
Macintosh specific info:

QuickTime 2.0 and SoundManager 3.0 should be installed on all Macintosh systems (all previous versions should be removed before installing these current versions).

PC specific info:

QuickTime 2.01 for Windows should be installed on all PC systems (all previous versions should be removed before installing this current version).

If you are running a third party desktop program other than the Windows Program Manager, you may experience problems installing the program.

Installation Technical Support Numbers:

For questions regarding QuickTime 2.01 for Windows or QuickTime 2.0 for the Macintosh you can reach **Technical Support at Apple Computer 1-800-950-2442**

America Online Technical Support at 1-800-827-3338

EarthLink Network Technical Support at 1-213-644-9500

Video Driver and Board Compatibility information.

Some video boards and drivers do not properly support all of the graphics display functions required by Windows and consequently are not supported by Experience Hawaii. The following is a list of manufacturers of the most commonly used video boards with their phone numbers, BBS numbers and **Technical Support** numbers. If you have video card or sound card problems please call them directly.

VIDEO BOARD INFORMATION

Ahead Systems, Inc.

Main# 510.623.0900 - BBS# 510.623.0961

ATI Technologies

TS# 905.882.2626BBS - BBS# 905.764.9404

Boca Research, Inc.

Main# 407.997.6227 - TS# 407.241.8088

BBS# 407.241.1601

Diamond Systems, Inc.

TS# & Main 408.736.2000 - BBS# 408.730.1100

Hercules Technology, Inc.

TS# 510.623.6050

BBS# 510.623.7034 (9,600 Baud) BBS# 510.623.7142

National Design, Inc.

TS# 512.794.8533 - BBS# 512.329.6327

Orchid Technology, Inc.

TS# 510.683.0323 - BBS# 510.683.0327

Trident Microsystems, Inc.

Main# 415.691.9211 - BBS# 415.691.1016

Tseng Labs

Main# 215.968.0502

SOUND BOARD INFORMATION

Media Vision

Main# 800.638.2807 - TS# 510.770.9905

BBS# 510.770.1661 (2400 Baud)

BBS# 510.770.0527 (9600 Baud)

Roland Corp

Main# 213.685.5141

Turtle Beach Systems

Main# 717.767.0200 - BBS# 717.767.5934

If you experience problems running Experience Hawaii software, particularly faulty functionality, erroneous color display or even crashes, you can try the following steps to resolve the problem:

Make sure you are running the appropriate driver for your video card (check Windows Setup in the "Main" Program Group).

Make sure you are using a video driver with 256 colors.

Make sure you have the latest version of your video board display driver (contact your video board manufacturer for more information).

SOUND BOARD COMPATIBILITY INFORMATION:

This product is compatible with the SoundBlaster standards: SoundBlaster 8, SoundBlaster 16, Audio Blaster, and Pro Audio Plus 16.

TECHNICAL SUPPORT FOR EXPERIENCE HAWAII v1.0

(812) 829-1007 9 a.m. - 6 p.m. Eastern Standard Time

Experience Hawaii v1.0

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StarPress

425 Market St.

San Francisco, CA 94105

(415) 778-3100

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