Regulatory Requirements
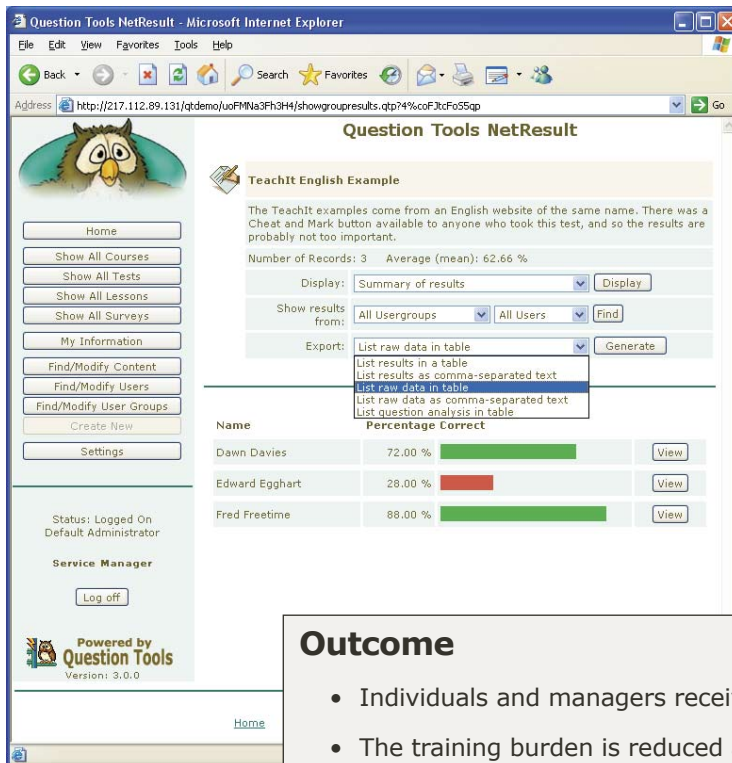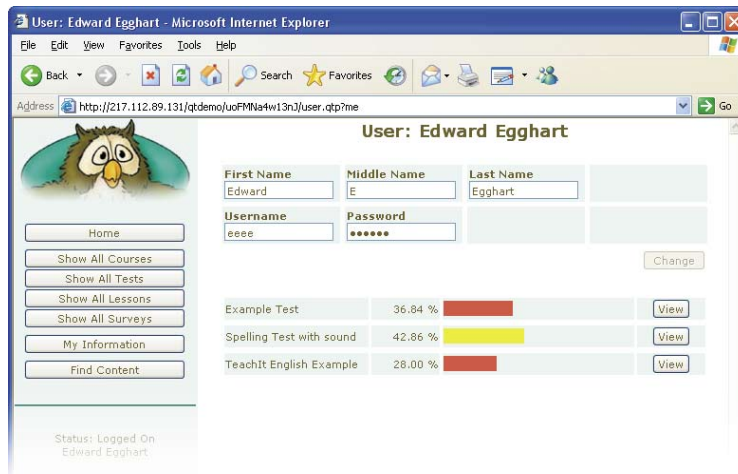
Problem

The need to demonstrate that staff understand various regulations and legislation can be an expensive training burden. Training all staff is one common, but expensive solution. These costs are increased by the requirement that all staff be tested, records kept, with even individual answers to questions made available to regulators and inspectors.

Solution

Question Tools Editor can be used to create tests where questions are selected at random, thus ensuring that no employee receives the same test. The tests can be delivered using Question Tools NetResult across an intranet or the internet, while staff need only a web browser such as Internet Explorer. Individual and group results are automatically collected and analysed. Relevant e-learning can also be delivered using NetResult.

www.questiontools.com

Outcome

- Individuals and managers receive immediate results.

- The training burden is reduced as only those who fail are trained.

- Operational costs are reduced as fewer staff need to be absent from their posts for training.

- The tests provide an incentive for staff to revise and use any relevant e-learning that is present, thereby increasing the pass rate.

- The data needed for management and the regulators is immediately available in a simple graphical display, while both results summaries and even users' detailed answers can be exported straight into a spreadsheet.

- If inspected, any user's test can be viewed in the order in which the user saw the test, complete with their marked answers.