FAQ

AQ is an acronym for Frequently Asked Questions. This FAQ is an attempt to provide a comprehensive source of information about Extension Overload, and was created in response to questions that are frequently raised by our customers. We hope you find it useful.

If there are any questions you have about Extension Overload that are not   answered in this FAQ, please get in touch with us so we can include them in future revisions. Our email is eo@kagi.com

General

[Q] - What is the minimum requirement to run Extension Overload?
[A] - Extension Overload needs a Mac with 601, 603, 604, G3 or G4 processor, System 7 or later and 2MB of free memory.

[Q] - Can I use Extension Overload together with Conflict Catcher, Extension Manager or Now Startup Manager? Are there any conflicts between those programs?
[A] - Extension Overload DOES NOT have any conflict with those applications. Extension Overload contains no startup extensions and it doesn't patch any system code. It is a standalone application and will not interfere in the slightest with any other installed extension managing software. It is as simple to use and as unobtrusive as previous versions. It is there when you need it most, but because it is not an extension, it won't hog memory or CPU time when you don't need it.

[Q] - Why use Extension Overload instead of other extension managing software?
[A] - First, Extension Overload provides very detail descriptions for 4265 extensions, extensions, CSM and CMM plugins. The descriptions are more detailed than any other extension managing software. Second, Extension Overload is simple to use and because it is not an extension it won't hog memory or CPU time when you don't need it. Third, Extension Overload is less expensive than other extension managing software. A single payment of   USD 20.00 gets you a registration code and a lifetime of free updates. Additionally, Extension Overload contains information about 1205 Mac error codes, tips to speed up your Mac, Easter Eggs (little gimmicks hidden somewhere in the software) and other useful things.

[Q] - Is Extension Overload compatible with my Operating System ?
[A] - Extension Overload work fine with System 7, 7.5.x, 7.6.x, MacOS 8.x, 8.5.x, 8.6, 9 and 9.1 Extension Overload installs no patches and is just an normal application. It will work fine with System 7 or later.

[Q] - Where should I install Extension Overload ?
[A] - You can install Extension Overload any place you like. No problem. As long as you know where to find it. It will even run over the network from a server.

[Q] - How can I obtain latest version of Extension Overload ?
[A] - The latest versions of Extension Overload is always available in our website at

[Q] - Will there be updates for Extension Overload in the future?
[A] - Yes, soon! There will be an updates whenever we have more information to add to the database or when we add new features to the program. Future updates will be free for all registered users. Please refer 'Version History' in this user manual for more information.

[Q] - Where can I download latest version of StuffIt Expander ?
[A] - http://www.aladdinsys.com

Registration

[Q] - Will I get junk emails when I register Extension Overload ?
[A] - Never. We will never sell, rent or give your name, address or email address to anyone. We are committed to your privacy. We recognize your need for reasonable control of personally identifiable information that you share with us. We will never share this information with others.

[Q] - I have lost my serial number, how can I have it replaced?
[A] - We keeps records for all of our registered users.   In order to get your code in the event it has been misplaced, please send an email to eo@kagi.com including your name and email address so we can look you up in the database and send you your replacement code.

[Q] - Why should I register (pay for) Extension Overload?
[A] - We're attempting to offer high quality product at a low price, on a "try before you buy basis." Support us by registering Extension Overload assuming you like what you see. This is the only way you can ensure that we will continue to update Extension Overload.

Beyond that, you will receive:
1. A license code that removes the shareware notices and personalizes Extension Overload.
2. A notification via e-mail as soon as a new version is shipped.
3. Your registration will be valid for all subsequent versions of Extension Overload.
4. Free Technical support. Just mail your questions to eo@kagi.com

[Q] - Do we offer site licenses?
[A] - We do offer site licenses and discounts for quantity purchases.   This discount is calculated during the registration process. Simply use the 'Register by Mail/Email/Fax' application to register. Key in the necessary information, select your payment method.   Then enter the number of copies you need and press the tab key. Your discount will be calculated and the total displayed. Here is a breakdown of the discounts.

•1 to 9 copy of single user license: US$20.00 per copy
•10 to 19 copy of single user license: US$15.00   per copy
•20+ copy of single user license: US$12.00   per copy
•A Site License costs US$300.00
•A World-Wide License costs US$1000.00

There is also an option to request a purchase order, if your company/institution requires them. We are also willing to work with institutions to come up with a mutually agreeable site license; these figures are not set in stone.