

## Flowchart Series 1: Troubleshooting Windows Setup

### Chart 1.1

Windows Resource Kit Reference

“Memory and Windows Startup Requirements” in Chapter 5

Chart 1.2

Windows Resource Kit Reference

“Windows Setup: A Technical Discussion” in Chapter 1

“Troubleshooting Setup” in Chapter 13

## Flowchart Series 1: Troubleshooting Windows Setup

### Chart 1.3

Windows Resource Kit Reference

“Setting Up Windows for a Network” in Chapter 1

Chart 1.4

## Flowchart Series 1: Troubleshooting Windows Setup

Chart 1.5A

Windows Resource Kit Reference

“Creating a ‘Clean Boot’ for Troubleshooting” in Chapter 13

Chart 1.5B

Windows Resource Kit Reference

“Creating a ‘Clean Boot’ for Troubleshooting” in Chapter 13

## Flowchart Series 1: Troubleshooting Windows Setup

Chart 1.6

Other References

Chapter 15, “Maintaining Windows with Setup,” in Windows User’s Guide

Chart 1.7

## Flowchart Series 1: Troubleshooting Windows Setup

### Chart 1.8

Chart 2.1

Windows Resource Kit Reference

Flowchart 2.8: "Mouse Doesn't Work in Non-Windows Applications"

## Flowchart Series 2: Troubleshooting Hardware Problems

Chart 2.2

Windows Resource Kit Reference

“Printing from Serial Ports” in Chapter 10

“Tips for Specific Printing Problems” in Chapter 13

Chart 2.3

Windows Resource Kit Reference

“Troubleshooting Display Problems” in Chapter 13

## Flowchart Series 2: Troubleshooting Hardware Problems

### Chart 2.4

Chart 2.5A

## Flowchart Series 2: Troubleshooting Hardware Problems

### Chart 2.5 B

Chart 2.6

Windows Resource Kit Reference

“Troubleshooting Windows in 386 Enhanced Mode” in Chapter 13

## Flowchart Series 2: Troubleshooting Hardware Problems

Chart 2.7

Windows Resource Kit Reference

“Troubleshooting Networks” in Chapter 13

Chart 2.8

Windows Resource Kit Reference

“Troubleshooting Non-Windows Applications” in Chapter 13

## Flowchart Series 3: Troubleshooting Windows Fonts

### Chart 3.1

Windows Resource Kit Reference

“TrueType and Windows 3.1” in Chapter 9

“Troubleshooting Fonts” in Chapter 13

Chart 3.2

Chart 3.3

Chart 3.4

Chart 4.1

Windows Resource Kit Reference

“Determining Print Method” in Chapter 10

“Troubleshooting Printing” in Chapter 13

## Flowchart Series 4: Troubleshooting Windows Printing

Chart 4.2

Windows Resource Kit Reference

“Printing with a Network Driver” in Chapter 10

“Troubleshooting Printing” in Chapter 13

“Troubleshooting Networks” in Chapter 13

Chart 4.3

Windows Resource Kit Reference

“Printer Ports” in Chapter 10

“Troubleshooting Printing” in Chapter 13

## Flowchart Series 4: Troubleshooting Windows Printing

### Chart 4.4

#### Windows Resource Kit Reference

“Printing with a Network Driver” in Chapter 10

“Novell NetWare” in Chapter 12

“Troubleshooting Printing” in Chapter 13

“Troubleshooting Networks” in Chapter 13

Chart 5.1A

Windows Resource Kit Reference

“Windows 386 Enhanced Mode and Memory” in Chapter 5

“Troubleshooting Windows in 386 Enhanced Mode” in Chapter 13

## Flowchart Series 5: Troubleshooting Windows Operating Problems

### Chart 5.1B

Chart 5.2

Windows Resource Kit Reference

“Memory, Windows, and the Network” in Chapter 12

“Troubleshooting Networks” in Chapter 13

## Flowchart Series 5: Troubleshooting Windows Operating Problems

Chart 5.3A

Windows Resource Kit Reference

“Troubleshooting GP Faults” in Chapter 13

Chart 5.3B

Windows Resource Kit Reference

“Troubleshooting GP Faults” in Chapter 13

## Flowchart Series 5: Troubleshooting Windows Operating Problems

Chart 5.4

Windows Resource Kit Reference

“Tips for Running Non-Windows Applications” in Chapter 7

“Troubleshooting for Non-Windows Applications” in Chapter 13

Chart 5.5

Windows Resource Kit Reference

“Tips for Running Non-Windows Applications” in Chapter 7

“Troubleshooting for Non-Windows Applications” in Chapter 13

## Flowchart Series 5: Troubleshooting Windows Operating Problems

### Chart 5.6

Windows Resource Kit Reference

“Troubleshooting TSRs During Setup” in Chapter 13

“Troubleshooting TSR Compatibility Problems” in Chapter 13

Chart 5.7

Windows Resource Kit Reference

“Troubleshooting TSRs During Setup” in Chapter 13

“Troubleshooting TSR Compatibility Problems” in Chapter 13

## Flowchart Series 5: Troubleshooting Windows Operating Problems

### Chart 5.8

Chart 5.9

Windows Resource Kit Reference

“Troubleshooting Windows Running in Standard Mode” in Chapter 13

## Flowchart Series 5: Troubleshooting Windows Operating Problems

Chart 5.10

Windows Resource Kit Reference

Chapter 11, “Compound Documents in Windows 3.1”

Chart 6.1

Windows Resource Kit Reference

“Troubleshooting Multimedia” in Chapter 13

## Flowchart Series 6: Troubleshooting Multimedia Windows

Chart 6.2

Windows Resource Kit Reference

“Troubleshooting Multimedia” in Chapter 13

Chart 6.3

Windows Resource Kit Reference

“Troubleshooting Multimedia” in Chapter 13

## Flowchart Series 6: Troubleshooting Multimedia Windows

Chart 6.4

Windows Resource Kit Reference

“Troubleshooting Multimedia” in Chapter 13

Chart 6.5

Windows Resource Kit Reference

“Troubleshooting Multimedia” in Chapter 13

## Flowchart Series 6: Troubleshooting Multimedia Windows

Chart 6.6

Windows Resource Kit Reference

“Troubleshooting Multimedia” in Chapter 13

## More About MS-DOS, Microsoft Windows, and Personal Computers

### Print References:

- Windows User's Guide and the Getting Started booklet in your Windows 3.1 package.

- Started booklet in your MS-DOS 5.0 package.

- Microsoft Press, 1991.

### Online References:

- related to the screen elements in Microsoft Windows. To get online help, press F1 or choose a command from the Help menu in Program Manager or File Manager.

### Support Services and Training:

- Microsoft Product Support Services and how to use the Microsoft Forums on CompuServe.

- Resource Kit for information about Microsoft University, the Microsoft Authorized Training Centers, and other sources of information and training.

Also, in Appendix A, "Windows Resource Directory," there is an extensive list of reference materials.



