Trouble Shooter

This reference guide section will help you to extinct problems you may have during Dictionary exploitation.

You just answer certain questions and follow step-by-step instructions to extinct a problem.

Whats your problem?

- menu item titles are displayed in an inunderstandable (not russified) font
- letters are displayed incorrectly in term or explanation windows
- unable to switch over to other programs from Dictionary
- main toolbar or status bar are not displayed
- Dictionary generates an error message: Unexpected error

An unrussified font is installed in Windows.

You can start working with Dictionary immedidately after selecting English language for messages and menu display: click main toolbar button.

If you want to work with a Russian interface, set a russified system font. To do this, apply a Windows russificator program.

Are menu item titles displayed correctly now?
▭_____Yes
▭_____No

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What letters are displayed incorrectly?

- Russian letters
- European letters

In what windows are Russian letters displayed incorrectly?

- in all windows
- in some windows

You should select another font for Russian letters display.

1. Select **Preferences** item in **Options** menu. Dictionary properties adjustment dialog window will appear.
2. Switch over to **Font** folder.
3. Select a russified font in **Russian** field. In the frame on the right youll see the word Russian displayed with the selected font.
4. Press **OK** button to confirm font change.

Are Russian letters displayed correctly now?

☐＿＿＿＿＿Yes

☐＿＿＿＿＿No

You should set font automatical selection in all windows.

1. Select **Preferences...** item in **Options** menu. A dialog window will appear.
2. Switch over to **Font** folder.
3. Mark **Select font automatically** and **Apply to all windows** fields.
4. Press **OK** button.

Are Russian letters displayed correctly now?

▭   Yes
▭   No

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In what windows are European letters displayed incorrectly?

- in all windows
- in some windows

You should select another font for European letters display.

1. Select **Preferences...** item in **Options** menu. A dialog window will appear.
2. Switch over to **Font** folder.
3. Select a font in **European field** (the font should not be russified). In the frame on the right youll see the word Russian displayed with the selected font.
4. Press **OK** button to confirm font change.

Are European letters displayed correctly now?

▭_____Yes
▭_____No

You should set font automatical selection in all windows.

1. Select **Preferences…** item in **Options** menu. A dialog window will appear.
2. Switch over to **Font** folder.
3. Mark **Select font automatically** and **Apply to all windows** fields.
4. Press **OK** button.

Are European letters displayed correctly now?

☐   Yes
☐   No

What is not displayed in Dictionary window?

Main toolbar

Status bar

Main toolbar and status bar

You should turn main toolbar display mode on.

1. Select **Preferences...** item in **Options** menu. A dialog window will appear.
2. Switch over to **Interface** folder.
3. Mark **Toolbar** field.
4. Press **OK** button.

Is main toolbar displayed now?

▭_____Yes
▭_____No

You should turn status bar display mode on.

1. Select **Preferences…** item in **Options** menu. A dialog window will appear.
2. Switch over to **Interface** folder.
3. Mark **Status** field.
4. Press **OK** button.

Is status bar displayed now?

☐_____Yes

☐_____No

You should turn main toolbar and status bar display mode on.

1. Select **Preferences…** item in **Options** menu. A dialog window will appear.
2. Switch over to **Interface** folder.
3. Mark **Toolbar** and **Status** fields.
4. Press **OK** button.

Are main toolbar and status bar displayed now?

☐ Yes
☐ No

You should turn on Always on top mode.

1. Open **Options** menu.
2. In case if **Always on top** item is marked, select this item.

Can you switch over to another program from Dictionary now?

Yes

No

This is a preliminary (beta) Dictionary Windows version, which by mischance may contain some mistakes. Work on their elimination is being carried out.

You can address GARANT-SERVICE or its representation to obtain update.

Next steps.

If a problem occurred that Trouble Shooter cant help to extinct.

Try reading documentation or contact developers

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