Contents

Welcome to Starshine Software

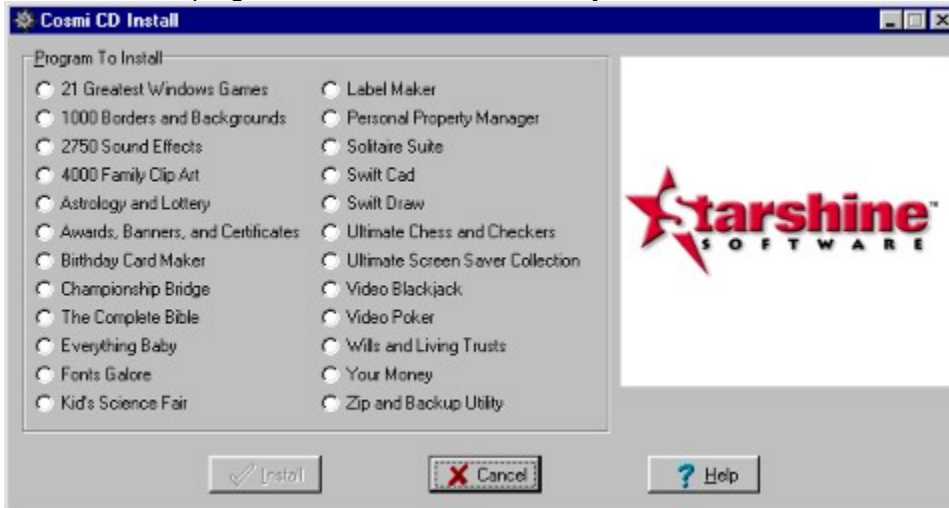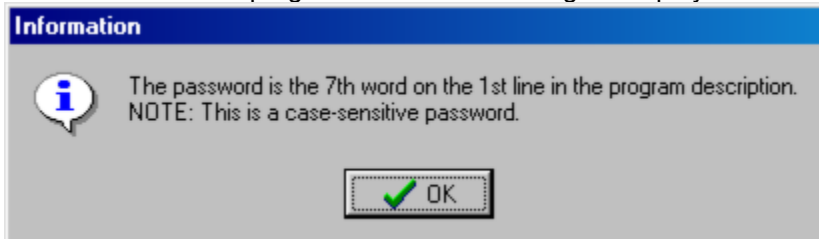## Acknowledgements

Installation

The CD that you are using contains many software programs, including the program that you licensed. This brief help file will show you how to install the program that you purchased, and tell you a bit about Starshine Software, Cosmi Corporation, and our commitment to our users.

The Installation program, CDSETUP.EXE, has only one menu:

To install the program that you purchase you must CLICK on the radio button (small white circle) next to the program's name to select it. After you select your program, you will be told where to find the password needed to install the program. This will be through a display like this:

Passwords are taken from the Program Description for the program you purchased.

- If you bought the program in *a jewel case*, the Program Description is on the back of the cover insert.

- If you bought the program *in a box, and there is a manual in the box*, the Program Description is on the back cover of the manual.

- If you bought the program *in a box, and there is not a manual in the box*, the Program Description is on a piece of stiff paper inside the envelope the CD itself was in.

Note this is a case sensitive password. Circle it, remember it or write it down.

Click OK, and installation will continue. You will need to enter the password:

and follow the prompts.

During installation, you will be given a chance to register on line. Why register? First, we do not sell mailing lists, so you don't need to be worried about your privacy (see our privacy policy.). Second, we have special offers, free additions to our programs, help and more.

After installation of the program you licensed, installation for the Attune service will begin. Attune requires your computer to have a 190 mhz processor. If you do not have a 190 mhz processor, or if you select **Cancel**, Attune will not install; but this will not affect the installation of your program.

That's all! Your program will then be installed.

What about all of the other programs?

If you purchased, for example, a 1000 Borders and Backgrounds jewel case, your Program Description will only have the password for 1000 Borders and Backgrounds. The author of the program receives royalties only if her program is the one that you, the customer, licensed.

We have a special offer if you wish to license more or all of the programs on the CD. Additional programs on the same combo are available at a substantial discount, since we don't have to deliver an additional CD. The offer varies according to the programs on the particular combo CD your program came on, and appears at the start of the installation routine.

Why visit Starshine Software on the Web?

www.starshinesoftware.com lives to serve you! Free technical support, news, special offers and free bonus programs await! Visit early, visit often!

See

Online technical support

News

Free bonus programs

Privacy

Online technical support

All the frequently asked questions, and a few not so common ones … if you don't find your answer on our web site, you can email your question to customer support. It's more convenient than telephone support, and it's FREE.

Not just dry keystroke-by-keystroke help procedures, either … we have strategy tips and great ideas for getting the most out of your computer!

News

Got a tip you'd like to share? Made something really neat using a Starshine program and want to show it off? Installed new hardware and want to know about compatibility? http://www.starshinesoftware.com/has what you're looking for, with up to the minute news and information that affects your computer system.

Free bonus programs

To show you how much we appreciate your business, Starshine Software regularly posts special, free, software programs on our website. Drop in the next time you are on the web, and pick yourself out something nice. You deserve it!

Privacy

We do NOT sell mailing lists, so if you visit Starshine you don't need to worry about your privacy. Our complete privacy policy is on line.

Frequently asked questions

Help! I can't get the program to install or run!

These programs require you to run the CDSetup routine at least once before the program will run on your computer. You can't just click on a file directly on the CD. CDSetup asks you to select the program you licensed, tells you where to find the password, and then launches the installation routine.

For other installation error messages, please visit our website:
http://www.starshinesoftware.com/installation/installation_faq.htm

I purchased the whole CD. Why can't I install all of the programs?

Pressing one CD that we can use to ship several different programs allows us to offer quality software to you at low prices. Unless you license a particular program, you will not know its password and will not be able to install it.

Are any of the programs shareware or demos?

NO! Cosmi Corporation has developed these programs using 17 years of experience in consumer software efficiently and carefully, to allow us to offer great prices on full-featured software.

What is Aveo Attune?

Attune is the first product of its kind that can actually anticipate and notify you about computer problems before you experience them. Attune accomplishes this through partnerships with companies that create messages that will alert you to potential technical problems or other important information. These messages are based on your specific computer and the software that you use. Attune collects these messages, but *does not send any information from your computer*. Instead it collects information, and presents it to you when you need to know.

Attune runs quietly in the background and watches how you use your computer. If you are about to encounter a situation that is known to cause problems, you are first presented with a notification about the situation, and then presented with an on-screen Intelligram message that provides additional information.

Intelligrams are "Intelligent Telegrams," with the addition of a logic rule that determines if the Intelligram is relevant for you and exactly when you should be notified about it. An Intelligram might contain workaround steps to a problem, directions for downloading a software patch, or a simple executable file for you to run.

Starshine team

Many persons have spent a great deal of effort to produceCosmi's   Starshine Software program line. We acknowledge programming teams in each title's manual. Here's a list of Team Starshine:

Concept: George Johnson, President/CEO

Executive Producer: Herb Kraft, Vice President/Publishing

Director of Research and Development: Chris Marinacci

Senior Programmers: Bill Weber, Ron Paludan

Programming/Testing: Emerald Burke, Carol Dunn, Cesar Garcia, Georgia Schubert, Brian Snofsky

Internet/QC: Amy Seeberger

Art and packaging: Beverly Johnson, Kathryn Berlfein, Susan Randle, David Serrano

Logistics: Dee Spencer, Sandra Padilla