

Readme file for MicroHelp UnInstaller 32-bit

IMPORTANT: Please review this information BEFORE using UnInstaller

January 2, 1996

This release of UnInstaller 3 includes a 32-bit version of UnInstaller (V. 3.5) for Windows 95 users and a 16-bit version (V. 3.00.24) for Windows 3.1 users. Both versions are packaged together as a convenience for users who are making the transition from Windows 3.1 to Windows 95. If you are upgrading from an earlier version of UnInstaller, the 16-bit version is not included. The notes below apply to UnInstaller 32-bit.

Please note that UnInstaller 32-bit performs operations on **both** 16-bit and 32-bit programs and files on a Windows 95 system.

Registration

UnInstaller comes with electronic registration which allows users in the U.S. and Canada to register UnInstaller **free** via modem or fax. If you do not have a modem, you can print out a fax/mail form and fax it to our toll-free 800 registration line (800-355-1466) or mail it to us. If you are not in the U.S. or Canada, you can register UnInstaller with your local distributor using the registration card and address labels enclosed with the international version of UnInstaller or print the fax/mail form and fax it to 404-612-9855.

Please be sure to register UnInstaller today so you will be eligible for low cost upgrades and our **free** technical support!

Both the 16-bit and 32-bit versions of UnInstaller have an electronic registration program. **It is not necessary to register both versions, as once you register one you are registered for both.** Please only run the electronic registration one time.

If you are a registered user of UnInstaller 3, you do not need to register the 32-bit version. Your earlier registration will apply to this version as well.

If the electronic registration fails to complete successfully for any reason, UnInstaller is **still installed successfully** and ready to use. The electronic registration runs only **after** UnInstaller has been fully installed. If you do encounter a problem with the electronic registration, you can attempt to run it again by running the program, REGISTER.EXE, from your UnInstaller folder.

You may also register by contacting MicroHelp's Customer Service department via one of the following methods:

- Via phone at (770) 516-0899
(U.K. Service Center 44 01703 814822)
- Via FAX at (770) 516-1099 to the attention of Customer Service
(U.K. Service Center 44 01703 813830)
- Via e-mail through CompuServe (Go MicroHelp) or our BBS (770) 516-1497.

We will need the following information:

- Name
- Address
- Phone #

- Serial #

If You Are Upgrading from an Earlier Version of UnInstaller

If you have configured your PC as a dual boot system (running both Windows 95 and Windows 3.X) and you have created backups or archives with the 16-bit version of UnInstaller **under Windows 3.1**, you will not be able to use UnInstaller 32-bit to restore these archives/backups to your Windows 95 directory. This is because the Windows-specific files that have been archived or backed up were from Windows 3.1 and not Windows 95. You should **not** delete the 16-bit version of UnInstaller until you are certain you no longer need any archives/backups created in that version under Windows 3.1.

If you created archives/backups with the 16-bit version of UnInstaller 3 **under Windows 95**, you **can** use the 32-bit version of UnInstaller 3 to restore these to your Windows 95 system.

Windows NT

UnInstaller 32-bit is designed exclusively for the Windows 95 desktop user interface. Windows NT, version 3.51, does not support the Windows 95 desktop user interface; therefore UnInstaller 32-bit will not run on Windows NT.

User Interface Changes

The 32-bit version of UnInstaller has been redesigned to offer the look and feel of Windows 95. The main window for each of the UnInstaller functions (Windows Cleanup, Delete, Move, Archive, Transport, etc.) has a buttonbar along the top of the window which replaces the large buttons on the right-hand side of the window . For more information on using these functions, see the 32-bit UnInstaller Help file.

Orphan Finder

The Orphan Finder feature has been modified for the Windows 95 environment. In UnInstaller 32-bit, an orphan is defined as a Windows executable that cannot be launched because it is not currently attached to your desktop or Windows 95 Start menu. Orphan Finder locates these orphaned executables and gives you the option of reattaching them to the Windows 95 Start menu. Since Orphan Finder now reattaches rather than removes orphans, the Backup tab in Preferences no longer has an Orphan Finder checkbox. In addition, Orphan Finder no longer scans for Dynamic Link Library (DLL) files.

Windows Cleanup

The archive function in Windows Cleanup has been simplified. To archive files deleted in Windows Cleanup, select 'Preferences' from the 'File' menu. Click on the 'Backup' tab. Check the 'Windows Cleanup' box under the 'Enable Backup For:' options. UnInstaller will automatically create backups for any files deleted in Windows Cleanup. This replaces the 'Mark to Archive' button on the Windows Cleanup window.

Viewing Files

Windows 95 provides over 30 file viewers (called the Quick View viewers) that are available to any Windows 95 application. UnInstaller takes advantage of these viewers and allows you to view the contents of almost every file on your system. Unfortunately, Windows 95 does not install the Quick

View viewers as part of a standard installation. If you have the CD-ROM version of Windows 95, you can easily install the Quick View viewers.

Note: The Quick View viewers are only available on the CD-ROM version of Windows 95. If you do not have the CD-ROM version of Windows 95, you can download the Quick View viewers as a self-extracting archive (QUICKVU.EXE) from:

- Microsoft's WEB server at <http://www.microsoft.com/kb/softlib/cdextras.htm>
- MicroHelp's BBS in Conference 12 (PowerDesk)
- MicroHelp's forum on CompuServe (GO MICROHELP) in Lib 4 (PowerDesk).

For more information on installing the Quick View viewers, see the UnInstaller 3 Help file.

Monitoring Installations

To run Setup Monitor, select it from the UnInstaller group on the Windows 95 Start menu.

When using the Setup Monitor feature to track an installation, results *may* be less complete if the application already resides in whole or in part on the system. Some installation programs will not overwrite files already found on a system. In this circumstance, files cannot be noted by the monitoring process and may be missed in a de-installation process.

Some applications, upon completion of their installation, require a restart of Windows and/or the system itself. Again, this *may* have less-than-complete results from UnInstaller's Setup Monitor, particularly if the application's installation process relies on running anything from DOS before the installation completes.

If you are installing from a CD-ROM, you may select either the setup program as directed by your application's instructions or, when available, you may select the autorun.inf file in the root of the CD-ROM. Either should be run through the Setup Monitor.

If the CD-ROM has an autorun.inf file in the root and you have AutoPlay turned on, the autorun.inf will be run automatically. In this case, you should run Setup Monitor before inserting the CD-ROM. Setup Monitor will detect the autoplay and begin monitoring its activity.

Moving, Archiving or Transporting UnInstaller 3

Moving, Archiving, or Transporting UnInstaller itself is not supported. This is because UnInstaller 3 will crash if you remove its files while it is still running. To remove 32-bit UnInstaller from Windows 95, use the Add/Remove Programs Control Panel applet. For more information, see the UnInstaller Help file.

CD-ROM Issues

UnInstaller 3 does not support the transport of applications needing files residing solely on CD. This should not be a significant problem since reinstallation of an application from CD is usually much faster than installing from floppy diskettes.

Manual Errata

Added Features

Two options are available in the 'File' menu which are not reflected in the 'User's Guide':

- 1) 'Rebuild Orphans...' allows you to rebuild the Orphans database, without waiting for UnInstaller to prompt you.
- 2) 'Rebuild SmartLinks...' allows you to rebuild the SmartLinks database without waiting for UnInstaller to prompt you.

Icons

Some changes to the UnInstaller 3 icons are not reflected in the 'User's Guide'. The icons for the 'View Report File', 'Delete', 'Restore' and 'Disk Data' features have been updated. The functionality of these features, however, remains the same.

Microsoft Plus

We highly recommend that you turn off the Microsoft Plus System Agent before running UnInstaller. Conflicts can occur if System Agent starts a disk scan while UnInstaller is running.