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Qnet's Purchasing Info

When you order the retail version of Qnet, you'll receive the following:

Qnet for Windows Version 2.1 - The same, easy-to-use, neural modeling software you're test driving (less the tutorial/informative dialogs).

QnetTool Version 2.1 - Integrate your neural network models directly into your spreadsheet or database applications. QnetTool gives you smooth, seamless integration with most popular Windows data analysis applications.

DataPro Version 2.1 - DataPro gives quick editing, setup and formatting capability for your training data.

Technical Support - We develop neural networks in-house for both our own purposes and on a consulting basis. In addition to this, we've helped hundreds of Qnet customers, just like yourself, with their neural modeling projects. Becoming a Qnet customer entitles you to this outstanding support.

User's Guides - Full documentation is provided with all orders.

Qnet's current price of **\$199** is an introductory offer (limited time/subject to change). The full retail price of Qnet's neural modeling software and included tools is \$299. People who order with out-of-date ordering software will be notified of any changes prior to processing the order.

Standard Shipping (U.S. only) is **\$10**. Express/Overnight is **\$15**. Canada **\$25**. Outside the US shipping is **\$35**. (All shipping charges subject to change and may vary by location when outside US)

NOTE: All software is supplied on 3 1/2 inch disks.

Qnet's Automated Ordering System

Qnet's automated order system is provided for your convenience. It allows you to place an order directly via modem or create an order form for mailing, E-Mailing or FAXing. All orders made directly via modem are made to Vesta Services secured secured computer system -- all orders are confidential.

The following steps are used to place an order via modem:

- 1) Configure the **MODEM** and **SETTINGS** options. Also, alter the phone number to properly add outside line codes, long distance access codes, foreign country codes, etc.
- 2) Fill-in the personal/company and payment information. All information must be accurate for orders to be properly processed. Payment options are *VISA* or *MASTERCARD* only. If the card holder's name is different from the ordering name, that information must also be supplied. (Cash, Check or qualified PO's must use conventional order methods). See **Qnet Purchasing Info** for the current offer and pricing.
- 3) Select the ***Dial*** button. The ***Session Status*** box will display the status of the communications session. Successful order transfers will conclude with a dialog box indicating this. If an error occurs and the order does not properly go through, this will also be indicated. Check the communications settings, modem setup, modem, phone line connection, etc. in an attempt to identify the problem.

To place an order via mail, E-Mail or FAX:

- 1) Fill-in the personal/company and credit card payment information if you are using that option (required for FAX, E-Mail orders). See **Qnet Purchasing Info** for the current offer and pricing.
- 2) Select the ***Print*** button to print or FAX (if you own compatible FAX software). This process also places an ***ORDER.TXT*** file in the Qnet directory that can be used for E-Mail.
- 3) Complete the order through the appropriate method shown in **Contacting Vesta Services**.

To place phone orders see Contacting Vesta Services.

Modem Configuration

Select the modem that best represents the brand of modem you have. If your modem is not in the list, try one of the generic **Hayes compatible** options (top of list). Since the vast majority of modems are compatible with the Hayes command set, one of the generic type options often work fine.

Communications Settings

You must select the settings that match both your communications hardware and those that are compatible with Qnet's Order line. The following options exist:

Baud Rate: The number can be set to **19200** baud or less. The value that you should use depends on your modem's speed, compression capabilities and the quality of connection that can be established. If problems occur at your modem's maximum speed, try lower settings in an attempt to establish a quality connection.

Data Bits: Set this value to **8** -- other values will not connect properly with the Stats Line.

Stop Bits: Set this value to **1** -- other values will not connect properly with the Stats Line.

Parity: Set this value to **NONE** -- other settings will not connect properly with the Stats Line.

Handshaking: If your modem supports hardware handshaking you may optionally select this option, otherwise select XON/XOFF.

Connection: The connection specifies the **communications port** that your modem is connected too. See your hardware user's guide to determine this information if you don't know (you may also be able to determine this from other communications software that is working successfully).

Modem Initialization: The string that should be sent to the modem to properly initialize it. The default string is based on the modem you select. If you need to set additional parameters, you may edit the string in the space provided. For example, if your modem is often left in FAX mode and the default initialization does not turn this off, you may want to add an **ATZ** or **AT&F** at the beginning of the string to reset the modem (see your modem's manual). The **"|"** character is used to pause prior to sending the rest of the initialization string.

Dial String: Normally set this to **ATDT**. This will cause the modem to use tone dialing. If your phone system uses only pulse dialing set the string to **ATDP**.

Hangup String: Normally set to **+++~ATH**. The **+++** is used by most modems as an interrupt. The **~** pauses the modem communications process so that the interrupt will be processed. The **ATH** disconnects the modem. The hangup string is processed when you select the **Disconnect** button and terminates any session in progress. Normal sessions automatically send the hangup string at disconnect.

Similar settings must be set with Windows itself. If you have never used your modem or communications port under Windows, you may be required to configure the port using the Control Panel/Ports tool provided with Windows 3.1 (if your version of Windows is different, please refer to your Windows documentation on configuring communications ports).

Contacting Vesta Services

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