to enhance your Internet business. This section offers excellent ideas and materials that you can utilize to make your business more successful. We invite you to thoroughly review these resources offered exclusively to you, our authorized viaVerio Hosting Resellers.

The Reseller Resources section consists of three main categories: Marketing Information, Tools and Demos, and Additional Resources.

Marketing Information:

- [Introduction to Online Marketing](#)
- [Building Clientele](#)
- [Print and Electronic Advertising](#)
- [Special Offers](#)

Tools and Demos:

- [Downloadable Sales Tools](#)

Additional Resources:

- [viaVerio Reseller Forums](#)
- [viaVerio Support](#)
- [viaVerio MarketPlace](#)
- [Web Solutions Guide](#)

In addition to the sections currently available, new sections will be added from time to time to help you promote and support your business. Please let us know if there are any additional subjects you would like us to address. Send your suggestions to [reseller@viaverio.com](mailto:reseller@viaverio.com).

# Retail Backroom

## Retail Backroom Homepage

The Retail Customer's Backroom has the same interfaces as the Reseller's backroom, excluding the Reseller Resource Wizard

Backroom Utilities & Interfaces - Web Hosting Backroom - Microsoft Internet Explorer

Address: http://nps.securesites.com/customer/backroom/

NTT/VERIO Web Hosting Backroom

Fri, Dec 6, 2002 23:00:41 GMT

Change Password Contact Customer Care Logout

Administrative Interfaces Order Wizards

Administrative Interfaces Web Hosting Backroom ID: trovacom

Web Hosting Documentation  
Mailing List Archive  
Customer Information Interface  
Account Information Interface  
Billing Information Interface  
Branding Interface  
Custom Reports Engine  
Domain Registration Manager  
DNS Information Interface  
Server Health Report  
Network Health Reports  
Backroom Help/Training

Web Hosting Backroom Training/Help

Welcome to the Backroom Tools, Utilities, & Interfaces section of the Customer Backroom. These resources are made available exclusively for you. Help on each of the Tool, Utilities, & Interfaces sections is available.

Server Health Report  
All servers hosting your accounts are **ALIVE** (as reported by Customer Care)

Domain Name and Domain Registration Summary

Total Domain Names: 163 Total Domain Registrations: 122

abbaziahotel.com aiduefanali.com albergo-alsole.com albergo-alsole.it albergo-sole.com albergoalsole.com albergoalsolevenezia.com albergoalsolevenezia.it alexalien.com alponteantico.com	abbaziahotel.com aiduefanali.com albergo-alsole.com albergo-sole.com albergoalsolevenezia.com alexalien.com alsole-albergo.com alsole-hotel.com alsole-palace.com alsolealbergo.com
--	--

Review Advanced Search Review Advanced Search

Add Domain to Account Register New Domain Name

Recent Billing History

Current Running Balance*	\$ 1059.00
12/03 invoice-00-0625456	\$ 19.00
12/01 invoice-00-0623570	\$ 820.00

(more)

Recent Mailing List Announcements

Your Current Mailing Address and Contact Information

Mailing Address Test	Contact Information Test
-------------------------	-----------------------------

# Administrative Interfaces

## Web Hosting Documentation

- Download VPS Handbook and Guide

Backroom Utilities & Interfaces - Web Hosting Documentation - Microsoft Internet Explorer

Address <http://vps.securesites.com/customer/backroom/documentation/>

Administrative Interfaces Web Hosting Documentation ID: trovocom

[Web Hosting Documentation](#)  
[Mailing List Archive](#)  
[Customer Information Interface](#)  
[Account Information Interface](#)  
[Billing Information Interface](#)  
[Branding Interface](#)  
[Custom Reports Engine](#)  
[Domain Registration Manager](#)  
[DNS Information Interface](#)  
[Server Health Report](#)  
[Network Health Reports](#)  
[Backroom Help/Training](#)

**Documentation**

[Virtual Private Server Handbook](#)  
[Virtual Private Server Training Guide](#)  
[Signature Hosting Platform Branding Manual](#)

**Help on Web Hosting Documentation Section**

The [Documentation section of the Web Hosting Backroom](#) contains useful materials that will help you become more familiar with your Virtual Private Server. For example, the VPS Handbook contains step-by-step instructions for the basic tasks that you will perform on your VPS and also provides tips for advanced users.

**Web Hosting Handbook**

The Web Hosting Administrator Handbook is available to help you with some of the basic functions of your server. There are also some advanced tips that you might find useful. The Handbook is available in Adobe Portable Document Format (PDF). In order to view PDF documents, you will need to [download the free Adobe Acrobat reader](#). Please do not alter or redistribute the Handbook.

[handbook.pdf](#)  
Version: 4.0  
Last updated April 20, 2001  
File size = 1094 kb

**Copyright**  
The PDF version of the Handbook displays the Verio copyright.

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**Virtual Private Server Training Guide**

This Training Guide walks users through the "basics" of using a Virtual Private Server using step by step instructions. The Training Guide features specific modules that cover topics including:

- Connecting to Your Virtual Private Server
- UNIX
- Server Tools
- Email Resources
- Virtual Subhosting
- FrontPage Extensions
- Virtual Server Maintenance

We encourage you to use this Training Guide to brush up on your own skills or as a tool for training new employees or customers about the Virtual Private Server.

[VPS\\_Guide.pdf](#)  
Version: 2.1  
Last updated October 1, 2001  
File size = 2244 kb

# Administrative Interfaces

## Mailing List Archive

The screenshot shows a Microsoft Internet Explorer browser window titled "Backroom Utilities & Interfaces - Web Hosting Backroom - Microsoft Internet Explorer". The address bar displays "http://vps.securesites.com/customer/backroom/list\_archive/". The page content is organized into a sidebar and a main area. The sidebar contains a list of administrative interfaces: Web Hosting Documentation, Mailing List Archive, Customer Information Interface, Account Information Interface, Billing Information Interface, Branding Interface, Custom Reports Engine, Domain Registration Manager DNS Information Interface, Server Health Report Network Health Reports, and Backroom Help/Training. Below this is a "Help on Mailing List Archive" section with a paragraph explaining that important information is distributed to resellers via a mailing list, and a summary of recent messages is available in the Mailing List Archive. The main content area features a "Mailing List Archive" header, a paragraph explaining the purpose of the mailing list, and a numbered list of 10 recent messages with dates and titles. The list items are: 1. 03/27/2001: Update: Network Outage in Orem Data Center; 2. 03/23/2001: Notice of Formail.pl and Comments.pl Security Update; 3. 12/12/2000: Customer Care Center Relocation; 4. 09/06/2000: NTT Communications Acquires Verio Inc.; 5. 08/30/2000: Labor Day Staffing, September 4th; 6. 08/16/2000: VPS Customer Backroom Now Available!; 7. 07/21/2000: July 24th: Utah State Holiday; 8. 05/14/2000: 5/13 Denial of Service Attack; 9. 03/28/2000: Apache Web Server Upgrade; 10. 03/22/2000: New Domain Name Registration Services. At the bottom of the list, there are navigation links: [1] [2] >>.

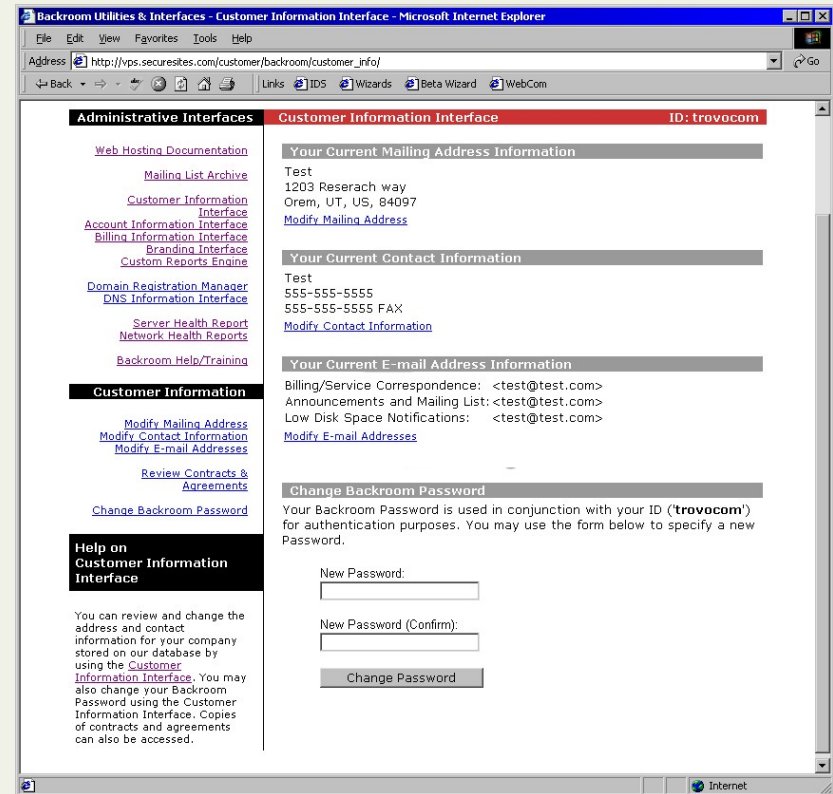
- View Current and Past Customer Notices

# Administrative

# Interfaces

## Customer Information Interface

- **View/Modify Mailing Address**
- **View/Modify Contact Information**
- **View/Modify Email Address**
- **Update Backroom password**
- **Review Contracts & Agreements**





# Administrative

# Interfaces

## Account Information Interface

**Administrative Interfaces** **Account Information Interface** ID: trovocor

[Web Hosting Documentation](#)  
[Mailing List Archive](#)  
[Customer Information Interface](#)  
[Account Information Interface](#)  
[Billing Information Interface](#)  
[Branding Interface](#)  
[Custom Reports Engine](#)  
[Domain Registration Manager](#)  
[DNS Information Interface](#)  
[Server Health Report](#)  
[Network Health Reports](#)  
[Backroom Help/Training](#)

**Account Information**  
[View Account Details](#)  
[Disable Account](#)  
[Terminate Account](#)  
[Remote Account UI](#)

**Help on Account Information Interface**  
The [Account Information Interface](#) will allow you to review the accounts that you have resold under your Customer ID. The products associated with those accounts is also available for review. Facilities are available to add new products to any account as well as disable, enable, or terminate any account that you administrate.

**Account Details - netplan**  
Current Date: 6 Dec 2002  
Reseller ID: [trovocor](#)  
Account ID: netplan  
Account Platform: FreeBSD  
Account Name: netplan.it  
Order Date: 12/FEB/2002 Status: Active since 22/FEB/2002  
Hostname: [130.94.149.70](#)  
Login: pkff23mt Password: #####  
Server: [va1-fm00149](#) Data Center: Dulles, VA USA  
Server Type: MPS (Server D)  
Domains Hosted on Account: 163

Disk Space Use: 61.19%  
7036 MB total; ~4305 MB in use  
Bandwidth Use: 14.80%  
50 GB total; 7.40 GB used

**Existing Products**

Type	Name	Order Date	Actions
ram		22-FEB-2002	<a href="#">Remove</a>
SSL		30-APR-2002	<a href="#">Remove</a>
Domain	<a href="#">abbaziahotel.com</a>	29-APR-2002	<a href="#">Remove</a>
Domain	<a href="#">aiduefanali.com</a>	29-APR-2002	<a href="#">Remove</a>
Domain	<a href="#">albergo-alsole.com</a>	27-SEP-2002	<a href="#">Remove</a>
Domain	<a href="#">albergo-alsole.it</a>	27-SEP-2002	<a href="#">Remove</a>

Buttons: Change Server Type, Add Domain to Account, Modify Disk Quota, Remove SSL from Account, Terminate This Account, View Account Details in Printer Friendly Format

- Server Information
- Change Server Password
- Change Server Login
- List of Domains hosted on the Server
- Add/Change/Remove Products
- Terminate Server

# Administrative Interfaces

## Billing Information Interface

**Billing Statement for 01 Jan 2002 to 06 Dec 2002**

Verio, Inc.  
P. O. Box 972813  
Dallas, TX 75397-2813  
US  
billing@veriohosting.com  
800-905-7675

Customer ID: trovocom

**Summary of Activity for 01 Jan 2002 through 06 Dec 2002**

U.S. Dollar				
Beginning Balance	Invoices	Credits	Payments	Ending Balance
\$126.00	\$16670.05	\$0.00	\$15737.05	\$1059.00

**Aging Summary**

U.S. Dollar				
Due after 20-DEC-2002	Due 20-DEC-2002	1-30 Days Past Due	31 or More Days Past Due	Total
\$19.00	\$1040.00	\$0.00	\$0.00	\$0.00 \$1059.00

**Invoices**

U.S. Dollar				
Invoice	Due Date	Invoice Date	Amount	Balance
00-0439081	20-JAN-2002	01-JAN-2002	\$549.95	Closed
00-0442742	20-FEB-2002	16-JAN-2002	\$30.00	Closed
00-0443103	20-FEB-2002	18-JAN-2002	\$25.00	Closed
00-0450156	20-FEB-2002	01-FEB-2002	\$549.95	Closed
00-0451461	20-MAR-2002	05-FEB-2002	\$75.00	Closed

**Credits**

Payments - All payments are applied to oldest outstanding invoice of like currency first. Make an [online payment](#) via credit card or electronic check.

U.S. Dollar			
Payment	Payment Date	Amount	Status
00-0205007	20-JAN-2002	\$15737.05	
00-0212123	21-FEB-2002	\$675.95	
00-0218146	20-MAR-2002	\$612.95	
00-0222984	20-APR-2002	\$2432.25	
00-0230190	20-MAY-2002	\$2482.95	
00-0255980	20-JUN-2002	\$1614.95	
00-0260435	22-JUL-2002	\$965.00	
00-0324925	20-AUG-2002	\$1014.00	
00-0324925	20-AUG-2002	\$1128.00	
00-0357888	23-SEP-2002	\$971.00	
00-0370751	23-OCT-2002	\$2233.00	
00-0376727	13-NOV-2002	\$60.00	
00-0378727	18-NOV-2002	\$24.95	
00-0383432	21-NOV-2002	\$1522.05	

View Billing Statement in Printer Friendly Format

**Billing Statement Preferences**

The Billing Information Interface allows you to review billing statements for any period of time you specify. Using your current preferences, you can review the billing statement spanning from 01 Jan 2002 to today. You may isolate other billing periods by selecting one of the options below.

- Show most recent billing statement
- Show billing statement for month of JAN 2000
- Show billing statement for period between

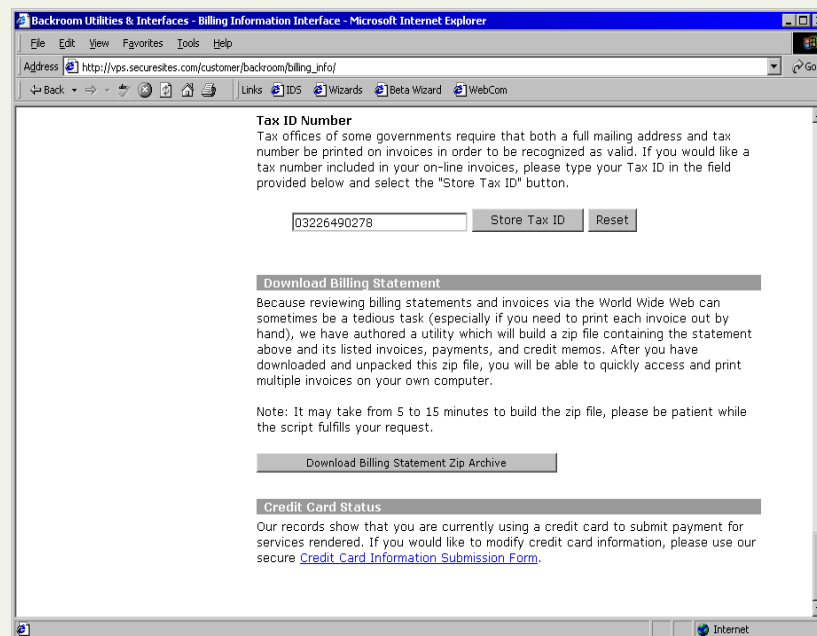
- View Billing Statement including Invoices, Credits, and Payments

# Administrative

# Interfaces

## Billing Information Interface

- Enter Tax ID Number
- Download Billing Statement
- Submit new Credit Card for Monthly Billing

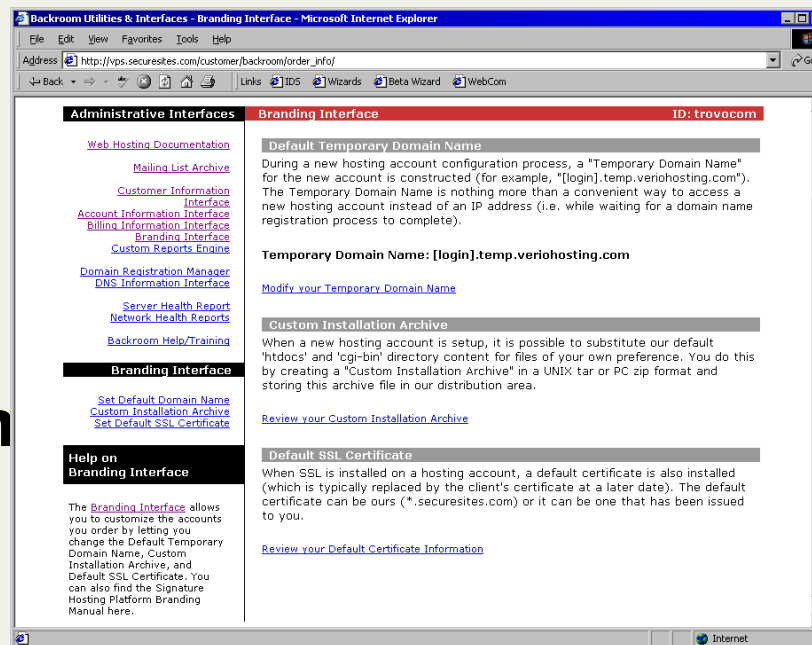


# Administrative

# Interfaces

## Branding Interface

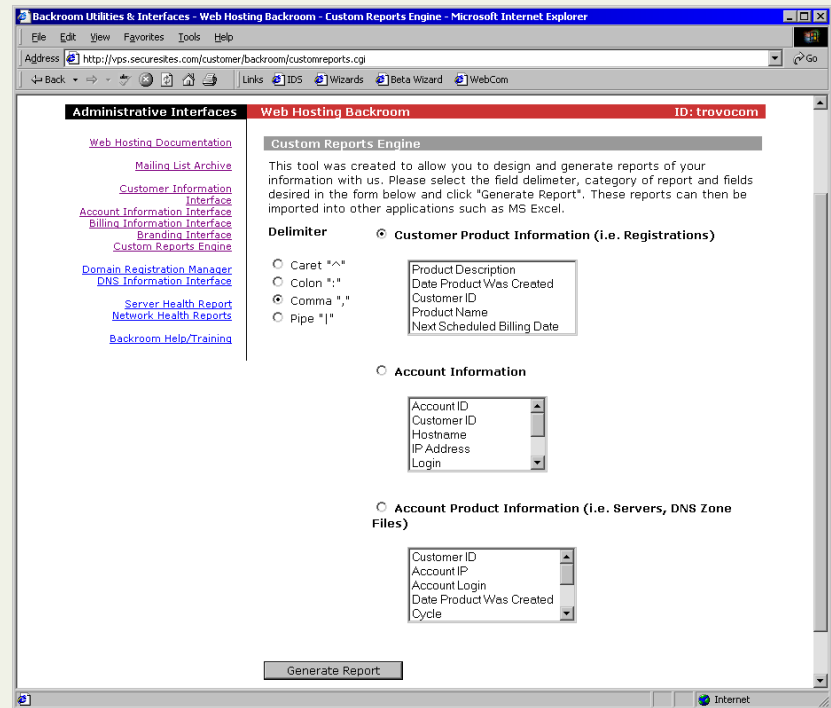
- Modify temporary domain name
- Custom installation archive



- Setup default Digital Certificate

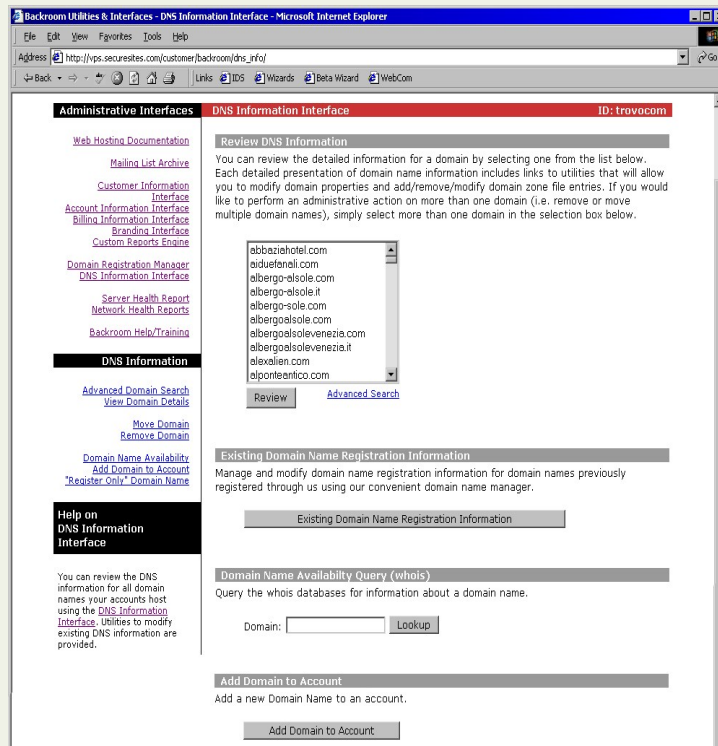
# Administrative Interfaces Custom Reports Generator

- Design and generate reports



# Administrative Interfaces

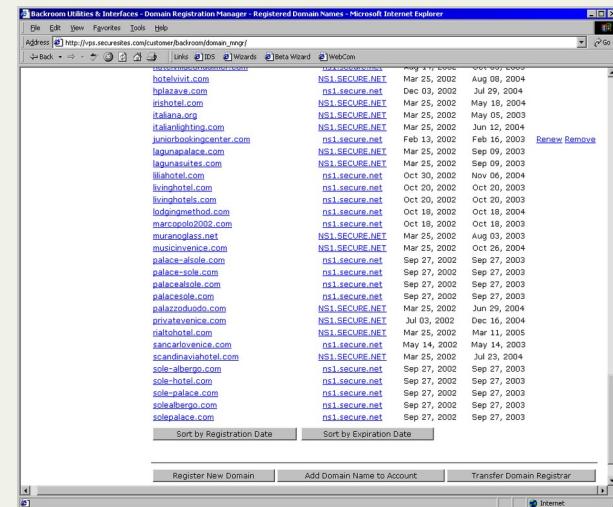
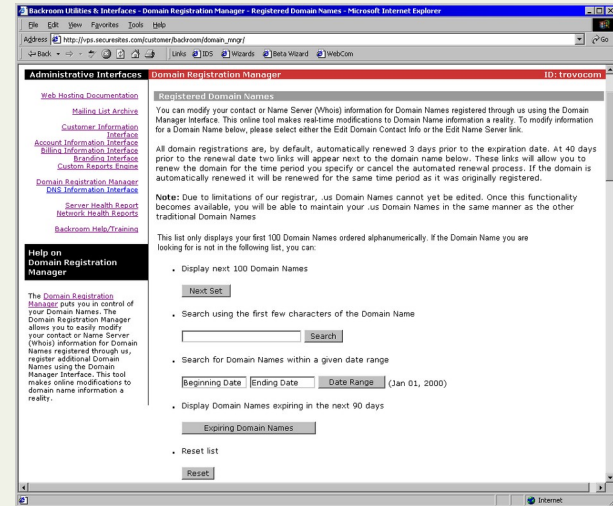
## DNS Information Interface



- **View/Modify zone files**
- **View existing domain registration information**
- **Whois**
- **Add domains to account**
- **Register only domains**

# Administrative Interfaces Domain Registration Interface

- Modify how the list is viewed
- List Registered domains
- Renew/Remove
- Register New
- Request Registrar Transfer
- Add domains to Nameservers



# Administrative Interfaces

## Server Health Reports

The "health" of the physical server on which your account is hosted is continuously monitored. Should the status of the server change from "ALIVE" to "DEAD", an alphanumeric page is immediately sent to a member of the System Administration Support Staff. The status of the server, **ALIVE** or **DEAD**, is shown below. For best results when printing, you may want to [view the server health report on a separate page](#).

**Server Health Report**  
Last Updated: Fri Dec 6 22:15:01 2002 GMT

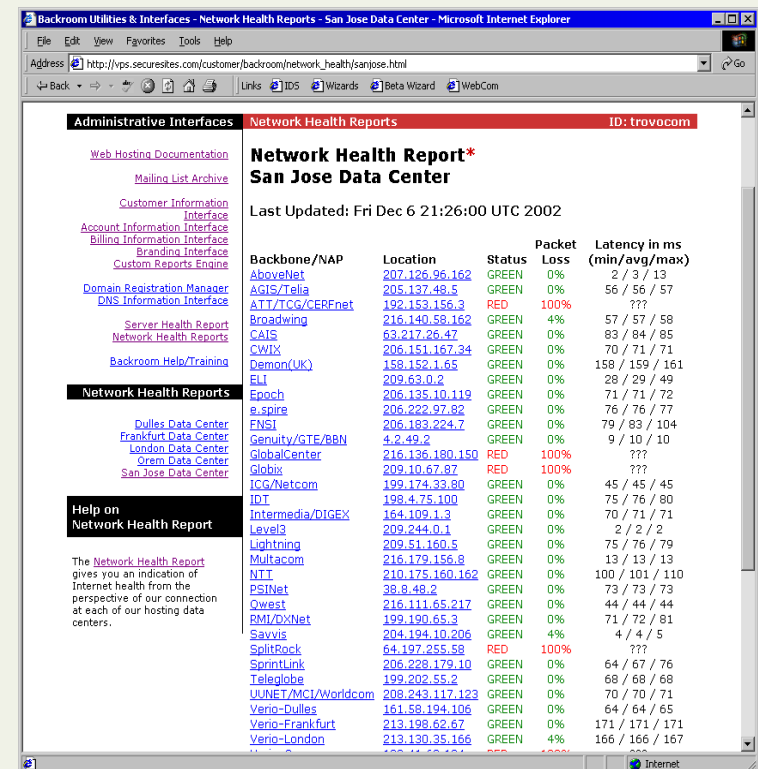
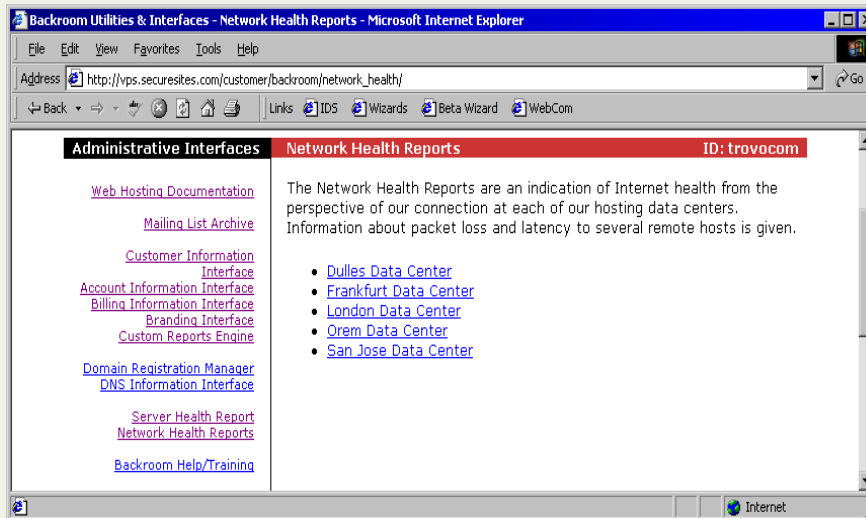
Server	Status	Account Info
1. va1-fm00149	ALIVE	<a href="http://netplan.it">netplan.it (netplan.it)</a>

- Provides current status of physical server hosting Customer's account



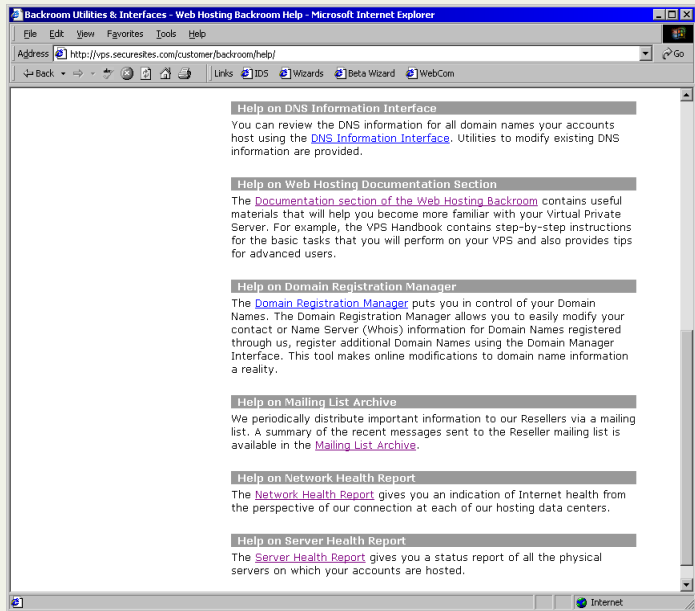
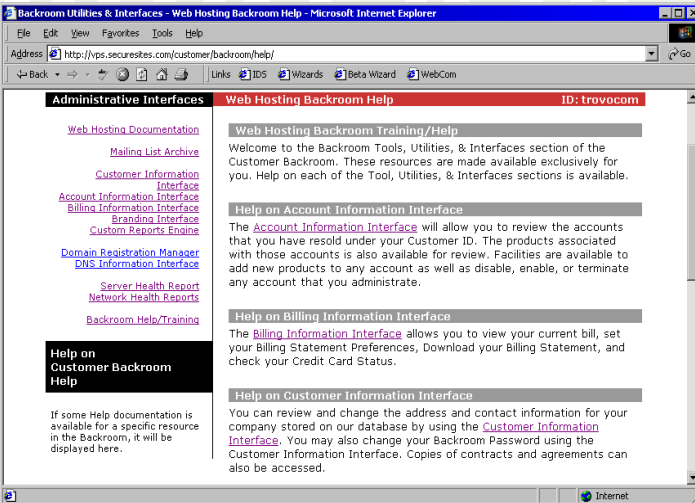
# Administrative Interfaces

## Network Health Reports



- Information about packet loss and latency from each Datacenter

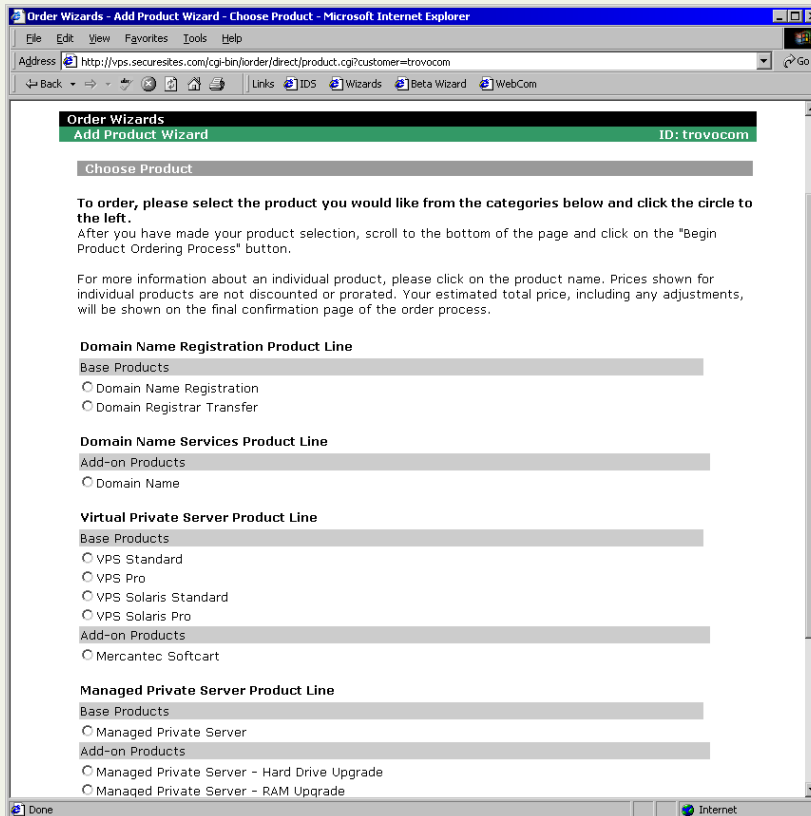
# Administrative



## Backroom Help/Training

- Explains capabilities and information found in each Interface

# Order Wizards



Each product is listed with links to the product description on the Verio website