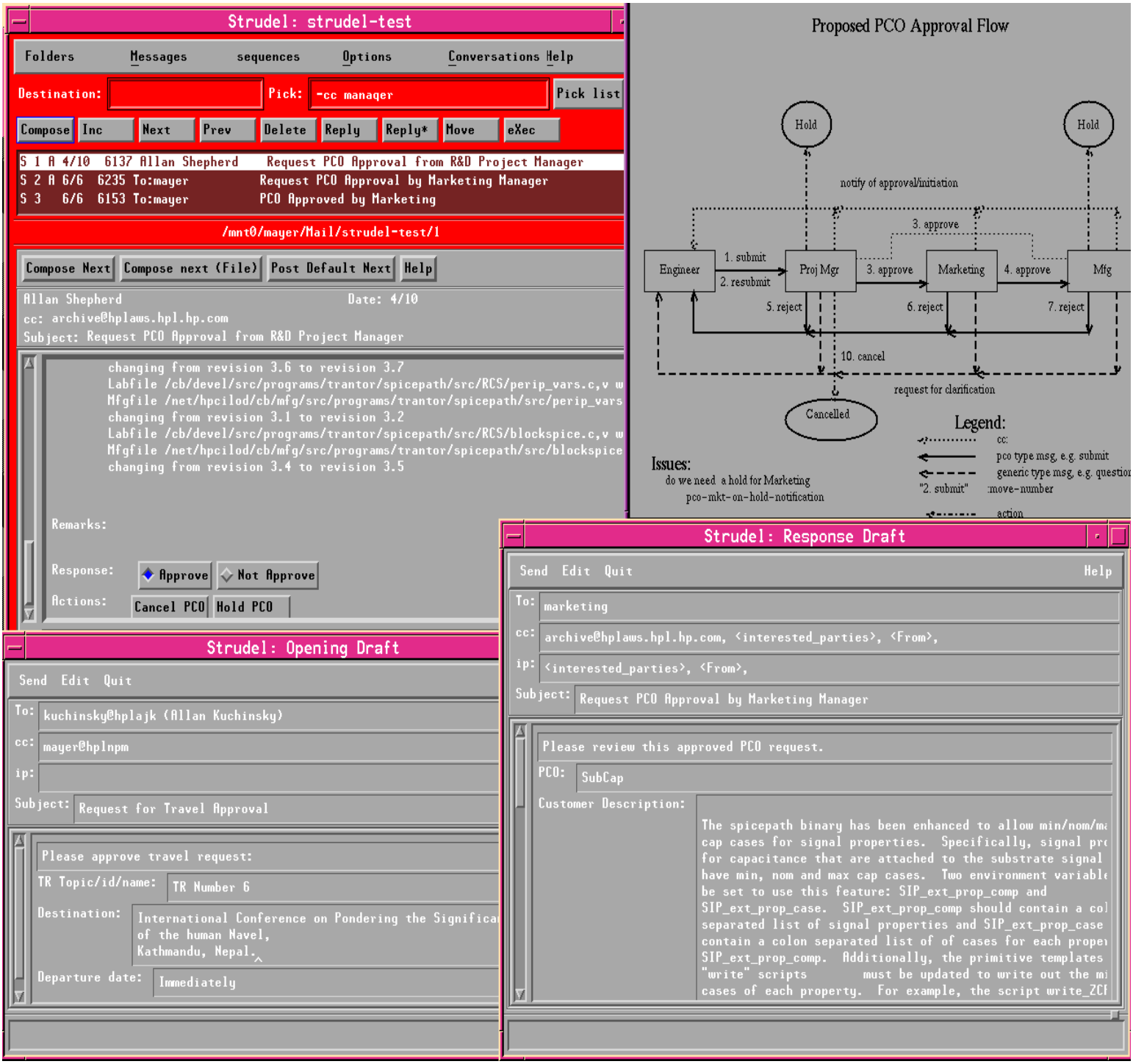

Figure 1. The Strudel prototype, showing the e-mail browser and some active e-mail forms arising from team software production. The mail browser is displaying an engineer's request to a project manager for approving a Product Change Order (PCO). If the project manager approves the engineer's PCO, a "response draft" form appears prompting the project manager to send a request to the marketing manager...