

fyi

how to talk to NeXT

You can reach NeXT several different ways. We encourage you to take advantage of NeXTmail, your phone or fax, or the good old postal service. Register your new NeXT products, let us know what you think about our products and programs, report any suspected bugs, and so on. We look forward to hearing from you.

how to reach NeXT in North America

If you're in North America, the information on this page is what you need.

information, product registration, and order status

- To obtain NeXT literature or to find out the location of your nearest NeXT sales office or reseller, call 1-800-TRY-NeXT.
- To order or obtain information about NeXTedgeSM products or to register new NeXT products and one-year limited warranties, call 1-800-848-NeXT and press option 4, fax 415-363-5188, or write us at:

NeXTedge Customer Support
NeXT Computer, Inc.
900 Chesapeake Drive
Redwood City, CA 94063 U.S.A.
- To find out product order status, call 1-800-848-NeXT and press option 5 or fax 1-800-228-NeXT.

support

- For technical support via the System Support Hotline or the Developer Hotline, call 1-800-848-NeXT and press option 4 or e-mail ask_next@next.com. Please e-mail us at sysadmin_comments@next.com or at developer_comments@next.com to tell us about the quality of support you receive through the System Support Hotline and the Developer Hotline. You can also fax comments to 415-363-5188.

- Send questions, input, and ideas for the *support bulletin* and programmatic questions regarding NeXT Authorized Support via e-mail to support_bulletin@next.com or via U.S. mail to:

NeXTedge
NeXT Computer, Inc.
900 Chesapeake Drive
Redwood City, CA 94063 U.S.A.

training

- To register for or obtain information about NeXTedge training courses offered in North America, call 1-800-848-NeXT and press option 2. If you're calling from outside North America, call +1-510-732-5069.

service

- For hardware service, call 1-800-848-NeXT and press option 4.
- To send comments or ask questions about service programs and policies, e-mail service_programs@next.com or write us at:

Service Programs
NeXT Computer, Inc.
900 Chesapeake Drive

Redwood City, CA 94063 U.S.A.

reporting bugs

- To report NeXT software problems and suspected bugs, e-mail bug_next@next.com.

how to reach NeXT in Europe

If you're in Europe, call the NeXT office in your country. If there isn't a NeXT office located in your country, contact NeXT Europe at:

NeXT Computer Europe
Le Technopolis
175 rue Jean-Jacques Rousseau
92138 Issy les Moulineaux Cedex
France
Tel: (+33) (1) 46.45.20.20

Benelux

NeXT Computer Benelux
c/o MSAS Nedlloyd Aircargo
Uiverweg
1118 AA Schiphol Zuid
The Netherlands
Tel: 020) 653 0333

Denmark

NeXT Computer Denmark
Kongevej 71
DK-2840 Holte
Tel: (045) 41 22 00

France

NeXT Computer France SARL

Le Technopolis
175 rue Jean-Jacques Rousseau
92138 Issy les Moulineaux Cedex
France
Tel: (1) 46.45.20.20

Germany

NeXT Computer Germany GmbH
Oskar-Messter-Strasse 24
8045 Ismaning
Germany
Tel: 089/996.5310

Italy, Spain, and Portugal

NeXT Computer Italy
Edificio G
Via Roma 108

20060 Cassina de Pecchi
Italy
Tel: (02) 95 30 25 10

Sweden

Startskottet 100756 AB
NeXT Computer Sweden
Kanalvagen 10A
19461 Upplands Vasby
Sweden
Tel: (07) 608 89 30

United Kingdom

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1 Heathrow Blvd
286 Bath Road
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Middlesex UB7 0DQ
England
Tel: (081) 565-0005