TECHNICAL SUPPORT FORM

Name _____ Day Phone _____

Night Phone _____ OK to call until _____ PM (PST MST CST EST)

Address _____

City _____ State _____ Zip _____

Country _____

Version of MSDOS: _____

Version of Windows _____

Version of Mordor and Date of Last Edit _____
(found in the about box)

CPU (386/16, 486/66, etc) _____

RAM Memory _____

Hard Disk Space Available _____

Video Board - make and model _____

Screen Resolution: 640x480 800x600 1024x768 other _____

Number of Colors 16 256 65,000 (65K) 16 million other _____

Sound Card _____

In as much detail as possible what problem are you having. In other words, what where you doing when the problem occurred. Problems can be very specific, so please be the same.

_____

_____

_____

_____

_____

_____

_____

_____

Are you able to recreate the problem ? YES NO Does the problem occur everytime ? YES NO