

## Readme file for MicroHelp UnInstaller 16-bit

**IMPORTANT: Please review this information BEFORE using UnInstaller**

January 2, 1996

This release of UnInstaller 3 includes a 32-bit version of UnInstaller (V. 3.5) for Windows 95 users and a 16-bit version (V. 3.00.24) for Windows 3.1 users. Both versions are packaged together as a convenience for users who are making the transition from Windows 3.1 to Windows 95.

If you are using Windows 95, you will find the 32-bit UnInstaller more satisfactory to your operating environment. UnInstaller 32-bit performs operations on **both** 16-bit and 32-bit programs and files on a Windows 95 system. The notes below apply to UnInstaller 16-bit.

### **Registration**

UnInstaller comes with electronic registration which allows users in the U.S. and Canada to register UnInstaller **free** via modem or fax. If you do not have a modem, you can print out a fax/mail form and fax it to our toll-free 800 registration line (800-355-1466) or mail it to us. If you are not in the U.S. or Canada, you can register with your local distributor using the registration card and address labels enclosed with the international version of UnInstaller or print the fax/mail form and fax it to 404-612-9855.

Please be sure to register UnInstaller today so you will be eligible for low cost upgrades and our free technical support!

Both the 16-bit and 32-bit versions of UnInstaller have an electronic registration program. **It is not necessary to register both versions, as once you register one you are registered for both.** Please only run the electronic registration one time.

If you are a registered user of UnInstaller 3, you do not need to register this version. Your earlier registration will apply to this version as well.

If the electronic registration fails to complete successfully for any reason, UnInstaller is **still installed successfully** and ready to use. The electronic registration runs only **after** UnInstaller has been fully installed. If you do encounter a problem with the electronic registration, you can attempt to run it again by running the program, REGISTER.EXE, from your UnInstaller folder.

You may also register by contacting MicroHelp's Customer Service department via one of the following methods:

- \* Via phone at (770) 516-0899  
(U.K. Service Center 44 01703 814822)
- \* Via FAX at (770) 516-1099 to the attention of Customer Service  
(U.K. Service Center 44 01703 813830)
- \* Via e-mail through CompuServe (Go MicroHelp) or our BBS (770) 516-1497.

We will need the following information:

- \* Name
- \* Address
- \* Phone #
- \* Serial #

### **Monitoring Installations**

When using the Setup Monitor feature to track an installation, results *may* be less complete if the application already resides in whole or in part on the system. Some installation programs will not overwrite files already found on a system. In this circumstance, files cannot be noted by the monitoring process and may be missed in a de-installation process.

Some applications, upon completion of their installation, require a restart of Windows and/or the system itself. Again, this may have less-than-complete results from UnInstaller's Setup Monitor, particularly if the application's installation process relies on running anything from DOS before the installation completes.

### **Moving, Archiving or Transporting UnInstaller 3**

Moving, Archiving, or Transporting UnInstaller itself is not supported. This is because UnInstaller 3 will crash if you remove its files while it is still running. To remove 16-bit UnInstaller from your system, run the 'UnInstall UnInstaller 3' program.

### **CD-ROM Issues**

UnInstaller 3 does not support the transport of applications needing files residing solely on CD. This should not be a significant problem since reinstallation of an application from CD is usually much faster than installing from floppy diskettes.

### **Sounds**

No sound files are included with UnInstaller. However, the following events (settings) are added to your WIN.INI to produce sounds in UnInstaller 16-bit:

- \* Unistart : sounds upon startup of UNI3
- \* Uniend : sounds upon exit of UNI3
- \* Unikill : sounds upon deletion of a file from the 'Restore' module
- \* Unistomp : in 'Delete' module, when number of bytes deleted is displayed
- \* Unidone : - when analysis of an application (before deletion) is completed  
- upon completion of a 'delete'  
- upon completion of a 'restore'

You may turn these on or off in the 'Preferences...' option in the 'File' Menu. On the 'View' tab (under 'Confirmations'), the option for 'Sounds' can be checked or unchecked.

In order to set or change the .WAV file used for each sound:

- 1) In Control Panel, clicking on 'Sounds' will allow you to change the sound associated with an event.
- 2) Using UnInstaller's INIClean feature will allow you to edit your WIN.INI file's

[sounds] section.

3) Using the Windows 'System Editor' (SYSEDIT.EXE) feature will also allow you to edit the WIN.INI file.

## **Manual Errata**

### **Uninstalling UnInstaller**

Some changes made to the interface of the 'UnInstall UnInstaller 3' program did not occur in time to be reflected in the 'User's Guide'. This feature now has only one checkbox, which contains the offer to 'Delete Archives, Backups, and Configuration files'. It also now uses the expression 'Delete', as opposed to 'Kill'.

### **FILOG.COM and CONFIG.SYS Changes**

In the original release of UnInstaller 16-bit, an entry referencing a TSR, FILOG.COM, was added to the CONFIG.SYS file. This release of UnInstaller 16-bit uses a DLL (non-TSR), FILOG.DLL, instead of FILOG.COM. The use of this DLL requires no modifications whatsoever to configuration files and is not resident in memory in any way. Please note that Monitor is the only feature of UnInstaller that utilizes FILOG.DLL.

### **Added Features**

Two options available in the 'File' menu are not reflected in the 'User's Guide':

- 1) 'Rebuild Orphans...' allows you to rebuild the Orphans database, without waiting for UnInstaller to prompt you.
- 2) 'Rebuild SmartLinks...' allows you to rebuild the SmartLinks database without waiting for UnInstaller to prompt you.

### **Icons**

Some changes to the UnInstaller 3 icons are not reflected in the 'User's Guide'. The icons for the 'View Report File', 'Delete', 'Restore' and 'Disk Data' features have been updated. The functionality of these features, however, remains the same.

### **Dr. Watson**

We highly recommend that you turn off Dr. Watson before running UnInstaller 16-bit. Dr. Watson may cause your system to run much slower than usual and will not provide any useful information for our technical support staff should you encounter problems.

### **FolderBolt**

UnInstaller 16-bit may not operate properly with FolderBolt (version 1.01, by Kent Marsh

Ltd.) running. You must first disable FolderBolt before running UnInstaller. To disable FolderBolt, load the WIN.INI file into a text editor (such as Notepad) and search for the line "LOAD=" (it should be located near the top of the file.) On the "LOAD=" line you will see a reference to "FBOLT.EXE". Remove that item from the "LOAD=" and save the WIN.INI file. Restart Windows. You can now safely run UnInstaller.