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DOS HCT Problem Report Form

Upon encountering a problem, please fill out a copy of this form and attach it to the HCT Checklist to be returned to Microsoft. Problems should also be submitted as Service Requests via your OnLine account. Thank you.

Customer Information

Technician:

Company:

Date:

Phone: ()

DOS 5.0 Information

Release (From ver command)

Does problem occur with DOS running in conventional memory?

Problem Description

(please be specific)

Steps to Reproduce

(just specify the test number if found in the HCT)

CONFIG.SYS

device version #

AUTOEXEC.BAT

CONFIG.SYS, continued

device version #

AUTOEXEC.BAT, continued

Additional Software (network, etc.)

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Hardware Configuration Information

Computer

BIOS

Monitor

Graphics Card

Hard Disk Size

Floppy Drive(s)

Mouse Model

Additional Hardware (network cards, serial cards, etc.)

RAM

Version/Date:

ROM Version

Manufacturer:

Serial: Which COM?

Contact

Phone: ()

high memory?

BUS: Which IRQ?