

# Virtual Reality Madness! 1996

## Support Information for Bundled VR Products

This file lists support contact information for the eight complete products that are included with "Virtual Reality Madness 1996". See the "Troubleshooting Information" file for information on how to contact Sams Publishing for support and for helpful solutions to common problems.

### Virtus WalkThrough Stereo

To register this software and be eligible for limited technical support, please send your name, address, and phone to **info@virtus.com** with the Subject of "Virtus WalkThrough Stereo Registration".

Technical support is available from 9 a.m. to 6 p.m. EST Monday through Friday. You must have your serial number or contract service number ready to give to us when you call, fax, or write us requesting technical support. When you write to us, always include your daytime phone.

#### Email Technical Support

Internet: **info@virtus.com**

America Online: **VirtusTech**

CompuServe: **75300,3251**

AppleLink: **VIRTUS**

#### Telephone Technical Support

**919-467-9700** Technical Support - Domestic and International Callers

**919-460-4530** Technical Support Fax - Domestic Callers

#### Other Online Support Options

Virtus Online World Wide Web Server: **www.virtus.com**

Virtus FTP Internet Host: **ftp.virtus.com/pub/virtus**

America Online: Select "Go To" and then type **VIRTUS**

CompuServe: Type **GO VIRTUS** at any prompt

#### Virtus Corporation

118 MacKeanan Drive, Suite 250

Cary, NC 27511

### PhotoMorph 2

#### North Coast Software

PO Box 459

Barrington, NH 03825

603-664-7871

### Vistapro 1, Distant Suns 1

Phone: **805-545-8515**

Fax: **805-781-2259**

BBS: **805-781-2257**

E-Mail: **VRLI@aol.com**

**Virtual Reality Laboratories, Inc.**  
2341 Ganador Court  
San Luis Obispo, CA 93401

## **Superscape Visualizer**

**Superscape International**  
2479 E. Bayshore Road, Suite 706  
Palo Alto, CA 94303  
415-812-9380

## **The Journeyman Project Turbo**

Technical Support: **(415) 286-6110**  
Customer Service: **(415) 286-6100**  
Product Orders: **(800) 943-3664**  
General: **(415) 286-6000**

**Sanctuary Woods**  
1825 S. Grant St., #410  
San Mateo, CA 94402

## **3D-Ware Personal Edition**

### **United States and Canada**

Email: [support@virtek.com](mailto:support@virtek.com)  
**Virtek International Corporation**  
150 East Sample Road  
Pompano Beach, FL 33064-9990  
Phone: **(305) 941-0741**  
Fax: **(305) 941-2401**

### **United Kingdom**

Email: [support@virtek.com](mailto:support@virtek.com)  
**Virtek International Limited**  
Barclay House  
35 Whitworth Street West  
Manchester M1 5NG  
Phone: **(0161) 237 9929**  
Fax: **(0161) 237 5553**

### **All other Countries**

Email: [support@virtek.com](mailto:support@virtek.com)  
**Virtek International Limited**  
Phone: **+44 161 237 9929**

Fax: **+44 161 237 5553**

## **TotalAccess Internet Kit**

### **EarthLink Network, Inc.**

3171 Los Feliz Blvd., Suite 203  
Los Angeles, CA 90039  
(213) 644-9500

Support available:

9:00 am and 2:00 am Monday through Friday

10:00 am and 6:00 pm Saturdays and Sundays

Web: **<http://www.earthlink.net/cgi-bin/support>**