NTT/VERIO

CUSTOMER BACKROOM

OUTLINE

- Accessing the Backrooms
- Reseller
  - Administrative Interface
  - Order Wizards
  - Reseller Resources
- Retail
  - Administrative Interface
  - Order Wizards

Reseller Backroom

Backroom Homepage

This is the first page the Reseller sees once logged into the Backroom. It is a brief summary of the Reseller's information found in the backroom, as well as current promotions.

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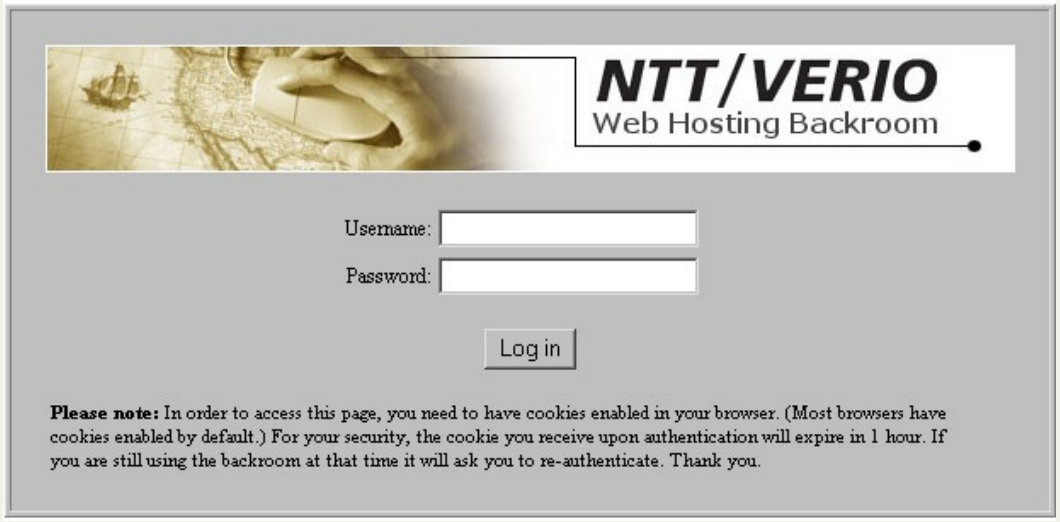
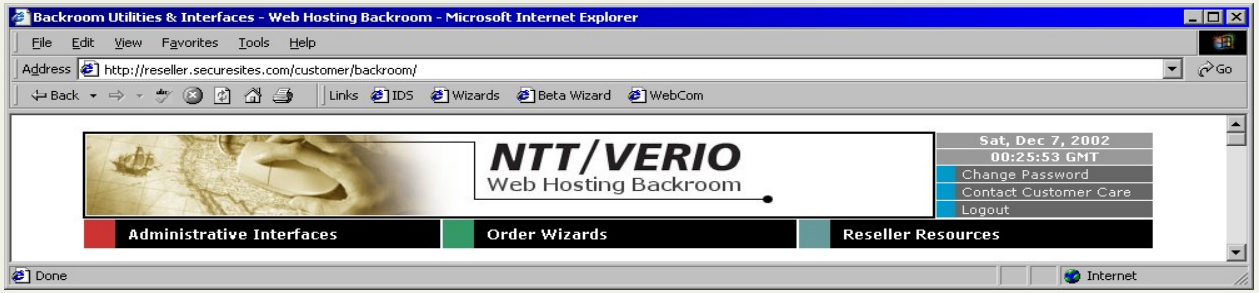
Accessing Backroom

Customer Backroom URL's

- **RESELLER** http://reseller.secursites.com
- **RETAIL** http://vps.securesites.com



Backroom Access



Reseller backroom

Retail Backroom

In the Reseller and Retail backroom, the Customer will see the NTT/Verio logo. As well as links to change the backroom password, email Support, and logout of the Backroom.

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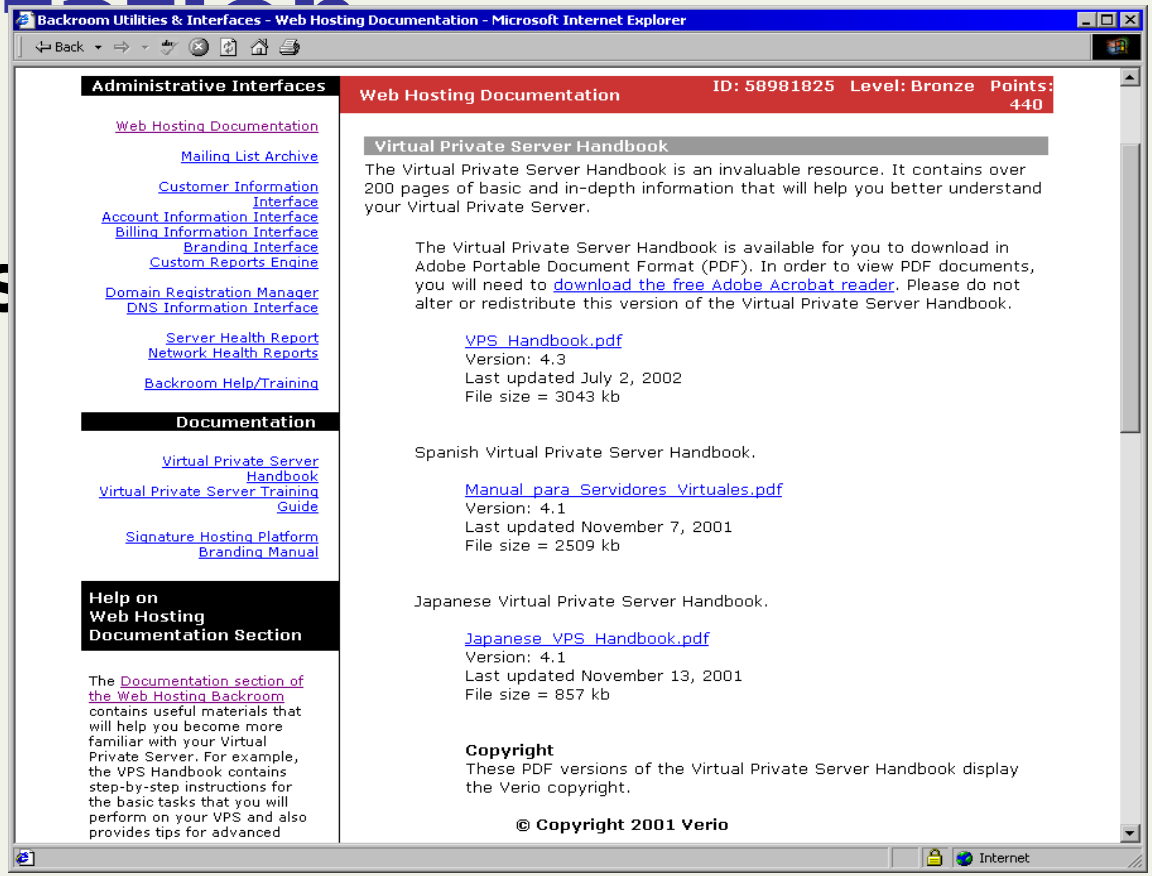
Administrative Interfaces

Web Hosting Documentation

- **Download VPS Handbooks**



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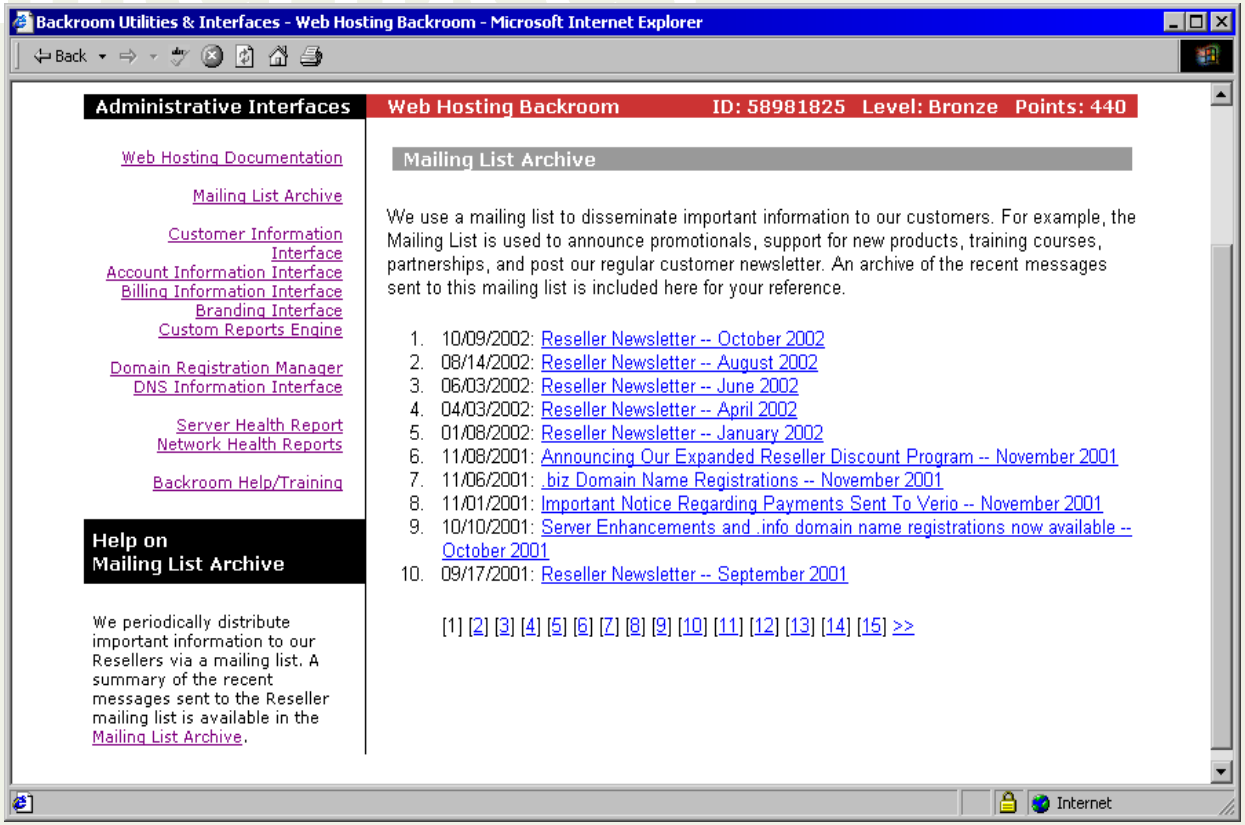
Administrative Interfaces

Mailing List Archive



- **View Current and Past Customer Newsletters**

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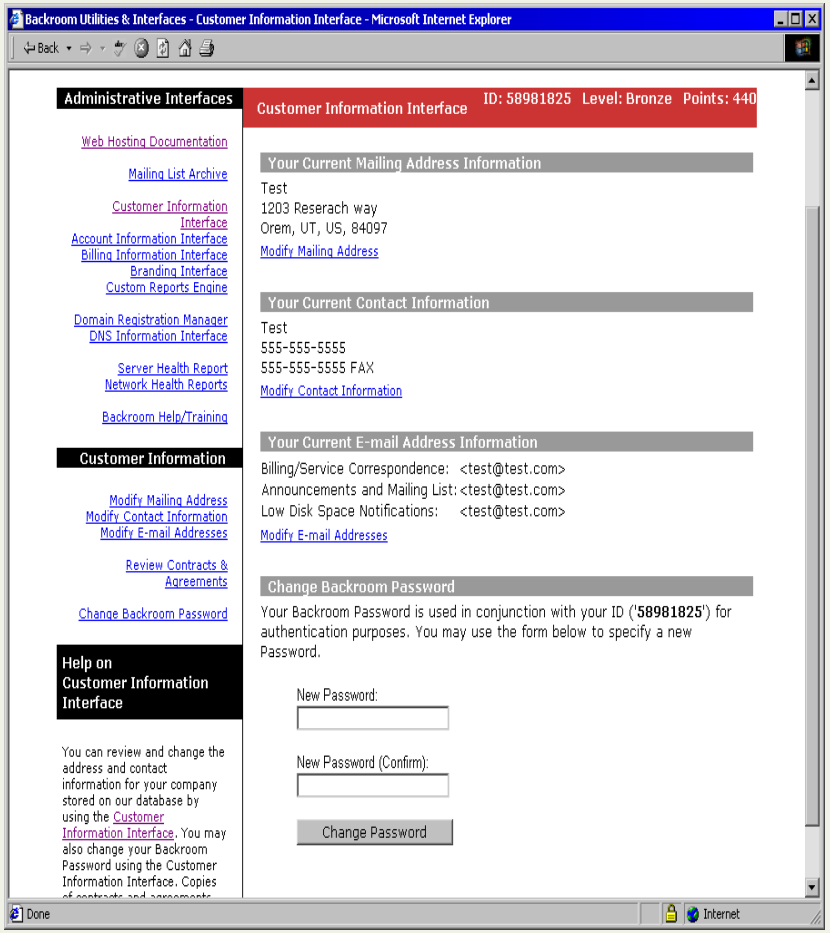
Administrative Interfaces

Customer Information Interface

- View/Modify Mailing Address
- View/Modify Contact Information
- View/Modify Email Address
- Update Backroom password
- Review Contracts & Agreements



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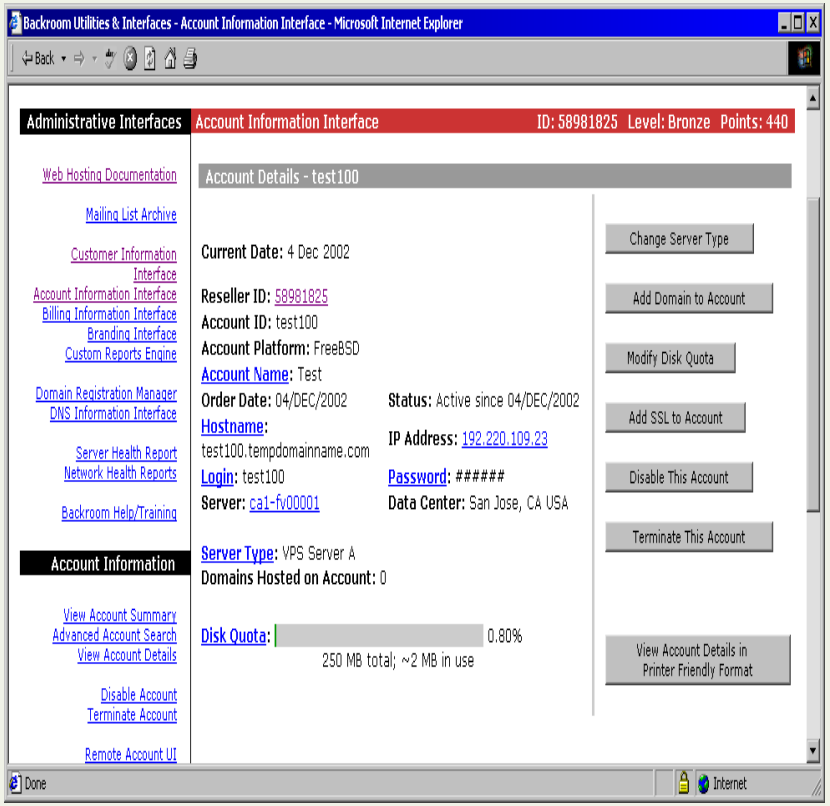
Administrative Interfaces

Account Information Interface



- Server Information
- Change Server Password
- Change Server Login
- List of Domains hosted on the Server
- Add/Change/ Remove Products
- Terminate Server

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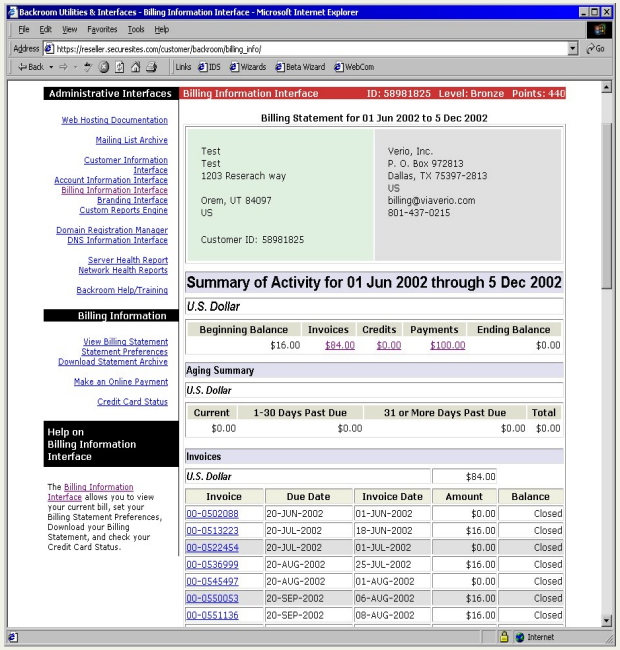
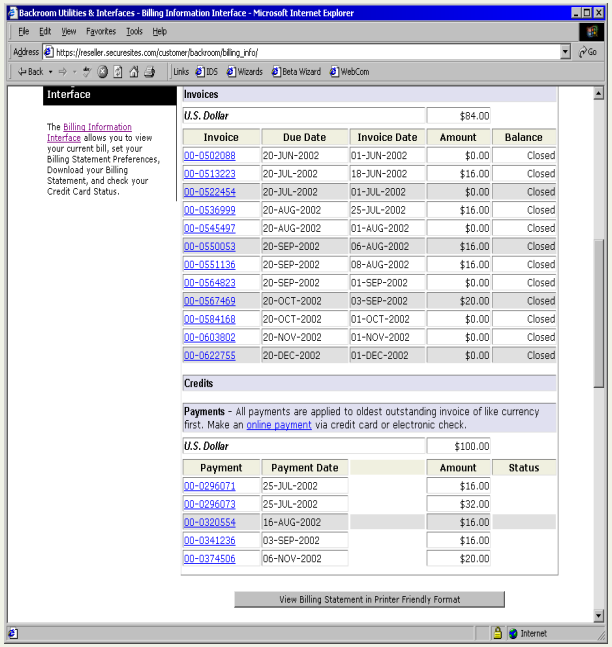
Administrative Interfaces

Billing Information Interface





- **View Billing Statement including Invoices, Credits, and Payments**

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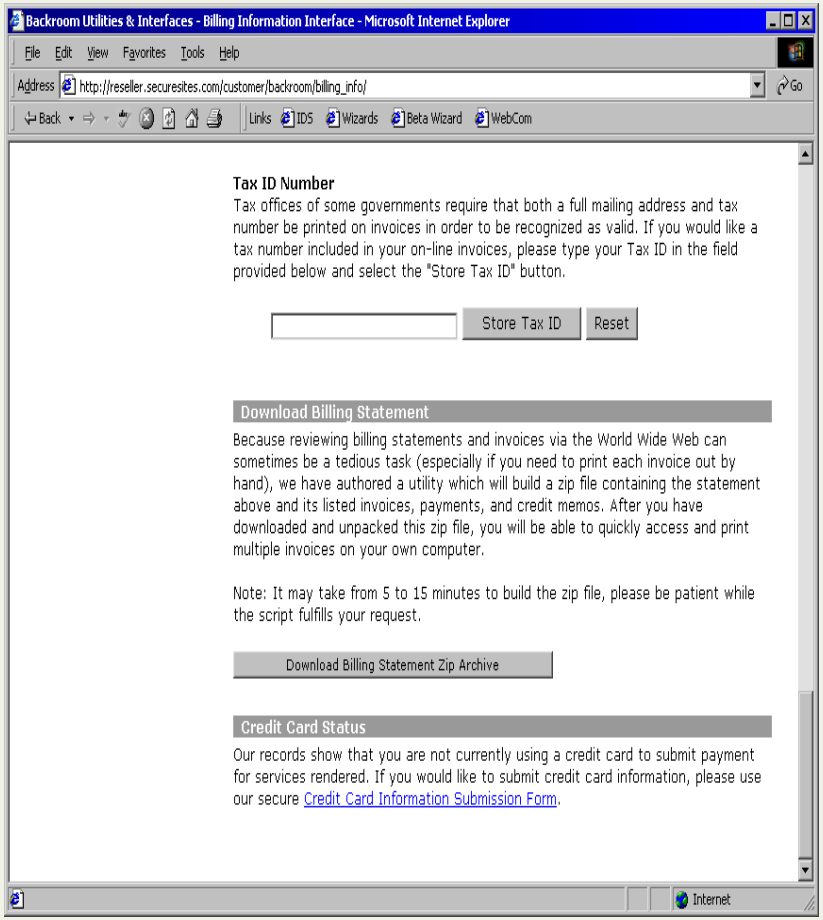
Administrative Interfaces

Billing Information Interface

- **Enter Tax ID Number**
- **Download Billing Statement**
- **Submit new credit card for monthly billing**



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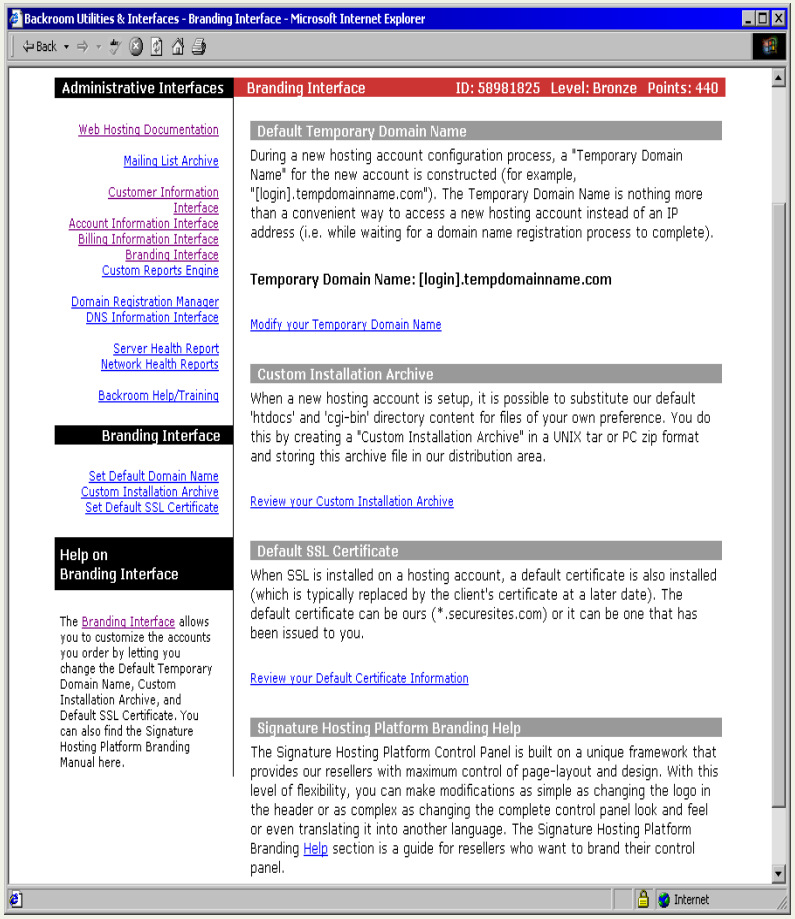
Administrative Interfaces

Branding Interface

- **Modify temporary domain name**
- **Custom installation archive**



- **Setup default Digital Certificate**
- **Signature Hosting Branding help page**

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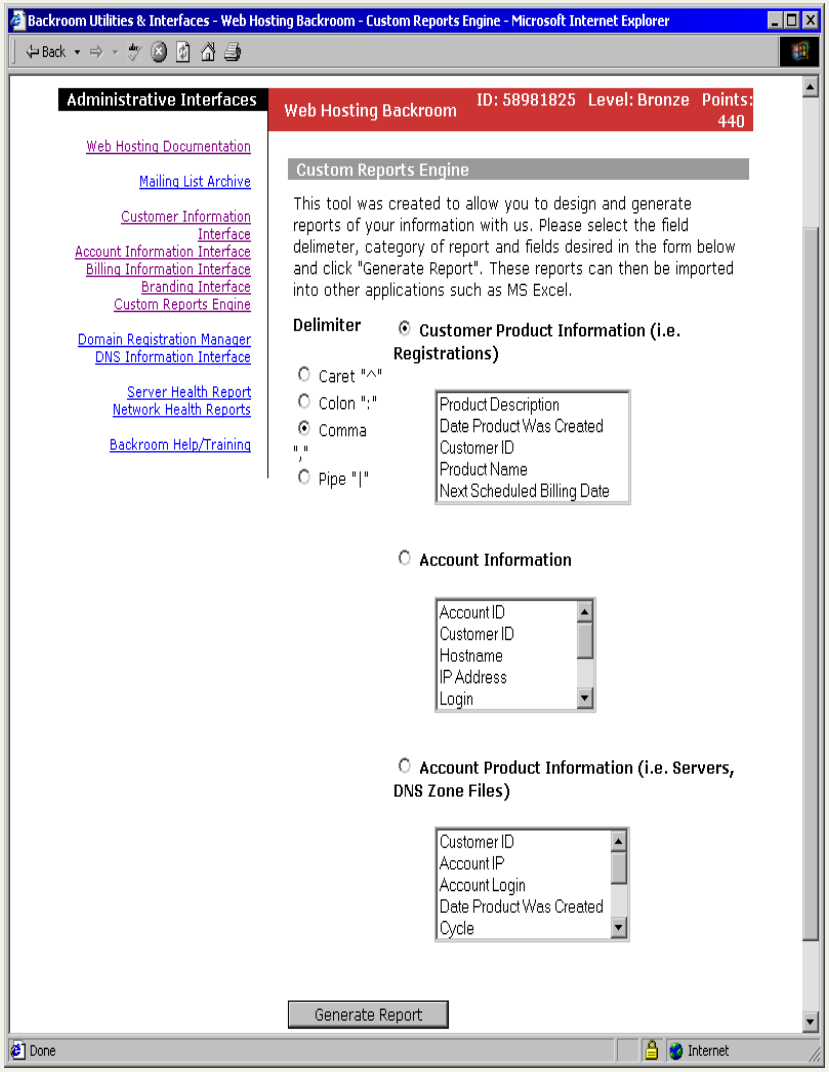
Administrative Interfaces

Custom Reports Generator

- **Design and generate reports**



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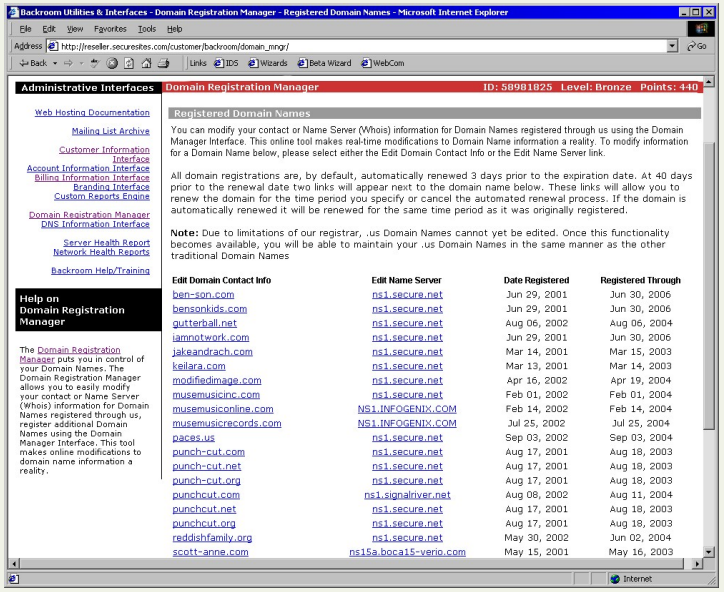
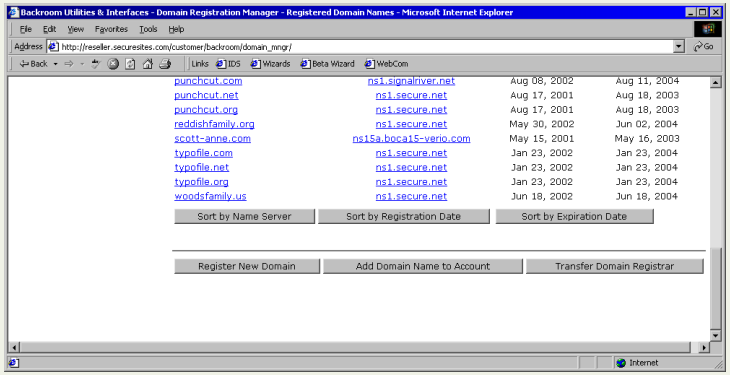
Administrative Interfaces

Domain Registration Interface

- Modify how the list is viewed
- List Registered domains
- Renew/Remove
- Register New
- Request Registrar Transfer
- Add domains to Nameservers





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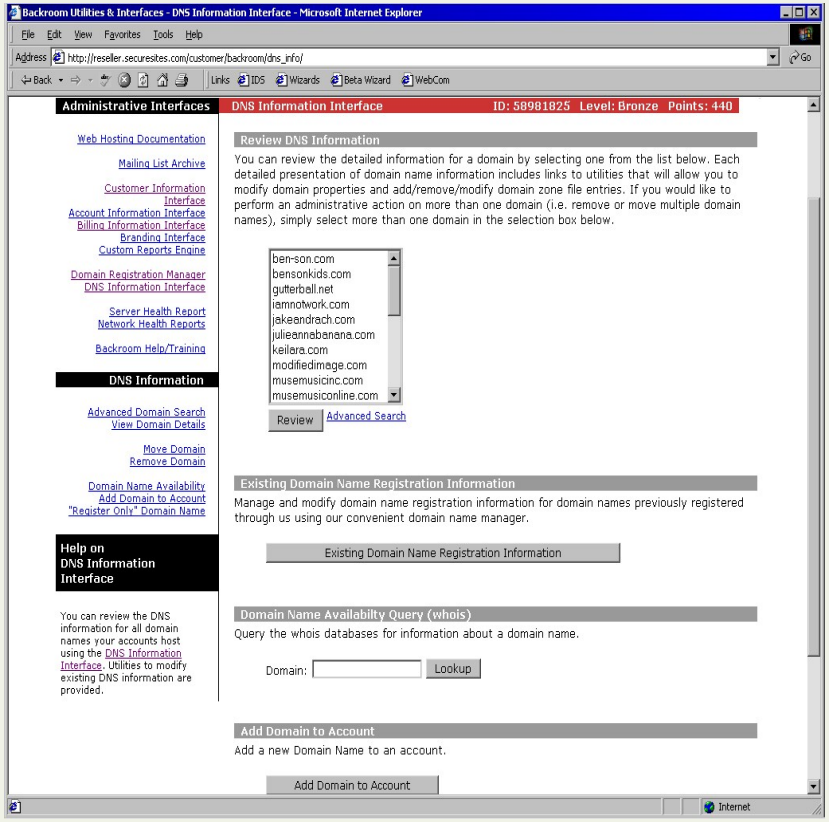
Administrative Interfaces

DNS Information Interface



- View/Modify zone files
- View existing domain registration information
- Whois
- Add domains to account
- Register only domains
- Move domain name between accounts

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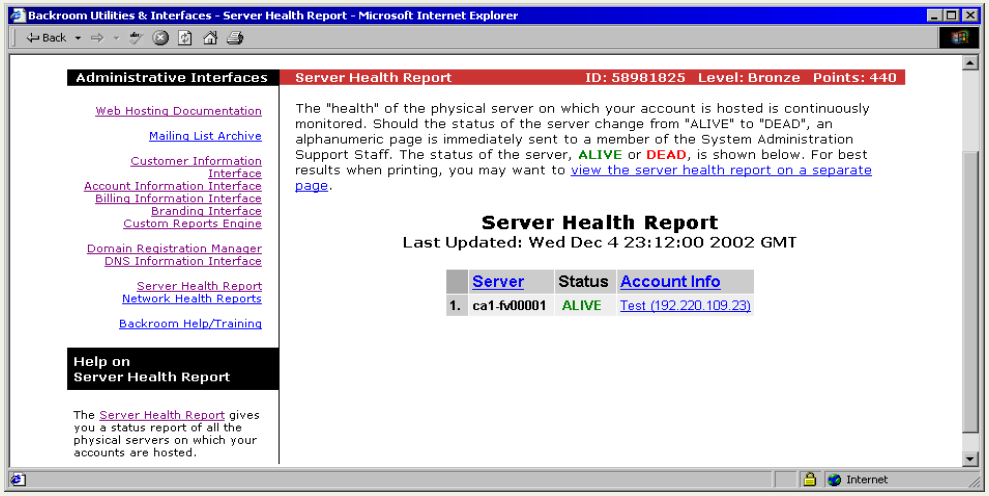
Administrative Interfaces

Server Health Reports



- **Provides current status of physical servers hosting Reseller's accounts**

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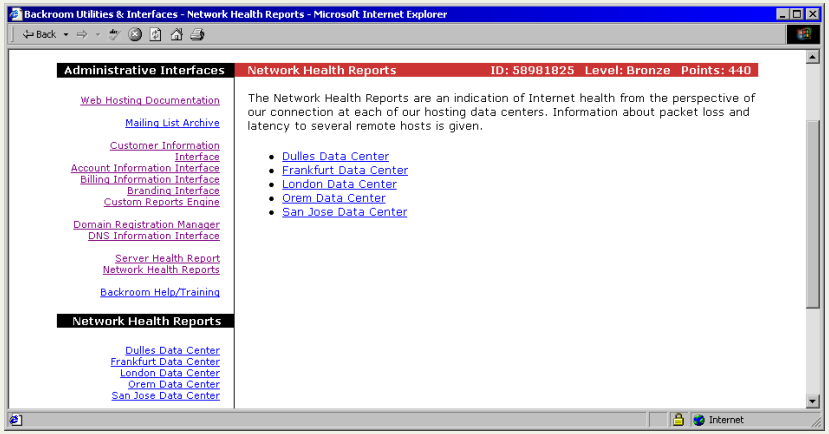
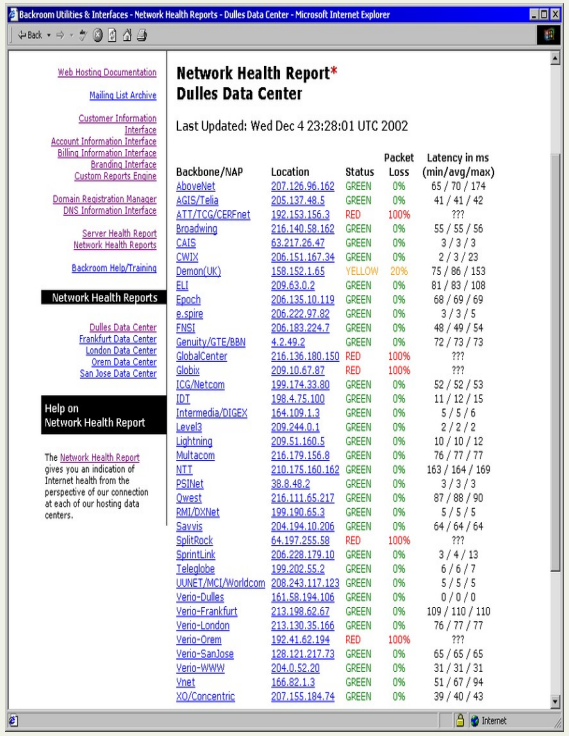
Administrative Interfaces

Network Health Reports





- **Information about packet loss and latency from each Datacenter**

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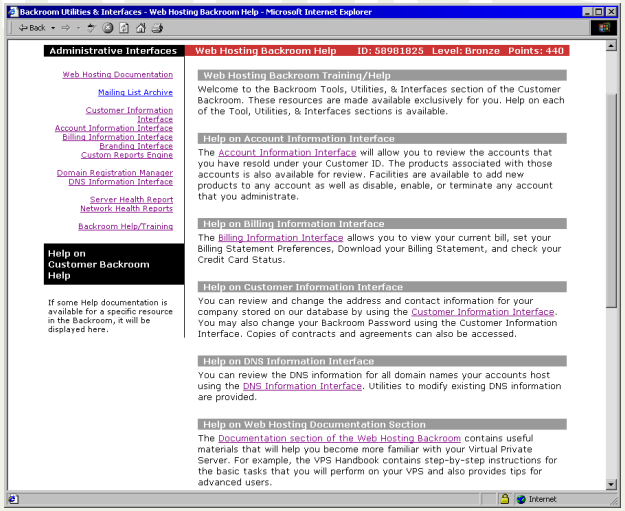
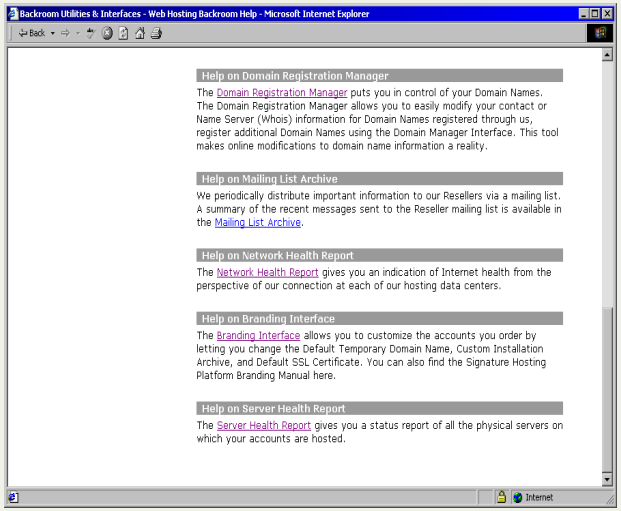
Administrative Interfaces





Backroom Help/Training

- **Explains capabilities and information found in each Interface**

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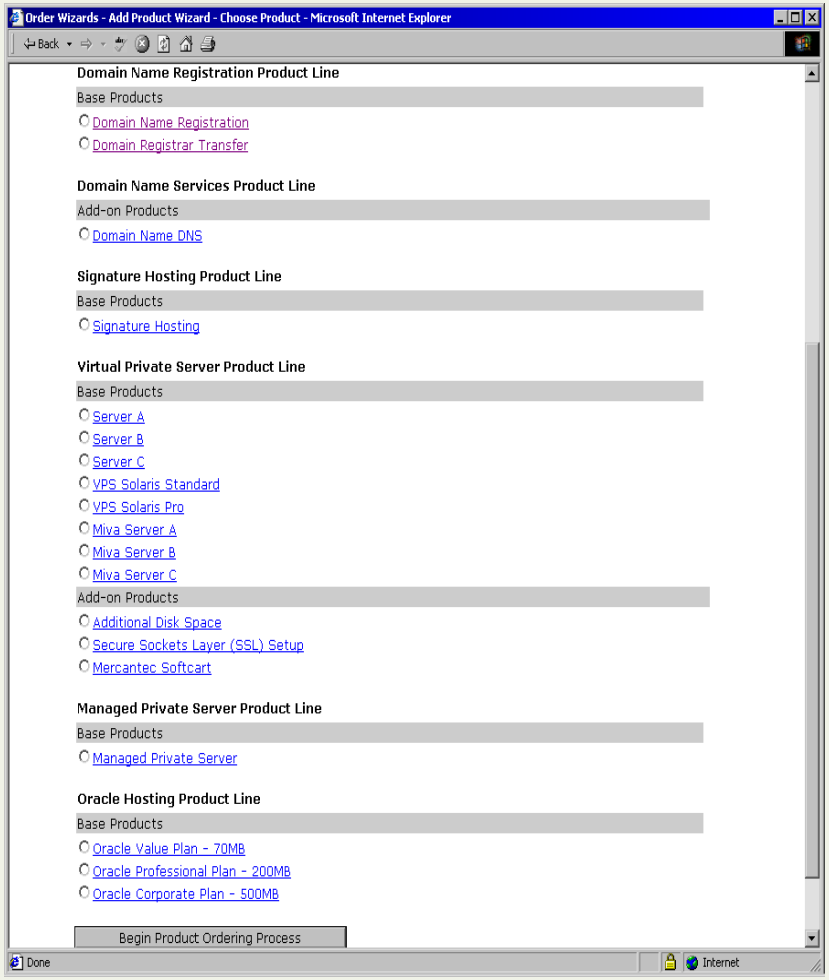
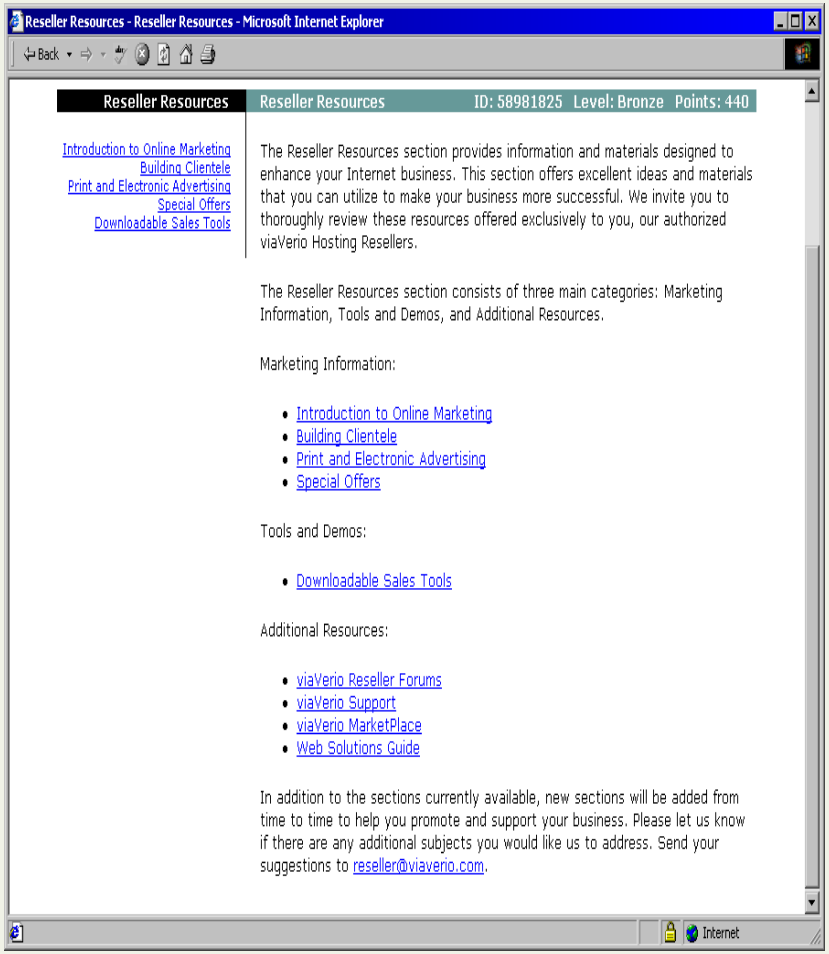
Order Wizards



Each product is listed with links to the product description on the Verio website

Reseller Resources

- **Marketing Information**
- **Tools and Demos**
- **Additional Resources**



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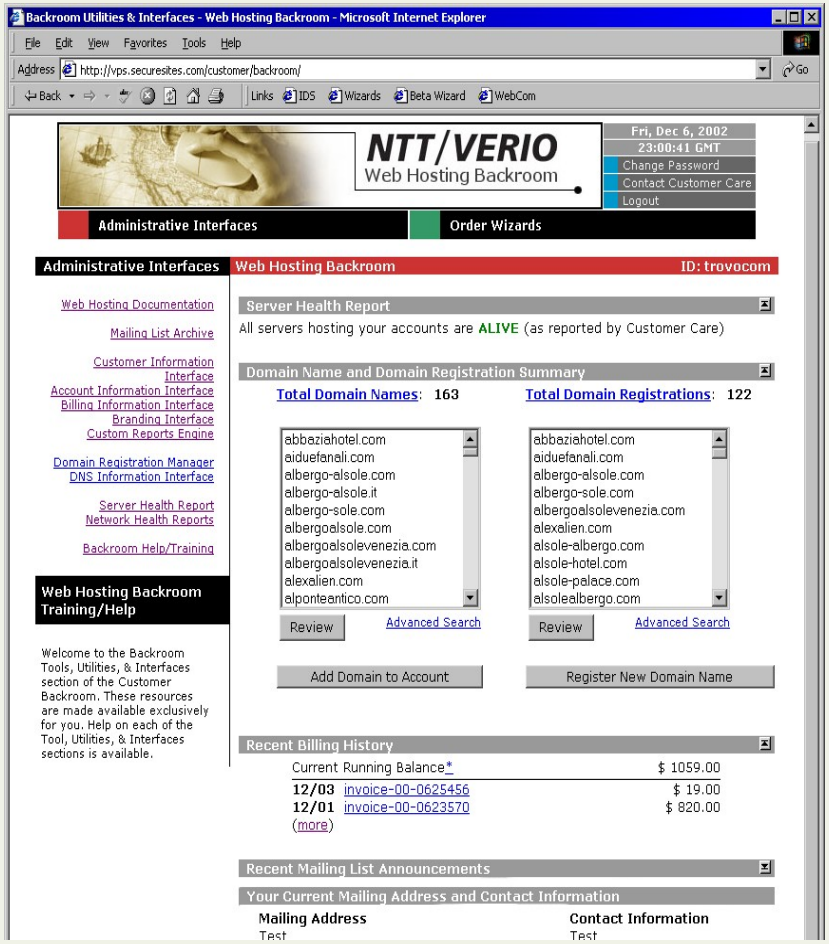
Retail Backroom

Retail Backroom Homepage

The Retail Customer's Backroom has the same interfaces as the Reseller's backroom, excluding the Reseller Resource Wizard



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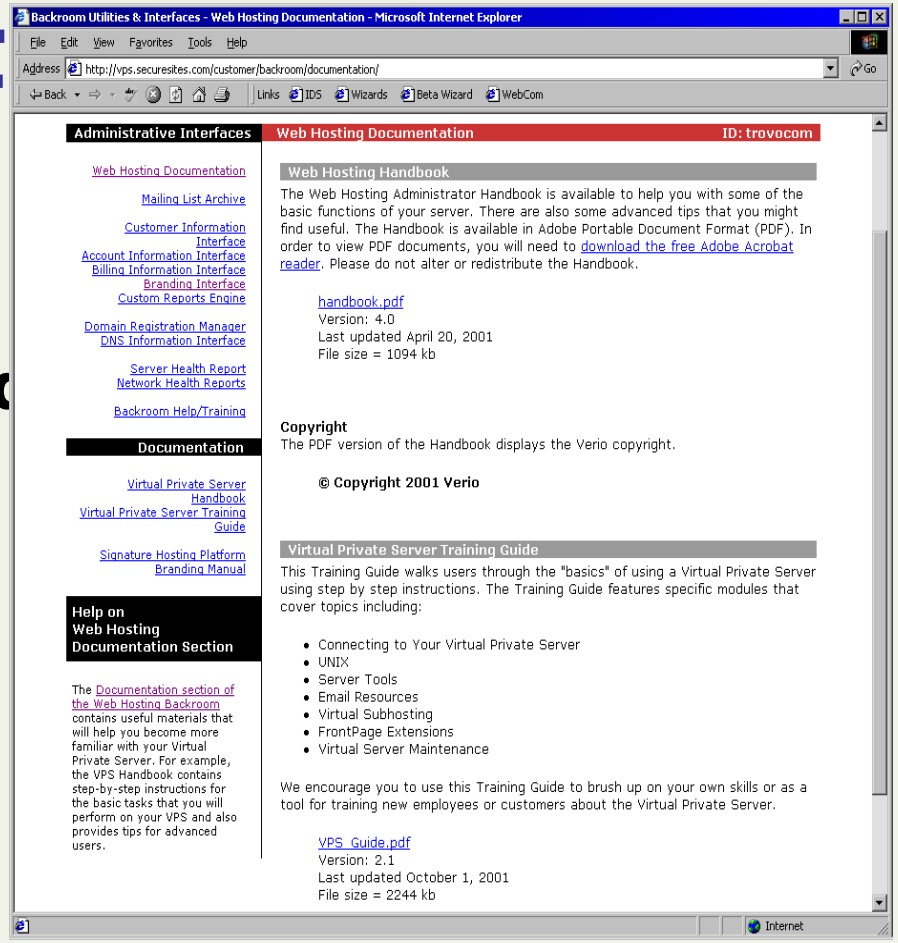
Administrative Interfaces

Web Hosting Documentat

- **Download VPS Handbook and Guid**



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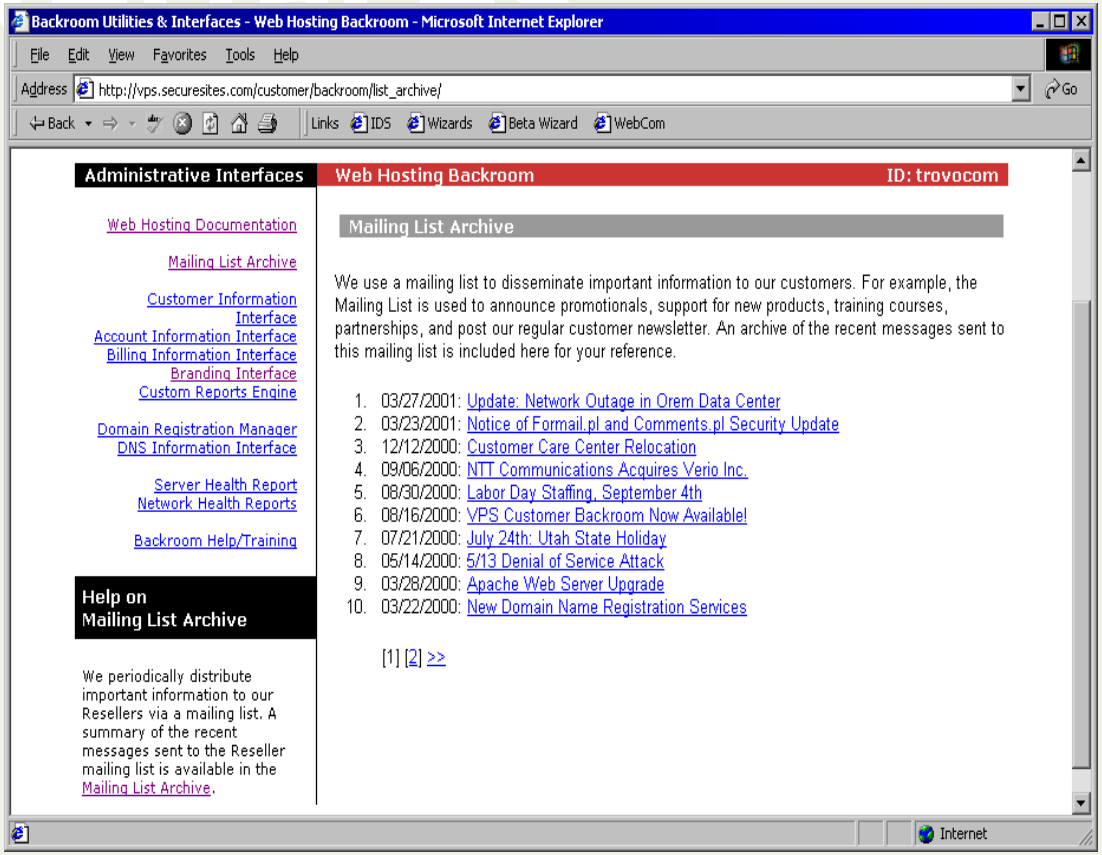
Administrative Interfaces

Mailing List Archive



- **View Current and Past Customer Notices**

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Administrative Interfaces

Customer Information Interface

- View/Modify Mailing Address
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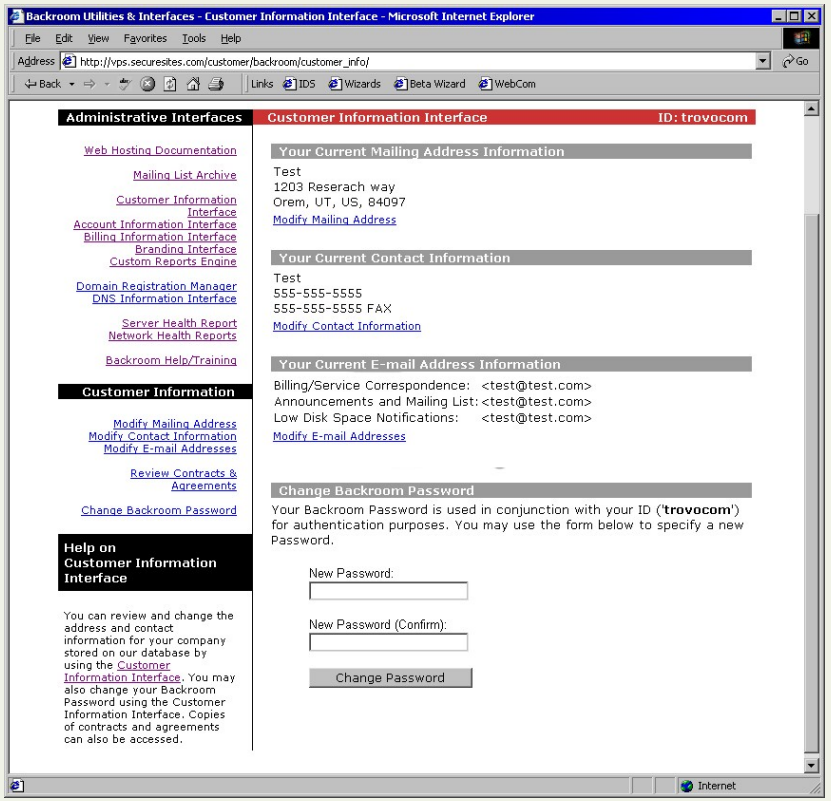

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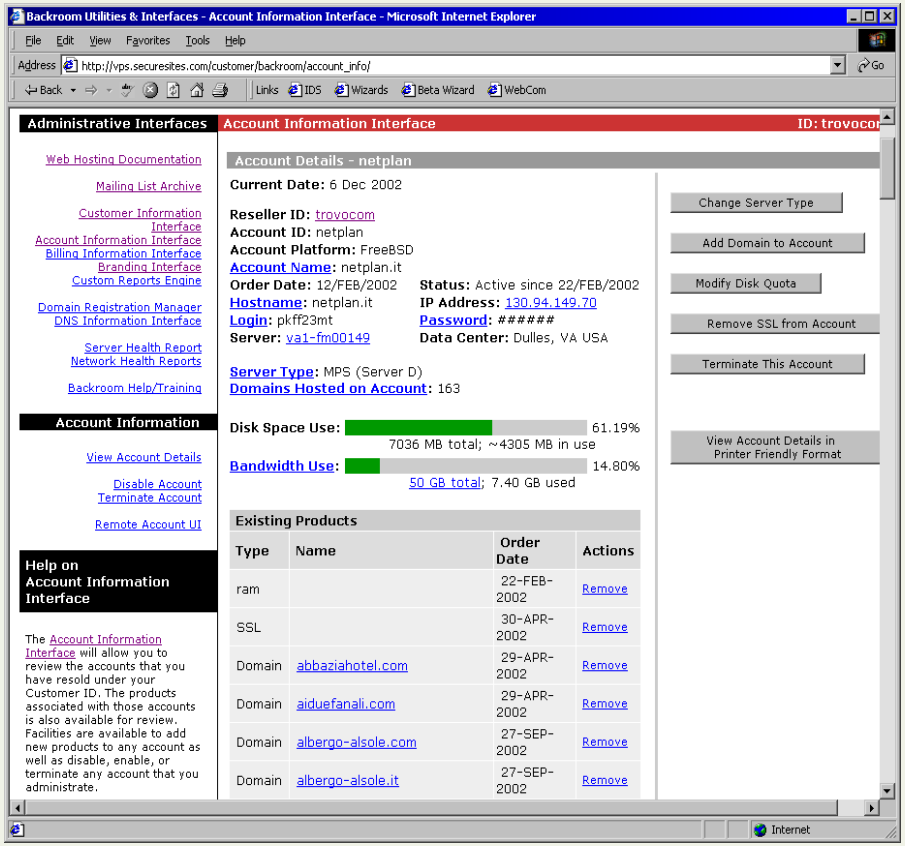
Administrative Interfaces

Account Information Interface



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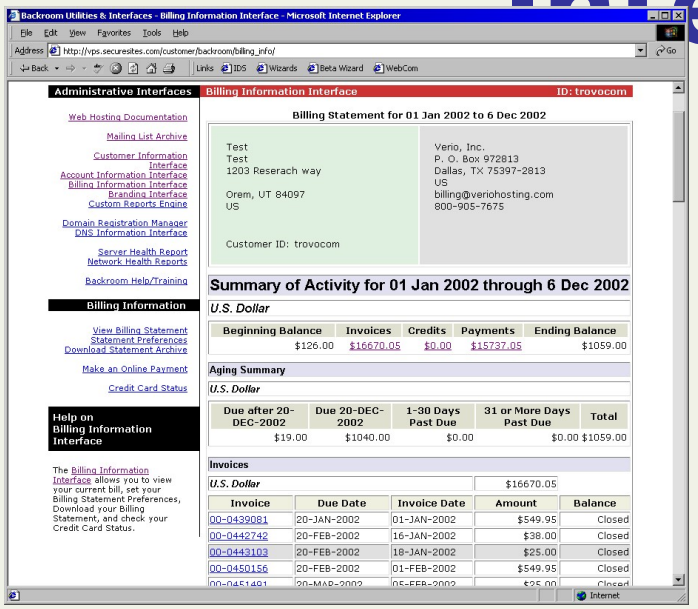
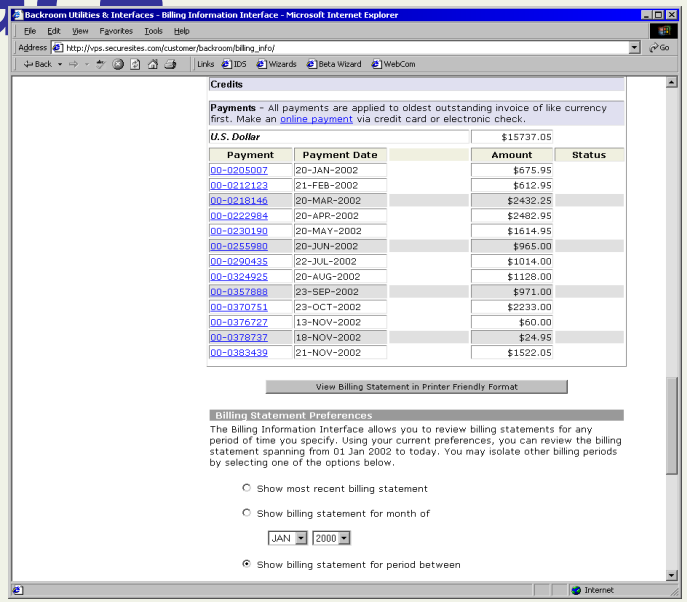
Administrative Interfaces

Billing Information Interface





- **View Billing Statement including Invoices, Credits, and Payments**

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Administrative Interfaces

Billing Information Interface

- **Enter Tax ID Number**
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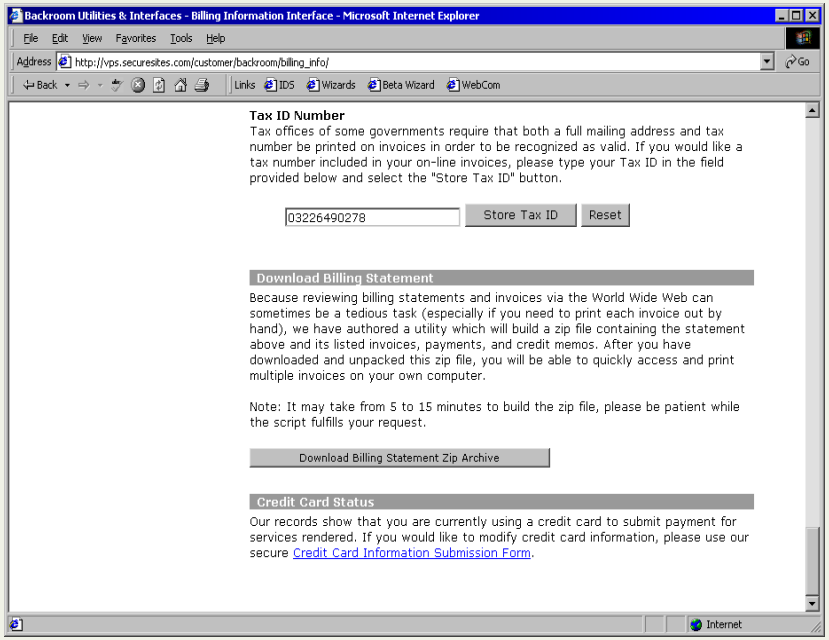

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Administrative Interfaces

Branding Interface

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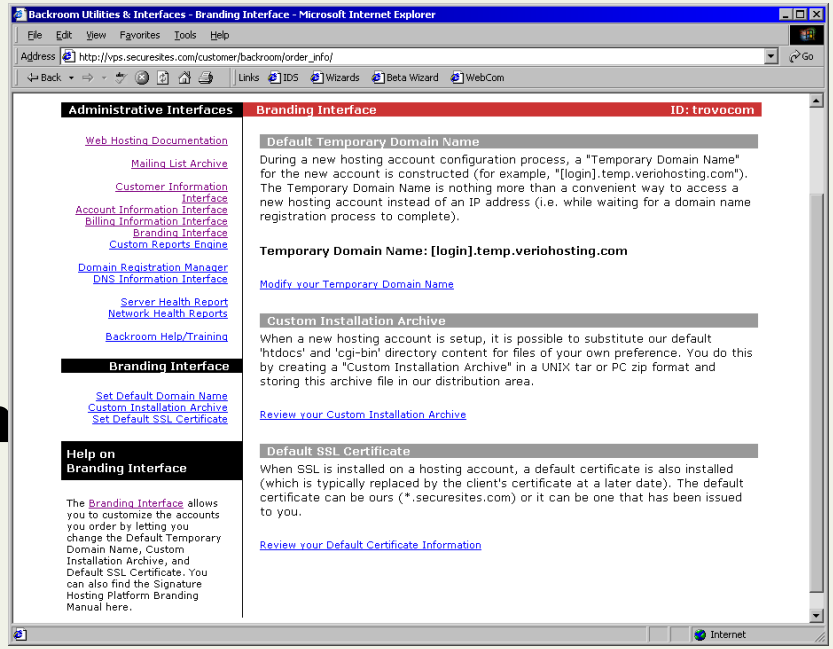

- **Setup default Digital Certificate**

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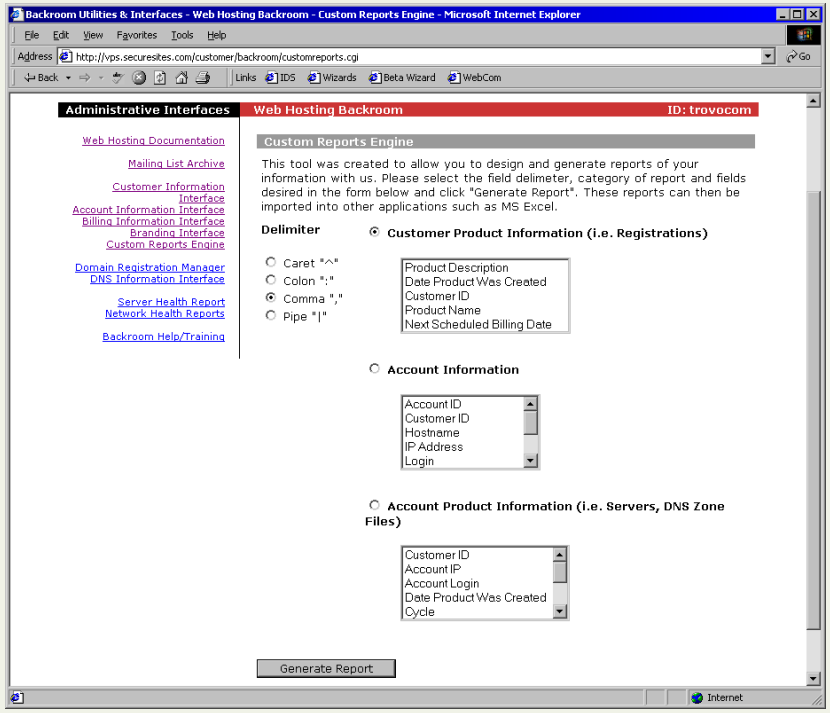
Administrative Interfaces

Custom Reports Generator

- **Design and generate reports**



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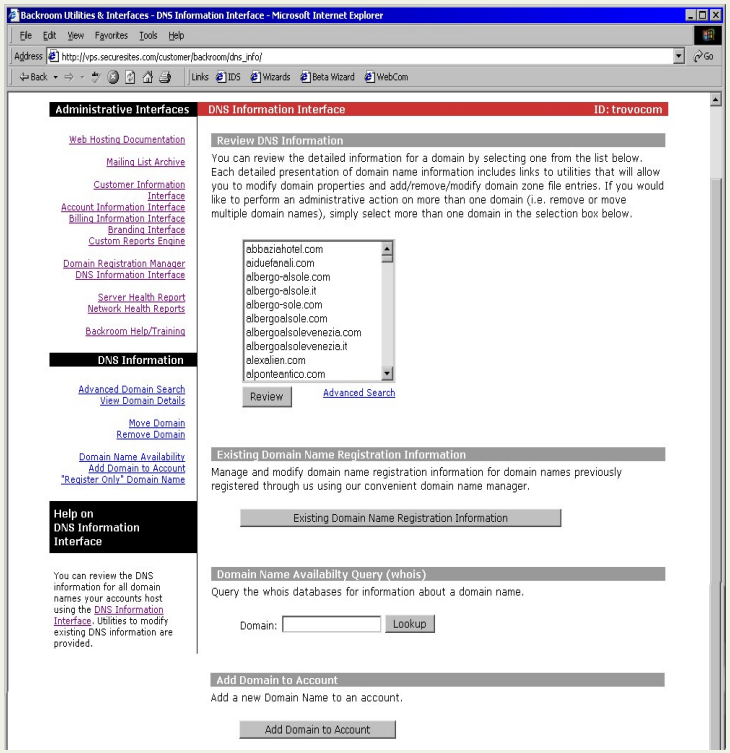
Administrative Interfaces

DNS Information Interface



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NTT/VERIO

Administrative Interfaces

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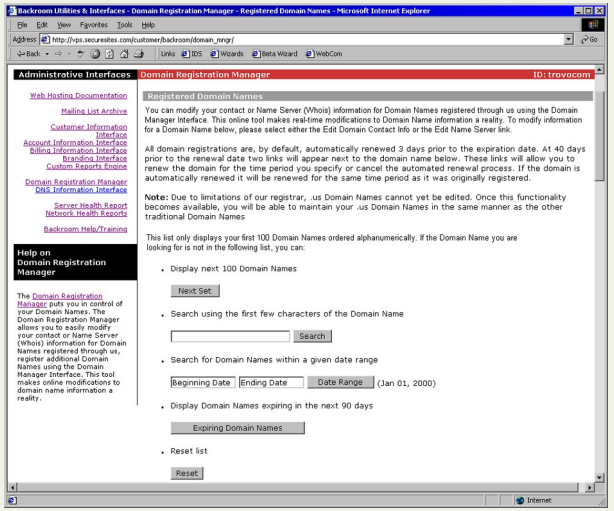

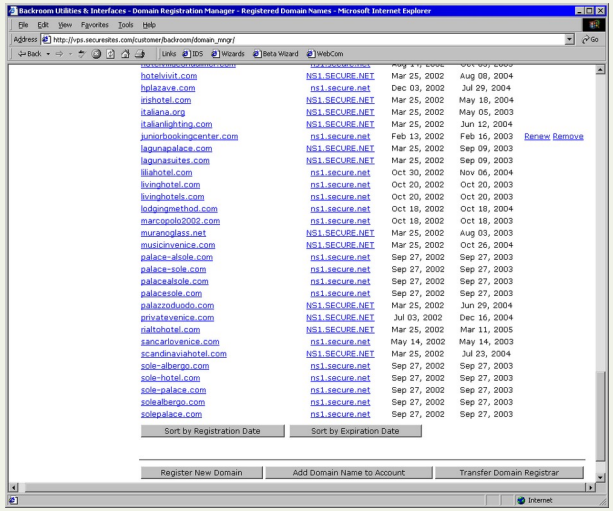

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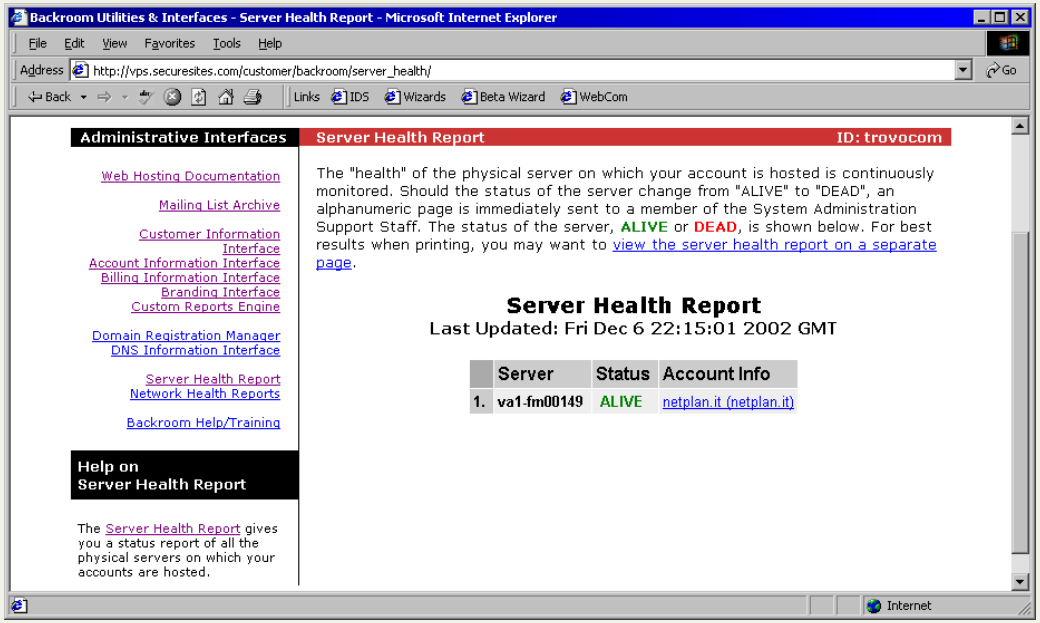
Administrative Interfaces

Server Health Reports



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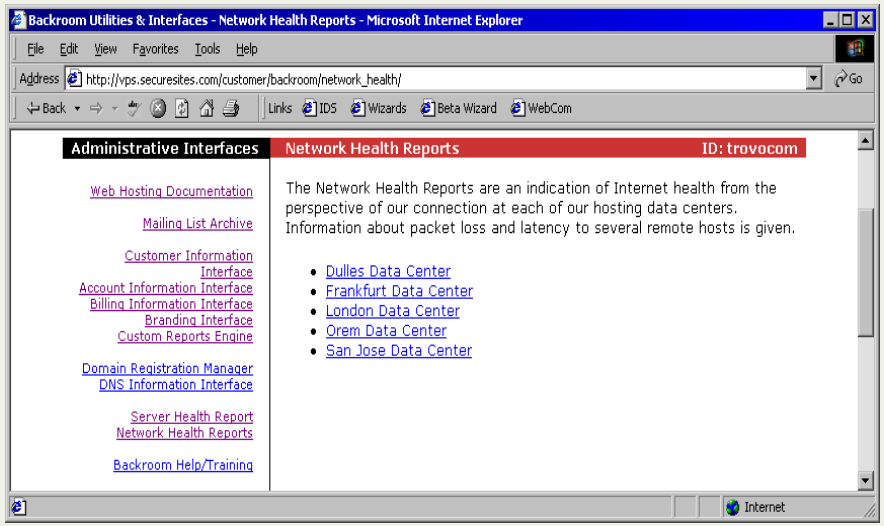
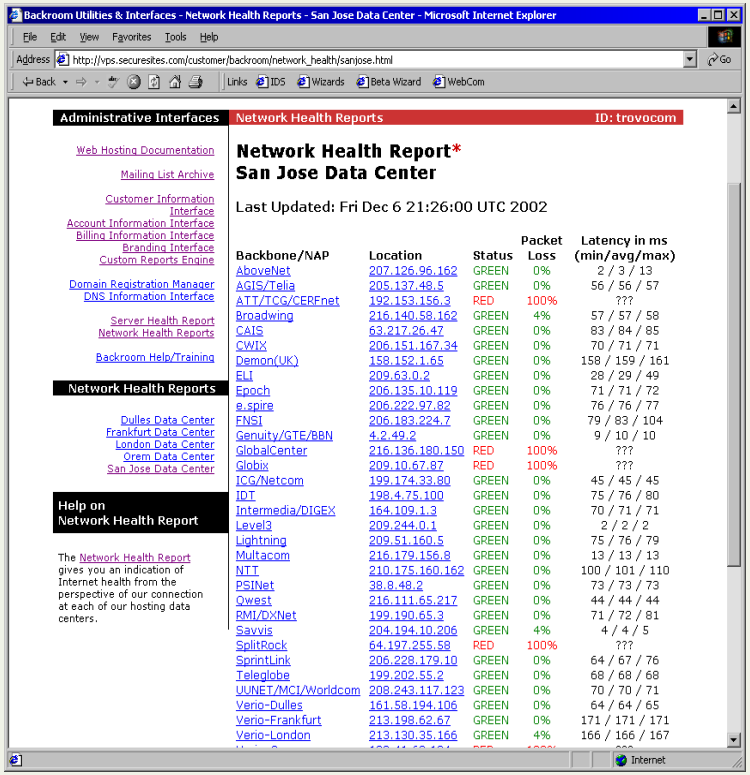
NTT/VERIO

Administrative Interfaces

Network Health Reports

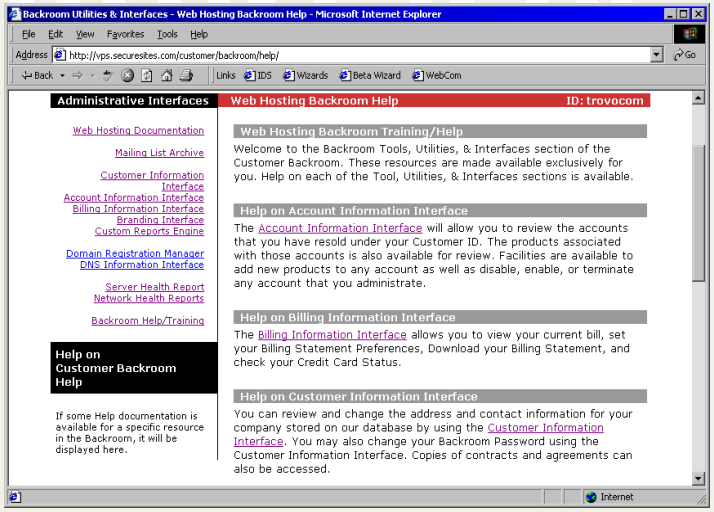


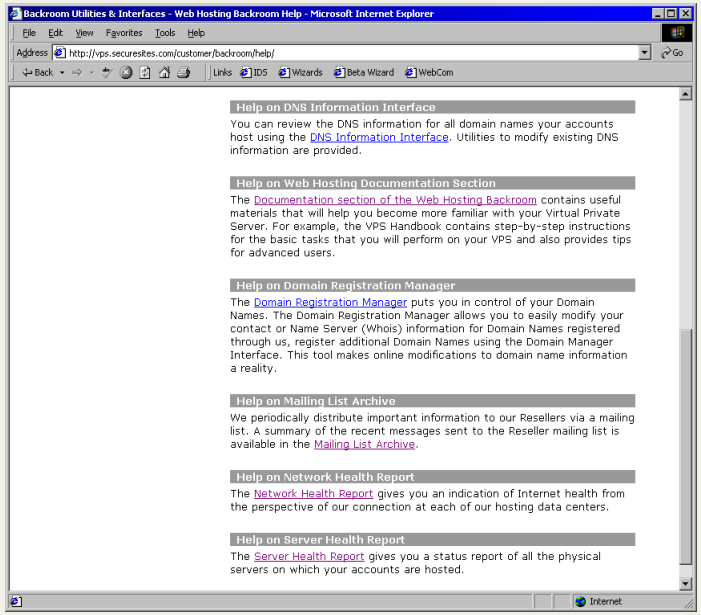


- **Information about packet loss and latency from each Datacenter**

NTT/VERIO

Administrative Interfaces





Backroom Help/Training

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Order Wizards

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