

INTERNATIONAL TELECOMMUNICATION UNION

ITU-T RECOMMENDATION SUMMARY

Rec. No. : Q.83.2 **Title :** Stage 2 description for call completion supplementary services

Study Group : XI - Switching and Signalling

Version : Revised

Date of adoption : 1992

Notes :

CALL HOLD

Recommendation Q.83.2 defines the stage 2 of the Call Hold (CH) supplementary service. Stage 2 identifies the functional capabilities and the information flows needed to support the service as described in stage 1. The stage 2 description also identifies user operations not directly associated with a call (see Recommendation I.130).

Recommendation Q.83.2 is specified according to the methodology specified in Recommendation Q.65.

In addition, Recommendation Q.83.2 does not specify the requirements where the service is provided to the user via a private ISDN. Recommendation Q.83.2 does not specify the requirements for the allocation of defined functional entities within a private ISDN, it does however define which functional entities may be allocated to a private ISDN.

Recommendation Q.83.2 does not specify the additional requirements where the service is provided to the user via a telecommunications network that is not an ISDN.

The Call Hold service allows a user to interrupt communications on an existing call/connection and then subsequently, if desired, re-establish communications. A B-channel may or may not be reserved after the communication is interrupted to allow the origination or possible termination of other calls. Reservation must be provided by the service provider as a user option. The Call Hold service includes the retrieve operation which re-establishes communication on a B-channel between the served user and the held party.

This supplementary service is not applicable to non-voice services.

Recommendation Q.83.2 is applicable to the stage 3 Recommendations for the integrated services digital network.

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