

Supporting Macs

'In A Windows Only World'

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Session M245

Introduction

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Challenges

Unfriendly IT Department

Lack Of Integration Skills

User Needs

Centralised vs Departmental

Tools

Time / Budget

Processes

Processes

Help Desk

Patch Management

License Management

User Management

Software Distribution

Asset Management

Remote Control

They Are The Same !

Fitting In

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Email & Collaboration

Apple Mail

Microsoft Entourage

Lotus Notes

Novell

Desktop Management

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Desktop Management

ARD

LANDesk

Netopia

Filewave

Active Directory

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Active Directory

Authentication

Home Directories

Single Sign On

Mobile Account

Active Directory

(How To Get It To Work)

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Novell eDirectory

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Novell eDirectory

Native Support

Mac OS X Server

AFP

Modifications

Novell eDirectory

(How To Get It To Work)

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Other Directories

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Other Directories

San JAVA Enterprise Directory

IBM Directory Server

Oracle

Open LDAP

Backup Solutions

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Backup Solutions

Veritas

EMC

Bakbone

Dantz

Others...

Q & A

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