

# *TeleMagic Enterprise V4 README*

*This readme includes information on V4. Additional hints, cautions, and corrections pertaining to your manuals are listed under the Help topics: Errata and Tips, Tricks and Technical Notes. We recommend you read this list and the on-line help topics as they contain important new information and hints to assist you in running TeleMagic.*

## **New Features**

A complete list of the new features in V4 can be found in the file NEWFEAT.DOC, located in the \DOCS sub-directory of your TeleMagic CD-ROM. If you have installed the large or medium help file, this information is also available by searching on *New Features* in the main TeleMagic help (large and medium versions only).

## **CD**

Your TeleMagic CD will be used both at the time of initial installation, and later to perform tasks such as installing Data Synchronization Server, installing one or more sample databases that were not installed originally, and more. It is very important that you keep your CD in a safe place after installation is completed.

## **What directories are on your TeleMagic for Windows V4 CD:**

TM	The V4 installation directory.
DOCS	A set of documents written in MS Write or in MS Word 7 (see below), plus supporting help systems.
Large	The largest version of the main help system.
Medium	The mid-size version of the main help. This system includes all information in the large help, but does not include most of the graphics.
Small	The smallest version of the main help. This system includes context sensitive help, a glossary, and the errata.
SAGEDEMO	Contains demonstration versions of other Sage Group software.
DACEASY	Contains the demo for DacEasy accounting software.
TIMESLIP	Contains the demo for Timeslips time management software.
DATASYNC	This directory is referenced by the installation program when Data Synchronization Server is installed.
UTILS	The directory of miscellaneous utilities and special files
15UPG	The TeleMagic for Windows 1.5 Upgrade (used if you have TeleMagic 1.0)
WIN95	Support files for installing TeleMagic on Windows 95.
WIN98	Support files for installing TeleMagic on Windows 98.

## **Date Format**

In previous versions, if no date format was selected in Preferences, TeleMagic would detect the date format being

used in each workstation's installation of Windows. In some cases this resulted in inconsistent application of date formats within the TeleMagic environment.

The first time TeleMagic is opened after upgrade, it will determine if a date format has been set in Preferences. If so, this format will be retained. If no date format has been selected in Preferences, TeleMagic will detect the date format used in Windows on the workstation where TeleMagic is initially opened, match that date format to a TeleMagic date format, and set that format as the default format for TeleMagic. If TeleMagic cannot match the date format, it will set English (United States) as the preferred style.

You should double-check your date format in System Preferences after installation or upgrade to verify the selected date format.

## Other Helpful Documents

There are several documents stored in the \DOCS directory of your CD-ROM that can assist you in setting up and using TeleMagic (Most of these documents were written with Microsoft WordPad. Those that were not written with WordPad were written with Microsoft Word 97):

- |              |  |
|--------------|--|
| NEWFEAT.DOC  | This document lists the features in V4 that have been added, changed or enhanced since TeleMagic V3.x                  |
| PRO2ENT.DOC  | This document contains instructions for converting data from TeleMagic Professional to TeleMagic Enterprise.           |
| README.RTF   | The document you are currently reading.  |
| UPGISSUE.DOC | This document contains instructions and important cautions when upgrading prior versions of TeleMagic to TeleMagic V4. |
| WIN95-98.DOC | This document contains special information about installing TeleMagic on a Windows 95 or Windows 98 network.           |

## Downtime Issues

When you set a downtime or disable the login, TeleMagic starts a timer to determine when users will be exited from the program. If a supervisor user logs back into TeleMagic when downtime or disabled login is in effect, there will be a 1 minute window before TeleMagic starts the timer. If the user accesses System preferences during this time and removes the downtime or unmarks Disable Login, he or she will be able to remain in TeleMagic. If the user does not access System preferences in this time, he or she will receive a five minute warning and be ejected in the usual manner. Once this timer starts, the user will be ejected from TeleMagic, even if he or she unmarks Disable Login. The login will no longer be disabled, however, the next time the user logs back in.

If you set a downtime to take effect at the current time and there are users in TeleMagic, they will be able to remain in the program for 5 minutes before the downtime actually takes effect.

## Using Multiple Sessions of TeleMagic on One Workstation

It is possible to run multiple instances of TeleMagic on a single workstation. If you plan on using this feature, there are a number of issues of which you should be aware:

- It is possible to have up to three instances of TeleMagic running simultaneously on one workstation.
- Each installation of TeleMagic has a maximum number of users who may be logged in at the same time. If you

open two or more instances of TeleMagic on one workstation using the same User ID, this will only count as one user. However, if you use another User ID, or login twice with the same User ID from different workstations, each login will count against your user count.

- You must set your file handles to the maximum possible for your workstation.
- The first installation of TeleMagic that you open will be your "master" copy. If you intend to use faxing, wireless messaging, or run a filtered print, you must do so from this instance. Look at the program title bar to determine which is the primary instance. If this is the master copy, the standard title bar will be used. If it is a copy, the title bar will include [2] or [3] (depending on the order in which they were opened).
- If you use different user logins for the sessions, you will only receive alarm notifications for the user logged into the first instance.
- When you are ready to close TeleMagic, you must close the secondary installations before you close the primary instance.
- If you make changes to preferences in any instance of TeleMagic, these changes will not be reflected in the other instances until you have closed then re-opened them. If you save multiple changes to the same preference made in different instances, the changes made in the instance of TeleMagic that you close last will be retained.
- If you have a single user installation, you should open TeleMagic shared on each instance. See the "Exclusive/Shared" topic in TeleMagic's on-line help for more information.

### **Warning!**

TMFIX.EXE will not work with V4 tables. Under no circumstances should TMFIX.EXE be used to repair tables used with this product.

### **Windows 95**

*Before* installing V4 you must first run the program DCOM95.EXE. This program can be found on the CD in the directory UTILS\WIN95.

### **Windows 98**

*Before* installing V4 you must first run the program SPEU.EXE. This program can be found on the CD in the directory UTILS\WIN98. If you are installing TeleMagic on a workstation using Windows 98, you have Client for Netware Networks installed, and you want to install TeleMagic to a directory other than the default, you must run NWNP32.EXE first. This file can be found in the UTILS\WIN98 directory of the installation CD.

### **Windows NT 4.0**

You must have at least installed Service Pack 3. Service Pack 4 is recommended, but not required.

### **Windows NT 3.5**

TeleMagic will not run on this operating system. Please do not attempt to install TeleMagic on Windows NT 3.5.

### **Windows 3.11 or Windows for Workgroups**

TeleMagic only runs on 32 bit operating systems. Please do not attempt to install TeleMagic on Windows 3.11 or Windows for Workgroups.

### **Microsoft Office Products**

If you have installed Office 97, you must install SR2.

If you have installed Office 95, you must install the OLE patch.

Older versions of Word are supported. The 32 bit products are recommended.

### **Other Word Processor programs**

We support Corel WordPerfect and Lotus Word Pro. Please make sure to install the latest update provided by their respective publishers.

Windows Wordpad is still supported.

### **List of system files that may be updated or added**

[Windows]

vfp6r.dll  
vfp6renu.dll  
msvcrt40.dll  
oleaut32.dll  
olepro32.dll  
msvcrt.dll  
comctl32.ocx  
mscomctl.ocx  
richtx32.ocx  
mfc42.dll  
tm4ole.vbr  
tm4ole.tlb  
tm4ole.exe  
tm4alm.tlb  
tm4alm.dll  
msgmstr.dll  
stdvcl32.tlb  
stdvcl32.dll  
ette30.ocx  
faxdll32.dll  
faxocx32.ocx  
im31xfax.del  
im11xfax.del  
im31fax.dil  
im31tif.dil  
im31bmp.dil  
im31pex.dil  
dtmon.dll  
graph8.exe  
gr8409.dll  
grintl32.dll  
mrt7enu.dll  
mso97rt.dll  
scp32.dll  
gr8galry.gra  
graph8.olb  
tmisp.dll  
faxman32.exe

[Windows NT]

faxdrv.dll  
im31xfax.del  
rasdd.dll  
rasddui.dll  
rasddui.cnt  
rasddui.hlp  
oemsetup.inf  
monitor.inf

[Windows 95/98]

msvcrt40.dll  
ole32.dll  
oleaut32.dll  
olepro32.dll  
fmfaxdrv.driv  
im11xfax.del  
unidrv.dll  
iconlib.dll  
comctl32.dll