EXPERIENCE HAWAII v1.0 README.TXT

To install on a PC, start Windows, insert the CD-ROM into your CD-ROM drive and choose File/Run from the Program Manager and type x:\SETUP (where "x:" is the drive letter of your CD drive). Follow the installation instructions on the screen, then double-click on the Experience Hawaii icon which has been installed in your Hawaii Program Group.

To install on a Macintosh insert the CD-ROM into you CD-ROM drive and select the Experience Hawaii icon from within the CD-ROM Hawaii folder and DRAG AND DROP it to your hard drive, then double-click the Experience Hawaii icon on your hard drive.

Recommended System Requirements

To get the best performance from iTravel's Experience Hawaii v1.0 make sure your computer meets the following requirements:

Supported Hardware Platforms:

1. PC
a) CPU 486DX/100
b) 12megs Ram
c) 4megs Hard Disk Space
d) Video card supporting SVGA w/256 colors
e) CD-ROM drive (4x Speed)
f) 16 bit Sound Card (w/External Speakers)
g) QuickTime for Windows v2.0
h) Windows 3.1
I) Serial or Bus Mouse
2. MACINTOSH
2. MACINTOSH a) Centris 660 A/V (or later model)
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a) Centris 660 A/V (or later model)b) 12megs Ram
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 a) Centris 660 A/V (or later model) b) 12megs Ram c) 4megs Hard Disk Space d) 8 bit Color Display
 a) Centris 660 A/V (or later model) b) 12megs Ram c) 4megs Hard Disk Space d) 8 bit Color Display e) CD-ROM Drive (4x speed)
a) Centris 660 A/V (or later model) b) 12megs Ram c) 4megs Hard Disk Space d) 8 bit Color Display e) CD-ROM Drive (4x speed) f) QuickTime v2.0

<u>Important Technical Information</u> (Before using this software program)

General Information:

Minimum System Requirements

We recommend running with your Monitor settings at 640 X 480 Resolution for full screen display when using Experience Hawaii.

Disable your Screen Savers.

Running with 3rd party memory managers or Virtual Memory, ram compression software and TSR programs is not supported.

Running with Ram Doubler or Virtual Memory is not supported.

Maximizing Performance

This program manipulates large amounts of graphical data. To maximize performance quit all other applications. This will maximize the amount of memory available to the program. Performance will also be greatly enhanced by the use of a double-speed, or faster, CD-ROM drive.

The default settings have been selected to be compatible with most hardware configuration settings. To improve performance on your PC you can try changing the following settings in your QTW.INI (QuickTime Windows Information File). Replace the following line item after the "=" or add it to your QTW.INI file -

[Video] With [Video]

Optimize=*Driver* Optimize=*Hardware*

Macintosh specific info:

QuickTime 2.0 and SoundManager 3.0 should be installed on all Macintosh systems (all previous versions should be removed before installing these current versions).

PC specific info:

QuickTime 2.01 for Windows should be installed on all PC systems (all previous versions should be removed before installing this current version).

If you are running a third party desktop program other than the Windows Program Manager, you may experience problems installing the program.

Installation Technical Support Numbers:

For questions regarding QuickTime 2.01 for Windows or QuickTime 2.0 for the Macintosh you can reach **Technical Support at Apple Computer 1-800-950-2442**

America Online Technical Support at 1-800-827-3338 EarthLink Network Technical Support at 1-213-644-9500

Video Driver and Board Compatibility information.

Some video boards and drivers do not properly support all of the graphics display functions required by Windows and consequently are not supported by Experience Hawaii. The following is a list of manufacturers of the most commonly used video boards with their phone numbers, BBS numbers and **Technical Support** numbers. If you have video card or sound card problems please call them directly.

VIDEO BOARD INFORMATION

Ahead Systems, Inc.

Main# 510.623.0900 - BBS# 510.623.0961

ATI Technologies

TS# 905.882.2626BBS - BBS# 905.764.9404

Boca Research, Inc.

Main# 407.997.6227 - TS# 407.241.8088 BBS# 407.241.1601

Diamond Systems, Inc.

TS# & Main 408.736.2000 - BBS# 408.730.1100

Hercules Technology, Inc.

TS# 510.623.6050

BBS# 510.623.7034 (9,600 Baud) BBS# 510.623.7142

National Design, Inc.

TS# 512.794.8533 - BBS# 512.329.6327

Orchid Technology, Inc.

TS# 510.683.0323 - BBS# 510.683.0327

Trident Microsystems, Inc.

Main# 415.691.9211 - BBS# 415.691.1016

Tseng Labs

Main# 215.968.0502

SOUND BOARD INFORMATION

Media Vision

Main# 800.638.2807 - TS# 510.770.9905 BBS# 510.770.1661 (2400 Baud) BBS# 510.770.0527 (9600 Baud)

Roland Corp

Main# 213.685.5141

Turtle Beach Systems

Main# 717.767.0200 - BBS# 717.767.5934

If you experience problems running Experience Hawaii software, particularly faulty functionality, erroneous color display or even crashes, you can try the following steps to resolve the problem:

Make sure you are running the appropriate driver for your video card (check Windows Setup in the "Main" Program Group).

Make sure you are using a video driver with 256 colors.

Make sure you have the latest version of your video board display driver (contact your video board manufacturer for more information).

SOUND BOARD COMPATIBILITY INFORMATION:

This product is compatible with the SoundBlaster standards: SoundBlaster 8, SoundBlaster 16, Audio Blaster, and Pro Audio Plus 16.

TECHNICAL SUPPORT FOR EXPERIENCE HAWAII v1.0

(812) 829-1007 9 a.m - 6 p.m. Eastern Standard Time

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For more information about iTravel or StarPress and our future products, please contact us at:

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