

Name Stalker

F O R M A C I N T O S H & W I N D O W S



USER'S GUIDE

©2000-2001 Digital Point Solutions. All Rights Reserved

Digital Point Solutions
3570 Tony Drive
San Diego, CA 92122-2307
USA

Digital Point, Name Stalker and the Digital Point Solutions logo are registered trademarks of Digital Point Solutions. All other trademarks are the property of their respective owners.

All persons and companies listed in the examples here are purely fictitious, and any resemblance to existing companies and persons is purely coincidental.

Mention of non-Digital Point Solutions products is for informational purposes only and constitutes neither an endorsement nor a recommendation.

Limited Warranty & Disclaimer

Limited Warranty. Digital Point Solutions warrants that for sixty (60) days from the date of original purchase the media (for example, the diskettes) on which the Software is contained will be free from defects in materials and workmanship.

Customer Remedies. Digital Point Solutions' and its suppliers' entire liability, and your exclusive remedy, shall be, at Digital Point Solutions' option, either (i) to return the purchase price paid for the license, if any, or (ii) to replace the defective media on which the Software is contained with a copy on nondefective media. You must return the defective media to Digital Point Solutions at your expense with a copy of your receipt. This limited warranty is void if the defect has resulted from accident, abuse, or misapplication. Any replacement media will be warranted for the remainder of the original warranty period. Outside the United States, this remedy is not available to the extent that Digital Point Solutions is subject to restrictions under United States export control laws and regulations.

Warranty Disclaimer. To the maximum extent permitted by applicable law, and except for the limited warranty set forth herein, THE SOFTWARE IS PROVIDED ON AN "AS IS" BASIS WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. WITHOUT LIMITING THE FOREGOING PROVISIONS, YOU

ASSUME RESPONSIBILITY FOR SELECTING THE SOFTWARE TO ACHIEVE YOUR INTENDED RESULTS, AND FOR THE INSTALLATION OF, USE OF, AND RESULTS OBTAINED FROM THE SOFTWARE. WITHOUT LIMITING THE FOREGOING PROVISIONS, DIGITAL POINT SOLUTIONS MAKES NO WARRANTY THAT THE SOFTWARE WILL BE ERROR-FREE OR FREE FROM INTERRUPTIONS OR OTHER FAILURES, OR THAT THE SOFTWARE WILL MEET YOUR REQUIREMENTS. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, DIGITAL POINT SOLUTIONS DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT WITH RESPECT TO THE SOFTWARE AND THE ACCOMPANYING DOCUMENTATION. SOME STATES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. The foregoing provisions shall be enforceable to the maximum extent permitted by applicable law.

<i>Limited Warranty & Disclaimer</i>	3
<i>Table of Contents</i>	5
<i>Preface: Getting Help</i>	7
Customer Support	7
Technical Support	8
Using Name Stalker Documentation	8
<i>Chapter 1: Name Stalker Software License</i>	1
What Is A Software License?	2
Extending Your Software License	2
<i>Your License</i>	3
Software License Agreement	4
<i>Chapter 2: Name Stalker Basics</i>	5
Background	5
Main Menu	6
New Domain	7
Preferences	9
<i>SMTP Server</i>	9
<i>Email Address That Report Comes From</i>	9
<i>Check If Domain Resolves</i>	9
<i>Check If Domain Released</i>	10
<i>Relookups Include Domains Queried Today</i>	10
<i>Download Updated Parsing Code Every</i>	10
<i>Last Checked For Update On</i>	10
<i>Concurrent Whois Lookups</i>	11

Email Report	11
Search	12
Import	13
<i>Troubleshooting</i>	<i>15</i>
Reliability Of Whois Servers	15
Recover Command	15
<i>Index</i>	<i>17</i>

Preface: Getting Help

Welcome to Name Stalker from Digital Point Solutions. Name Stalker is a tool designed to help you manage domains easily and effectively.

The user was kept in mind when Name Stalker was designed. Name Stalker is simple, yet powerful, and in most cases, you will never need to open this manual again.

If you are new to a computer, it is advised that you learn the basics of computers, such as: using the mouse, working with disks, and other computer conventions. See the documentation that came with your computer or operating system.

Customer Support

Customer support is used for placing license extension orders or ordering products or services. You may reach customer support at sales@digitalpoint.com or 858-452-3696.

You may also visit <http://www.digitalpoint.com/support/> for other support options.

Technical Support

Technical support is reserved for any licensed user that is having any problems with Name Stalker. You may reach technical support at: support@digitalpoint.com or via fax at: 858-452-9503.

Technical support email is monitored regularly and in most cases, you will receive a reply within an hour.

If you have purchased a support contract, you will have access to Digital Point Solutions' toll-free support.

Using Name Stalker Documentation

The user's guide is what you will use the most. It contains everything you need to know about Name Stalker.

Start by reading *Chapter 1: Name Stalker Software License*, for information regarding your rights as a licensee of the software.

The *Common Questions* section of the user's guide is a very good chapter to read as well.

Chapter 1: Name Stalker Software License

Name Stalker is licensed on a per domain basis. What this means is the license fees are based on the number of domains that you wish to track. License fees are one-time fees with no ongoing fees for licensing. You may at any time upgrade your domain license. Unlimited domain licenses are also available, please contact Digital Point Solutions for details.

The Name Stalker software license is non-transferable.

Payment of your license fee grants you the following:

- Right to use Name Stalker in a single-user environment
- Technical support via email or fax for life
- All minor revisions of Name Stalker at no additional charge
- Use of Name Stalker for a single company

Your license does NOT grant you following:

- The ability to view or modify the source-code.

For an additional fees you can purchase additional products or services, such as toll-free technical support, 24/7 tech support, addi-

tional manuals, support for multiple companies, third party credit card authorization software, etc.

What Is A Software License?

The Name Stalker software license is a license to use the software for a set number of domains. You are paying for the right to use the software for those domains.

Name Stalker is licensed in 2,000 domain increments. When your software license is nearing its end, Name Stalker will automatically notify you when you are less than 25 domains from the end of your license.

Extending Your Software License

The licensing is the sole responsibility of the user to keep up to date. Name Stalker will notify the user when the customer license has less than 25 domains remaining. Digital Point Solutions is not responsible for any loss of business due to re-licensing the software. You must allow Digital Point Solutions five (5) working days to ship a new key code to extend your license.

The licensing fee is subject to change annually. Once payment has been received for a license extension, Digital Point Solutions will ship you a new key code via email, which will allow your customer license to be extended.

Software License Agreement

By opening this package and using this software, you are bound by the terms and agreements of the software license agreement that is included with this software. If for any reason you are not satisfied, you may return the product, with a disk package that **is factory sealed**, to the original vendor that you purchased the software from. (Subject to the return policy of the vendor. Please confirm their return policy with them.)

Chapter 2: Name Stalker Basics

Name Stalker was designed with the end user in mind. It was made as simple and powerful as today's technologies allow.

While every effort has been made in our software quality assurance department, software can always be improved. We would like to hear back from you with any problems, or additional ideas you may have, no matter how small. If you have any suggestion for Name Stalker, you can drop us a line at suggestions@digitalpoint.com.

Background

What is Name Stalker good for? Name stalker can be used by ISPs and web hosting companies to make sure their customers domains do not lapse.

With domains treated as commodities you can also use Name Stalker to watch for domains that may come available because they went too far past due. As an example of just such an event, Digital Point Solutions secured digitalpoint.com due to just such an event.

Main Menu

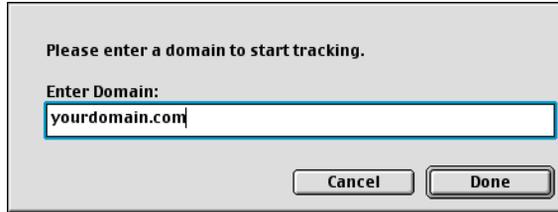
When you open Name Stalker, you will be taken to the main menu screen.



From this screen, you can navigate to various other sections of Name Stalker.

New Domain

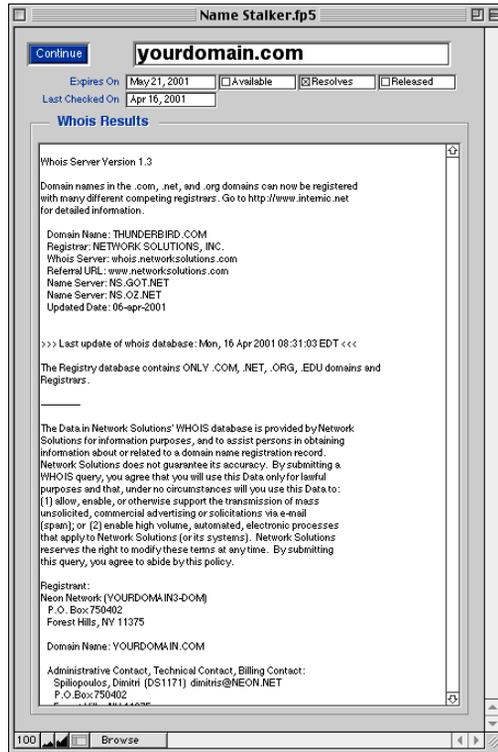
When you click on New Domain, you will be prompted to enter a new domain to query and start tracking.



Please enter a domain to start tracking.

Enter Domain:
yourdomain.com

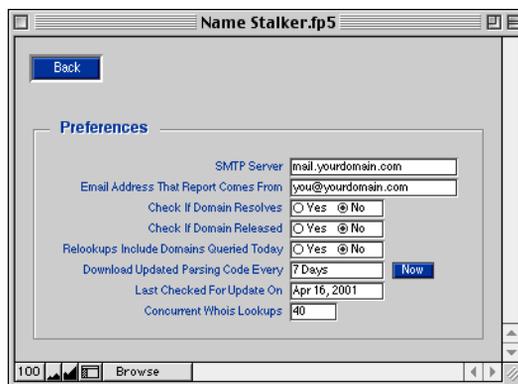
Cancel Done



Once a domain is in the system, Name Stalker records the expiration date and sets it to be requiered again when the domain comes up for renewal.

Preferences

This section allows you to tweak how you wish Name Stalker to work.



SMTP Server

This is your mail server. If you do not know your SMTP server address, you will need to contact your ISP to find out.

Email Address That Report Comes From

When you email a report from name stalker, this is the email address that the email comes from.

Check If Domain Resolves

Name Stalker can check to see if a domain has a website on it by checking to see if `www.[domain name]` resolves from DNS servers. Using this option can slow down Name Stalker as some name servers are slow.

Check If Domain Released

By default this preference is off as it adds quite a bit of overhead to the internal functions. What it does is check to see if the domain is available for registration even if the whois servers think it is not available.

Relookups Include Domains Queried Today

Most whois servers put restrictions on the number of queries you can perform in a period (some have per minute restrictions, while others have per day restrictions). When Name Stalker hits one of those restrictions, the domain record is ignored as if the query was never run (the 'Last Checked On' date is not updated).

Setting this preference to 'No' allows Name Stalker to go back after the fact and requery any domains that did not successfully go through previously (for whatever reason).

Download Updated Parsing Code Every

With so many registrars popping up, there is the need for occasional parsing code updates to Name Stalker. You can automatically download and apply the updates with this setting.

Last Checked For Update On

This is the last date that updated parsing code was downloaded and applied to your copy of Name Stalker.

Concurrent Whois Lookups

Name Stalker has the ability to run multiple whois queries at once by using different threads. The higher the number, the faster you can lookup many domains. If you are on a slower connection, you will want to lower this to get better reliability.

Email Report

Name Stalker has the ability for you to email a report of past due domains to a designated email address.



A screenshot of a dialog box with a light gray background and a black border. At the top, it says "Enter email address you would like to send the report to." Below that, the label "Address:" is followed by a text input field containing the placeholder text "you@yourdomain.com". At the bottom right, there are two buttons: "Cancel" and "Email Now".

Search

You have the ability to search for domains based on anything you wish.



For example, in our test database, if you searched for all domains that start with 'd', you would get a list of 250.

The screenshot shows the 'Name Stalker.fp5' application window displaying search results. The title is 'Search Results' with a subtitle 'Set Of: 250'. There are 'Back' and 'Retlookup' buttons. Below is a table with columns: 'Domain Name', 'Expires On', 'Last Query Date', 'Released', 'Available', and 'Resolves'. Each row starts with an 'Omit' button. The table lists various domains like d.com, d.net, da.com, daddy.com, daemon.com, dagger.com, dale.com, dallas.com, dam.com, dama.com, dan.com, and dance.com.

	Domain Name	Expires On	Last Query Date	Released	Available	Resolves
Omit	d.com	Dec 7, 2001	Jan 8, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Omit	d.net	Dec 7, 2001	Jan 8, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Omit	da.com	Nov 23, 2009	Jan 20, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Omit	daddy.com	Oct 22, 2001	Jan 19, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Omit	daemon.com	May 22, 2002	Jan 21, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Omit	dagger.com	Aug 29, 2001	Jan 18, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Omit	dale.com	Jun 23, 2001	Jan 29, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Omit	dallas.com	Jul 27, 2001	Jan 19, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Omit	dam.com	Sep 20, 2002	Jan 18, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Omit	dama.com	Jun 15, 2001	Jan 17, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Omit	dan.com	Apr 8, 2003	Apr 14, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Omit	dance.com	Feb 14, 2003	Jan 18, 2001	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

From the list view, you can Relookup all domains by clicking on the Relookup button.

A blue rectangular button with the word "Relookup" in white text.

Sorting can be performed by clicking on any of the various sort buttons.

Import

You can import a list of domains or a raw word list you wish to query and track. If a domain does not contain a '.', the domain is treated as a word, and '.com' will be appended to the end of that word.

Troubleshooting

In this section, you will find helpful tips for various problems that have come about for Name Stalker users.

Reliability Of Whois Servers

Unfortunately one thing we cannot control is the reliability of whois servers. What you may want to try is lower the number of concurrent whois threads you are using under the preferences screen.

Recover Command

If the machine you are using Name Stalker on crashes, FileMaker Pro will attempt to verify the data integrity of the data files. Usually FileMaker Pro should verify the integrity okay. But in some cases it may not, and it will tell you that you need to use the Recover command on this file to recover the damaged data file.

You can trigger a recovery by loading the Recover.fp5 file. Under windows you should be able to find it under the Name Stalker program group.

B
Background 5
Basics 5

C
Check If Domain Released 10
Check If Domain Resolves 9
Concurrent Whois Lookups 11
Customer Support 7

D
Download Updated Parsing Code Every 10

E
Email 9
Email Address That Report Comes From 9
Email Report 11

I
Import 13

L
Last Checked For Update On 10
License 3
List View 13

M
Mail Server 9
Main Menu 6

N
Name Stalker Documentation 8
Name Stalker Software License 1
New Domain 7

P
Parsing Code Updates 10
Preface 7
Preferences 9

R
Recover Command 15
Released Domain 10
Reliability Of Whois Servers 15
Relookup 13
Relookups Include Domains Queried Today 10
Report Prints Only One Line 16
Reporting 11
Resolution 9

S
SMTP Server 9
Software License 1, 3
 Agreement 4
 Extension 2
Sorting 13

T
Technical Support 8
Threads 11
Tracking Domains 7
Troubleshooting 15

U
Updates 10

V
View Software License 3

Y
Your License 3