

Read Me

About the Webroot® Software, Version 6.0

The Webroot software helps protect your privacy and your computer from the threat of spyware, adware, viruses, and other potentially unwanted programs. The software searches for many types of potentially unwanted programs, from those that monitor computer activities (system monitors) to those that can steal or destroy data (Trojan horses). It also detects programs that pop up advertising on your computer (adware) and cookies that may contain personal information.

During sweeps, the Webroot software looks for evidence of suspect items, then reports its findings and lets you decide whether to quarantine items or keep them. The quarantine function disables an item until you decide to delete it permanently or restore it.

Detected Items

Adware

Adware is a type of software that may display advertisements on your system. Some adware may also hijack Web searches, meaning it may reroute your Web searches through its own Web page. It may change your default home page to a specific Web site. Adware generally propagates itself using dialog boxes, various social engineering methods, or through scripting errors. Adware and BHOs are often bundled with various free software programs, such as clocks, messengers, alerts, and software such as screensavers, cartoon cursors, backgrounds, sounds, etc. Removing adware bundled with free software programs may cause the software to stop operating. These adware programs may also cause slowing of your Web browser and system performance issues.

System Monitor Software

System monitors, typically non-commercial, may monitor and capture your computer activity, including recording all keystrokes, e-mails, chat room dialogue, instant message dialogue, Web sites visited, usernames, passwords, and programs run. This program may be capable of taking screen shots of your desktop at scheduled intervals, storing the information on your computer in an encrypted log file for later retrieval. These log files may be e-mailed to a pre-defined e-mail address. This program can run in the background, hiding its presence. These programs typically install via other threats, such as music downloads, and Trojan downloaders. These system monitors may allow an unauthorized, third party to view potentially sensitive information, such as passwords, e-mail, and chat room conversation.

Trojan Horse

A Trojan horse may manage files on your computer, including creating, deleting, renaming, viewing, or transferring files to or from your computer. It can utilize a program manager that allows a hacker to install, execute, open, or close programs. The hacker can gain remote control of your cursor and keyboard and can even send mass e-mails from your infected computer. It can run in the background, hiding its presence. A Trojan is usually disguised as a harmless software program and may also be distributed as an e-mail attachment. Opening the program or attachment may cause an auto-installation process that loads the downloader onto your computer and download third party programs on your computer, resulting in the installation of unwanted programs without your knowledge or consent, jeopardizing your privacy if it downloads another Trojan or a system monitor. Trojans may open a port on your computer that may enable a hacker to gain remote control of your computer.

Spyware and other potentially unwanted programs

Spyware is a program that may change the security or privacy state of your computer and online activities. These programs can (but do not necessarily) collect information about your online activities and send it to a third party without your knowledge or consent. Spyware may arrive bundled with freeware or shareware, various social engineering methods, or by someone with access to your computer. Users may decide to remove these programs by using desktop security product.

Viruses

A virus is a self-replicating program that can infect computer code, documents, or applications. While some viruses are purposefully malignant, others are more of a nuisance, replicating uncontrollably and inhibiting system performance.

New for Version 6.0

Spy Sweeper and Webroot AntiVirus with Antispyware

The Spy Sweeper and Webroot AntiVirus with Antispyware versions include support for an Online Backup feature, which allows users to back up files to Webroot's online storage repository.

Webroot Internet Security Essentials

The new Webroot Internet Security Essentials version is a software suite, offering the following features:

- Antispyware feature. Includes all the original functions of Spy Sweeper.
- Antivirus feature. Includes all the original functions of Webroot AntiVirus with AntiSpyware.
- Online Backup feature. Allows users to back up files to Webroot's online storage repository.
- Firewall feature. Allows users to configure a firewall for controlling Internet traffic and network traffic passing through the system.
- Cleanup feature. Removes traces of Internet activity and Windows system activity to enhance performance and protect privacy.

System Requirements

- Operating systems:
 - 64-bit: Windows Vista SP1 (Home Basic, Premium, Business, or Ultimate)
 - 32-bit: Windows Vista or Vista SP1 (Home Basic, Premium, Business, or Ultimate) or Windows XP (Professional, Home, Media Center, or XP Tablet)
- Processor: 300 MHz (minimum) or 1GHz (Vista)
- Hard drive space for the program: 100 MB
- RAM: 256 MB (minimum) or 2 GB (optimal on Vista)
- Browser: Internet Explorer 5.5 or higher or FireFox 2.0 or higher for connecting to the Webroot Web site.

Installation and Startup

Before you begin:

- Make sure you have a valid key code. (If you are installing the Scan-Only trial version, you won't need a key code.) Your key code is shown on the CD sleeve or will be sent to you in an e-mail.
- If you are upgrading from a previous version, do not uninstall the old version so that the current quarantine information and settings are retained. The program will detect your previous key code, if it is still valid.
- If you have another antivirus program installed, uninstall the old antivirus program first.

To install and start the Webroot software:

1. Close any programs currently open on your computer.
2. If you purchased the Webroot software on a CD, insert it in your CD drive to display the installation screen, then click **Begin Installation**. If you purchased the Webroot software from a Web site, double-click on the file you downloaded.
3. When the Welcome screen opens, click on the **Install Help** button to display the *Quick Start Guide*, which includes installation instructions.
4. Follow the prompts at each installation screen. Click the **Next** button to continue to the next screen.
5. When the Installation Complete screen appears, select **Yes** to restart your computer now and click **Finish**. When your computer restarts, the Webroot software automatically runs in the background.
6. To display the Webroot software's main window, double-click on the Webroot icon in the Windows system tray or on the Windows desktop. You can also select the Webroot software from the Windows Start menu.

Webroot Contact Information

Webroot World Headquarters:	<p>Mailing Address P.O. Box 19816 Boulder, CO 80308-2816 USA</p> <p>Office Address 2560 55th Street Boulder, CO 80301 USA</p> <p>Advanced Technology Development Center 515 Ellis Street Mountain View, CA 94043 USA</p> <p>Support & Sales: (866) 612-4227 Fax: (303) 442-3846</p>
United Kingdom:	<p>Webroot Limited EMEA Enterprise Headquarters 3000 Hillswood Drive Chertsey Surrey KT16 ORS England</p> <p>Consumer Support: +44 (0) 845 838 1130 Enterprise Post Sales Support: +44 (0) 845 838 1160 Contact: +44 (0) 870 3516 788 Fax: +44 (0) 870 3516 789</p>
Deutschland:	<p>Webroot GmbH Biedrichstraße 8 D 61200 Wölfersheim Deutschland</p> <p>Support: +49 (0) 6036 9836 783 Kontakt: +49 (0) 6036 989 70 Fax: +49 (0) 6036 904 321</p>
France:	Webroot France

	120 rue Jean Jaurès F-92300 Levallois-Perret France Support: +33 (0) 1 70 98 77 86 Contact: +33 (0) 1 70 98 78 08 Fax: +33 (0) 1 70 98 78 09
Italia:	Webroot Italia Via Volta 18 I-20094 Corsico Milano Italia Supporto: +31 (0) 20 201 4129 Contatto: +39 02 45865576 Fax: +31 (0) 20 45 86 2418
Nederland:	Webroot BV Kingsfordweg 151 1043 GR Amsterdam Nederland Support: +31 (0) 20 201 4134 Contact: +31 (0) 20 570 8975 Fax: +31 (0) 20 491 7231
Japan:	〒150-0043 東京都港区 150-0043 東京都港区 1-12-1 W 22F, 1-12-1Dogenzaka 〒150-0043 W22F 〒150-0043 jpcustomer@webroot.com

About the Company

Webroot Software, Inc., a privately held company based in Boulder, Colorado, with offices worldwide, creates innovative Internet security products and services for millions of customers in 223 countries, ranging from enterprises to small businesses and home users.

Founded in 1997, the company provides best-of-breed Internet security solutions that protect personal information and corporate assets from online and internal threats. Webroot's Internet security programs consistently receive top ratings and recommendations by respected third-party media and product reviewers. Webroot currently has 300 employees worldwide.

Webroot is a privately held company with a strong executive management team with several years of experience at leading security companies. In February 2005, the company accepted its first outside investment of \$108 million from a syndicate of leading technology venture capital firms, including Technology Crossover Ventures (TCV), Accel Partners and Mayfield. Prior to February 2005, Webroot established and expanded its business through the reinvestment of cash generated from operations.